



IT Support



System
Monitoring &
Maintenance



Infrastructure
and Cloud
Services



Data Backup
Services



Cyber
Security
Solutions



Telephony &
Connectivity



IT
Compliance



IT
Consultancy

Firewalls & Boundaries

- Strong** ☐ **5.** Firewall equipment in place with policy-led passwords. Necessary services enabled with a documented business case.
- ☐ **4.** Firewall equipment in place with policy-led passwords. Necessary services enabled without a documented business case.
- ☐ **3.** Firewall equipment in place with default passwords. Necessary services enabled without a documented business case.
- ☐ **2.** Firewall equipment in place with default passwords. Unnecessary services enabled.
- Weak** ☐ **1.** No firewall protection in place.

Access Controls

- Strong** ☐ **5.** Technically controlled system access rights in place along with published policies and processes.
- ☐ **4.** Technically controlled system access rights without published policies in place.
- ☐ **3.** System Admin access rights assigned to specific users with policies in place but without technical controls.
- ☐ **2.** System Admin access rights assigned to specific users without technical controls or policies in place.
- Weak** ☐ **1.** System Admin access rights assigned to all users as default.

Secure Configuration

- Strong** ☐ **5.** IT equipment is used with policy-led configuration definitions. All unrequired default software services are removed or disabled. Secure configuration is audited regularly as part of a defined policy.
- ☐ **4.** IT equipment is used with policy-led configuration definitions. All unrequired default software services are removed or disabled.
- ☐ **3.** IT equipment is used with non-default settings without any policy-led configuration definitions. All unrequired default software services are removed or disabled.
- ☐ **2.** IT equipment is used with non-default settings without any policy-led configuration definitions. Unrequired default software and services are still in place.
- Weak** ☐ **1.** IT equipment is used with default factory settings and unrequired default software and services.

Malware Protection

- Strong** ☐ **5.** Malware protection in place and up to date. Monitored updates mandated at group policy level with published policies in place.
- ☐ **4.** Malware protection in place and up to date. Monitored updates mandated at user level.
- ☐ **3.** Malware protection in place and up to date but unmonitored.
- ☐ **2.** Malware protection in place but out of date.
- Weak** ☐ **1.** No malware protection in place.

Patch Management

- Strong** ☐ **5.** All operating systems, applications and firmware are supported and in receipt of regular security patches, which are installed within 14 days of release. A published policy is in place.
- ☐ **4.** All operating systems, applications and firmware are supported and in receipt of regular security patches, which are installed within 14 days of release.
- ☐ **3.** All operating systems, applications and firmware are supported and in receipt of regular security patches.
- ☐ **2.** All operating systems, applications and firmware are supported but regular patching is not mandated.
- Weak** ☐ **1.** All operating systems, applications and firmware are unsupported and do not receive any regular security patches.



Worried about your cyber security?
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