Farewell to Revenue's Interns



From left to right: Alexis James, Faith Braun, & Brady Devine



Antonio D'Alesio



Anthony Napolitano

Customer Experience Center

This summer, the Department of Revenue's **Customer Experience Center (CEC)** welcomed five Government Service Interns (GSI) who supported our Pittsburgh and Stanley Drive offices:

- Alexis James, a senior at Penn State University Park;
- Antonio D'Alesio, a senior at the University of Pittsburgh;
- Anthony Napolitano, a senior at the University of Pittsburgh;
- Brady Devine, a junior at the University of Miami; and
- Faith Braun, a junior at Penn State Harrisburg.

Alexis and Anthony are majoring in accounting; Antonio is studying political science/criminal justice; and Faith and Brady are majoring in finance.

Throughout their time with CEC, the interns were trained in either myPATH or PTRR and have provided excellent customer service to our stakeholders. Earlier in July, the Harrisburg-based interns also had the unique opportunity to attend an intern luncheon hosted by Governor Shapiro and **First Lady Lori Shapiro** at the Governor's Residence.

We extend our sincere thanks to Alexis, Antonio, Anthony, Brady, and Faith for their hard work and for spending their summer with us. We wish each of you the very best in the upcoming school year!

Board of Appeals

Earlier this summer, the Shapiro Administration welcomed 28 Pennsylvania college students with disabilities to the **Office of Vocational Rehabilitation (OVR) Summer Internship Program**. The Board of Appeals recently held a small get-together to celebrate Aidan Miller's successful two months with the department as part of his OVR Summer Internship.

Aidan worked on several summer projects for the BOA, including an analysis of the DOR Low Income Taxpayer Clinics Initiative, developing a new section of the "BOA Information Hub" in SharePoint, and evaluating a Tier 2 metric for Our Revenue Results. These projects allowed him to experience various aspects of departmental operations and the tax appeals process.

Aidan also recently attended a reception at the Governor's Mansion celebrating the completion of the cohort's internship. The interns were warmly welcomed by **First Lady Lori Shapiro**, who took time to speak with each of them individually and offer encouragement as they move forward in their career journeys.

The department would like to wish Aidan a great fall semester and the best of luck in his final year at the business school of Commonwealth University of Pennsylvania!



