

# Digital Box Tops FAQs

## Q: Who can download the new Box Top for Education App?

Anyone! The new app allows friends and family that may not have been able to give you their clipped Box Tops to help your child's school raise money that support all the activities and programs throughout the year! Just make sure Bais Yaakov Schol for Girls is selected as the school when the app is setup.

## Q: What if I don't have a smartphone or do not want to scan my receipts due to privacy concerns?

You can send your grocery receipts to school with your children, and the Box Tops coordinator is able to scan them into the app. **The secretary in each division-PreSchool through High School- has an envelope for receipt collection, which will be gathered and scanned weekly.** The only required information is the store name, transaction date/time, Box Top items, and purchase total. All payment info and any other items you do not want to share can be blacked out. Remember to record on a Box Top Clip and Scan Sheet so your daughter can get credit.

## Q. What if I do if do curbside pick up or online orders?

If you shop for groceries online, you can now submit your email receipts from select retailers to earn Box Tops credit. To ensure that earnings are properly credited to your account:

1. Make sure you have a Box Tops account created via the app or the website
2. Forward your email receipt to [receipts@boxtops4education.com](mailto:receipts@boxtops4education.com) using the same email that is associated with your Box Tops account.
3. Box Tops will be credited within 10 business days, and will be seen in the MY EARNINGS section of the app.

The following email receipts are currently eligible:

- Instacart
- Jet.com
- SamsClub.com
- Shipt
- Target.com
- Target Pick-up/Drive-up
- Walmart Grocery
- Walmart.com

For purchases from online retailers not listed above (including Amazon), please follow the process below:

1. Take a screenshot (or multiple) of your entire receipt from your online purchase, including retailer name, all items, transaction total, and date of purchase
2. Open the Box Tops Contact Us form from <https://www.bboxtops4education.com/en/Contact-Us>
3. In the Comments field, please include:
  - a. Your email address
  - b. Your name
  - c. Your school's name
  - d. The amount of Box Tops earned with the purchases from that receipt
4. At the bottom of the form, use the "Upload Image Files" feature to add the screen shot(s) of your receipt. We will process your receipt and award Box Tops earned within 2 weeks.

## Q. How long do I have to scan receipts?

A. 14 days from date of purchase. You can also scan up to 50 in a day! Get your coworkers and family involved. There are some great bonuses that box tops is offering right now that are items that you may already purchase.