2017 Person Served Satisfaction SURVEY SUMMARY

All program areas participated

*except Vocational Services, which has their own survey.

Anoka SILS, Hennepin SILS, ILS, hoMEbase, Group Homes, Anoka, Asplin, Golden Opportunity, Karlins, Koch, Spectrum, Edina Brain Injury, Pilot Knob Brain Injury

999 persons served participated

88 Opportunity Partners staff members

helped deliver a survey to a person served.

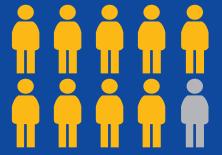
89.6% of individuals

who were offered the survey chose to take it.

5.6%

From 2016 to 2017, 5.6% more persons served are confident that Opportunity Partners improves their quality of life.





feel that they are involved in setting their own goals.

—Residential Highlight—

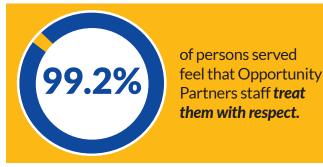
HIGHLIGHTS

2016 **85.1%** 91.1%

"I always get help when I need it".

—Day Services Highlight—

OUTCOMES





of persons served see how Opportunity Partners and other important people in their lives work together as a team.