

Epic PROVIDER

A Newsletter for Live Site Providers

*****For RWJBH and Rutgers Providers Live on Epic*****

January 24, 2024



Provider Top Stories

Attn: Physician Leaders and Practice Managers! Share these key items in your meetings:



Ambulatory and Inpatient Providers:

- **Provider Wellness Focus:** Spend Pajama Time relaxing; become an [Epic Physician SmartUser](#)!

Inpatient Providers:

- **New Epic Tip Sheet:** [Finding Post Discharge Follow-Up Orders.](#)
- **Coming Soon:** [Exciting QGenda Enhancements](#) that make on-call schedules even better!

Ambulatory Providers:

- **Reminder:** Selecting the correct login Department in Epic is important!

Coming Soon: Exciting Epic Enhancements

Preview Next Week's Epic Enhancements!

- The following Epic Enhancements will be in Production on Tuesday, January 30!
 - [Click here to review details about these Epic Enhancements, including screenshots.](#)
 - [Click here to learn more about the Epic Enhancement Process and how to submit an Epic Enhancement request!](#)

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- Thank you to the Epic Together Project Team for these amazing enhancements!



Important Epic Updates



Provider Wellness Focus: Spend Pajama Time Relaxing Instead of Charting with

Epic's Physician SmartUser Program

- *Spend less time in the chart.*
- *Earn free CME credits (attending virtual, live webinars)!*
- *Gain a highly valuable Epic Certification supported by RWJBH.*

Epic's Physician SmartUser Program is a series of 1-hour classes covering over 150 tips and tricks that show you how you can get the most out of Hyperspace in ***less time.***

- These **free, live, 1-hour webinars** are worth the time and effort invested!
 - SmartUser Courses are customized for provider specialties, such as Ambulatory, Emergency, Inpatient, OB, and Surgeon.
 - Each 1-hour course will include 45-50 minutes of lecture, with the remaining time dedicated to Q&A and independent exercises.
 - Each 1-hour course qualifies for 1-hour of AMA PRA Category 1 CME

Credit™.

- Complete eight SmartUser courses to earn an Epic Physician SmartUser Badge.
 - This is a highly valued certification!
- [Click here to review the SmartUser Frequently Asked Questions \(FAQ\).](#)
- To learn more about Epic's Physician SmartUser Program, including registering for a virtual SmartUser course, [click here](#) or scan the QR Code from your phone.
- [Click here for help with requesting an Epic UserWeb Account and signing into UserWeb with Single Sign On \(SSO\).](#)

