



NC DEPARTMENT OF HEALTH AND HUMAN SERVICES

NC DMHDDSAS Stakeholder Engagement Update July 1, 2021

First Phase of NC Medicaid Managed Care Has Launched

On today, July 1, 2021, nearly 1.6 million Medicaid beneficiaries in North Carolina will begin receiving the same Medicaid services in a new way through NC Medicaid Managed Care health plans (see the [NCDHHS press release](#)). Most beneficiaries will continue to get care from the same doctors they see today but will now be a member of a health plan. [Some beneficiaries](#) will not enroll with health plans and will remain in NC Medicaid Direct.

NCDHHS has leveraged the move to managed care to build an innovative health care delivery system that puts the health of beneficiaries at the forefront. Features of the state's program include establishing a payment structure that rewards better health outcomes, integrating physical and behavioral health, and investing in non-medical interventions aimed at reducing costs and improving the health of Medicaid beneficiaries. Our goal for Day One of Medicaid Managed Care is that people get the care they need and providers get paid.

Please see the following resources to help with the Day One transition that we encourage you to share with your partners:

- What Beneficiaries Need to Know on Day One fact sheet – [English](#) | [Spanish](#)
- [Provider Day One Quick Reference Guide](#) and [Fact Sheet](#)

More information on NC Medicaid Managed Care can be found on the NC Medicaid website at medicaid.ncdhhs.gov/transformation.