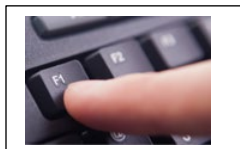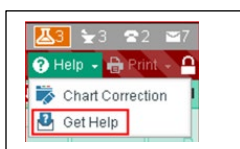Private office physicians at the hospitals may request **Hyperspace access** for their scheduling office. All other staff should request access to **Care Link**.

To request access to **Hyperspace** or **Care Link**, please contact your medical staff office or physician liaison.
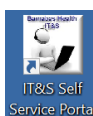
Issues

In Epic press **F1** for the **Learning Home Dashboard**
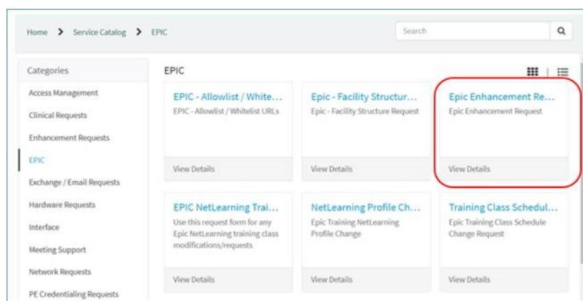

To submit an Epic issue ticket: use the "**Get Help**" button. Save your ticket #s.

Enhancements

To submit a **ticket enhancement request**, you must use **ServiceNow**. Save your ticket #s.

24/7 Inpatient Assistance

Informatics extensions from inside the hospital (on a hospital phone):

Hamilton	3284
New Brunswick	33284
Rahway	73284
Somerset	63284

At The Elbow (ATE) Support

Role	Vest		Supporting
Front desk ATEs	Blue		All non-clinical roles
Clinical ATEs	Red		All clinical roles
Epic floaters	Green		Supporting multiple roles

Providers

For "How To…" questions, call the
Epic Training Hotline
732-387-3371

June 4 - June 17: 8am - 5pm EVERYDAY (including weekends)
June 18 and 19: *Hotline is closed.*
June 20 onward: 8am – 4pm Monday – Friday

For immediate help with Epic issues/ build-fix requests call:

Enterprise Service Desk
1-844-414-2273
or dial extension **4777** (from an inside line)

Clinical Care Teams, and Ambulatory and Inpatient Staff

For immediate help with Epic issues/ build-fix requests call:

Enterprise Service Desk
1-844-513-4357