SCAN ME

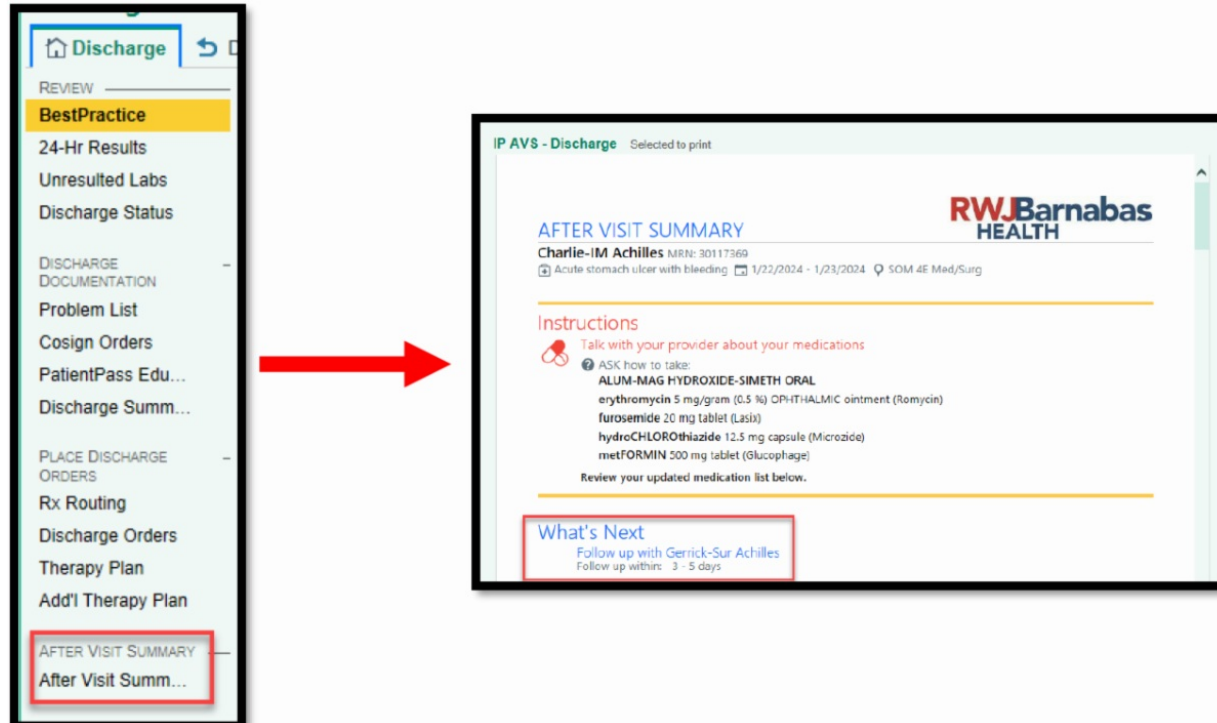


Inpatient Providers:

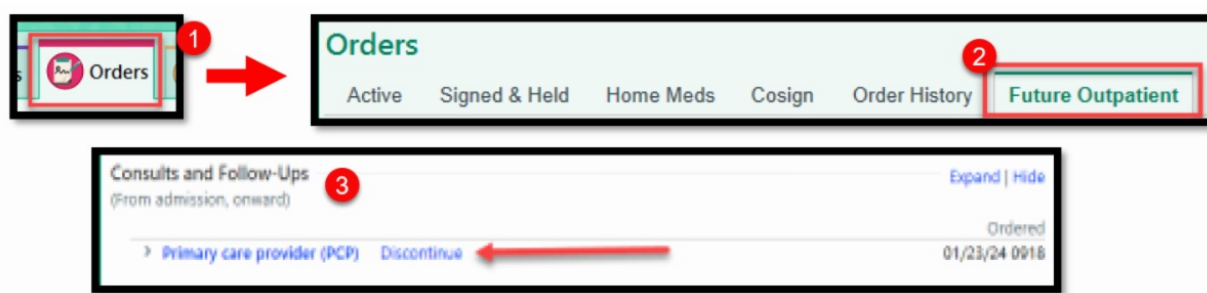
New Epic Tip Sheet: Finding Post Discharge Follow-Up Orders

There are numerous ways to review Post Discharge Follow-Up orders.

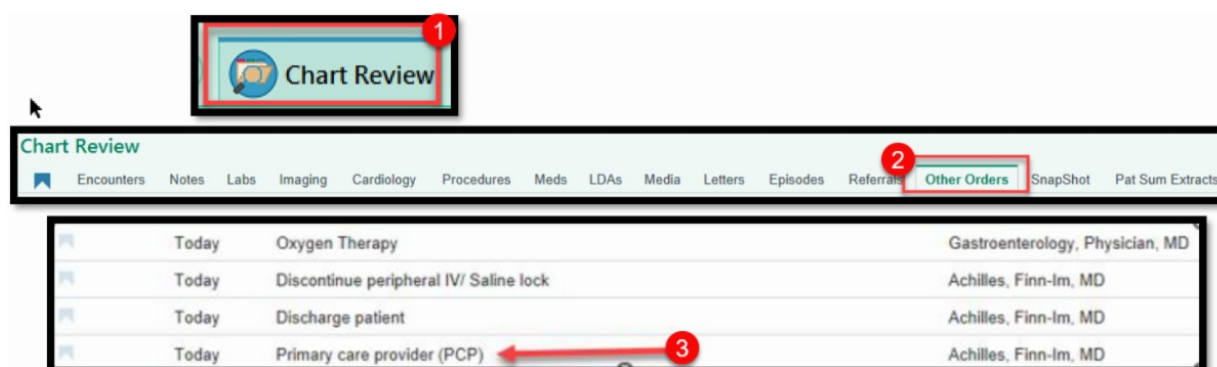
- Access the Discharge Navigator and select After Visit Summary.
- Orders are listed in the "What's Next" section of the AVS.



- You can also select the **Orders** Activity.
- Navigate to the "Future Outpatient" tab.
- Orders will appear under "Consults and Follow-Ups."



- You can also select Chart Review.
- Navigate to the "Other Orders" tab.
- A list of previous orders will populate including the Follow-Up order.
- [Click here to review the new Finding Follow-Up Orders tip sheet.](#)





Coming Soon: Exciting QGenda Enhancements!

The Epic Together Team continues to

refine QGenda for easy access to on-call schedules! Scroll through the upcoming enhancements below to see what's coming!

