



## Learn-to-Swim Program FAQ

### 1. What age groups does the program cater to?

Our program caters to a wide range of age groups:

- **Pre K Water Babies:** 6 months to 3 years old
- **Tidal Wave 1:** For children learning to put their face in the water and kick 5 yards on their own
- **Tidal Wave 2:** Focuses on pop-ups on the barbell and swimming 5 yards independently
- **Tidal Wave 3:** Teaches children to swim 12.5 yards on their own and become water safe
- **TNT 1-3:** Gradual progression from switching arms in freestyle and backstroke to swimming 12.5 yards
- **Intermediate:** Swimming Freestyle and back 25 yard and learning the 2 kick breaststroke kick for 12.5 yards

### 2. How many children are in each class?

Each class has a maximum of 4 children per instructor to ensure personalized attention and effective learning.

### 3. What are the class schedules and locations?

Classes are offered on the following schedules:

- **Monday/Wednesday:** Morning sessions from 9:00 - 11:00 am at the BTA Pool, 806 Russell Palmer Rd.
- **Tuesday/Thursday:** Morning sessions from 9:00 - 11:00 am at the BTA Pool, 806 Russell Palmer Rd.
- **Friday:** Single-day option from 9:00 - 11:00 am at the BTA Pool, 806 Russell Palmer Rd.
- **Semi-private and private lessons:** Held at Kingwood High School (KHS) from 6:30 - 7:30 pm.

### 4. How long is each class?

Each class lasts for 30 minutes, focusing on specific skills tailored to the level of the group.

### 5. What is the pricing structure?

- **Each class:** \$16 per class
- **Annual anniversary charge:** \$45

### 6. What is included in the class fees?

BTA Swim School provides all equipment necessary for lessons, including fins, barbells, and float mats.

### 7. What happens if my child misses a class?

We do not offer make-up classes. Please ensure your child attends all scheduled sessions.

### 8. What should my child bring to class?

Your child should bring a swimsuit, towel, and any specific gear they prefer, such as goggles. All other equipment will be provided by BTA Swim School.

**9. Can I watch my child during the lesson?**

Yes, parents are welcome to watch from designated viewing areas to ensure minimal distraction during the lesson.

**10. What is the policy on cancellations and refunds?**

If BTA Swim School cancels a class, a credit will be applied to your account for future use. We do not offer refunds for missed classes.

**11. What are the policies regarding weather and safety?**

Safety is our top priority. In case of inclement weather, classes may be postponed or canceled. We will notify parents as soon as possible, and a credit will be applied to your account.

**12. What are the qualifications of the instructors?**

All of our instructors undergo rigorous training to ensure the highest quality of teaching. Each instructor is required to complete 12 hours of training within our program, under the guidance of an experienced coach. Additionally, they must pass all the tests set forth by our program to ensure they meet our standards for safety, instruction, and swimmer development.

**13. Is there a dress code for lessons?**

We recommend that children wear comfortable swimsuits that allow freedom of movement. For year-round lessons, we may suggest purchasing body suits to keep children warm during colder months.

**14. How can I provide feedback on the program?**

We welcome all feedback! Please feel free to speak with your child's instructor or contact Coach Matt directly at [coachmatt@swimbluetide.org](mailto:coachmatt@swimbluetide.org). Your insights help us improve our program.

**15. What is the swim school's policy on insurance and liability?**

Our program operates under strict safety guidelines and is fully insured. We also follow USA Swimming's guidelines to ensure the well-being of all participants.

**16. How do I stay updated on program changes or important announcements?**

We regularly update our website with news and announcements. Additionally, we send out emails and notifications through our iClassPro software. Be sure to check your email for the latest updates.

**17. How can I register for the swim gear recommended for lessons?**

You can purchase recommended swim gear directly from our Swim Outlet page, where we've curated a selection of items specifically for our lesson program.