- [Click here for a printable PDF of the QGenda enhancements.](#)
- [Click here to review the QGenda and On Call Finder tip Sheet](#)

All Sites: Provide links to Hospitalist and Intensivist schedule in the main QGenda landing page under each hospital's landing page avoiding the need to navigate to the separate landing page for those services:

- [Click here for a printable PDF of the QGenda enhancements.](#)
- [Click here to review the QGenda and On Call Finder tip Sheet](#)

- You can also scan the QGenda QR code here.

SCAN ME



All Sites: Provide links to Hospitalist and Intensivist schedule in the main QGenda landing page under each hospital's landing page avoiding the need to navigate to the separate landing page for those services:

The screenshot displays the QGenda interface for two different sites: RWJ EM/HM and CMMC. The RWJ EM/HM section shows a list of hospitals on the left and a 'Full EM' button. The CMMC section shows a list of medical specialties on the right, with 'CMMC Hospitalist' and 'CMMC Intensivist' highlighted in yellow. Arrows point from these highlighted items to the 'Full EM' button in the RWJ EM/HM section.

All Sites: Change the Emergency Medicine / Hospitalists Medicine schedule title to: “Emergency/Hospitalist/Critical Care Medicine:”

RWJBarnabas Health On-Call

Search [?](#)

Service Line

Emergency Medicine / Hospitalists Medicine

RWJ New Brunswick

Overall Call Schedule

Who's On-Call Now?

Hospital

BHBH

CBMC

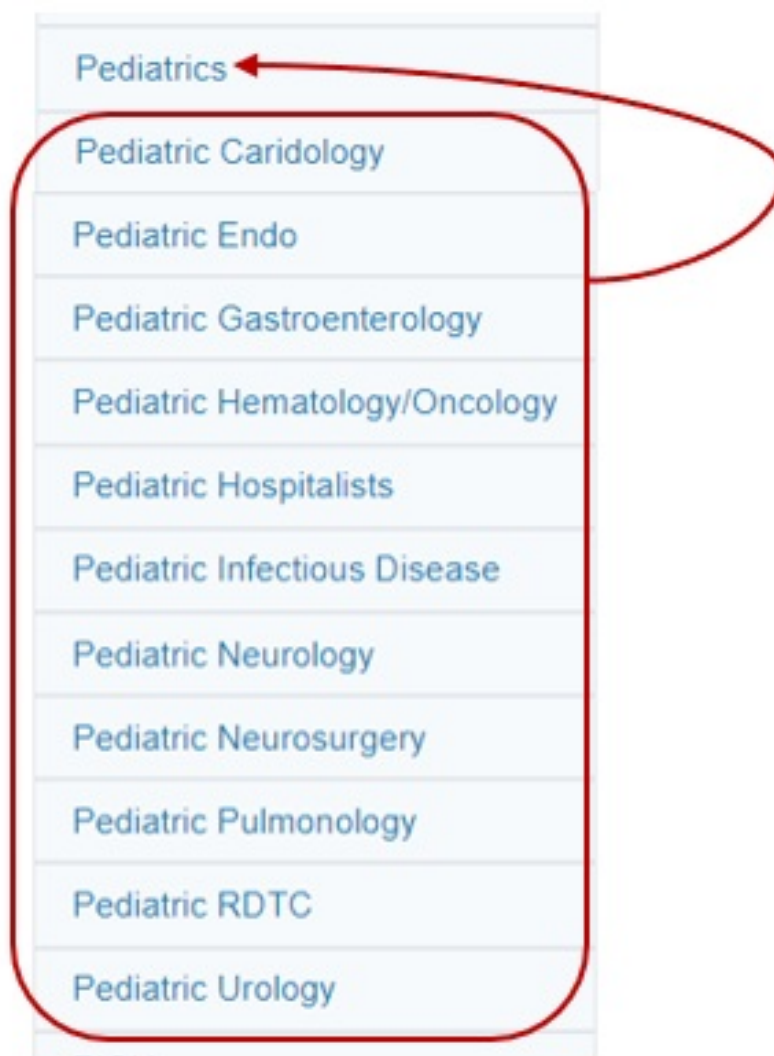
CBMC: Remove the “CBMC ICU” schedule, as those providers are now listed under the EM/HM/Intensivists schedule:

ICU

MMC: Pediatric Urology and Pediatric Surgery will be moved under “Pediatrics:”

MMC Ped Surg On-Call Phys
MMC Ped Surg On-Call Phys Night
MMC Peds - Neursx Phys 24hr
MMC Peds - Uro Phys 24hr
MMC Peds Urology Surg. Phy 24hrs

NBIMC: All pediatric-related schedules will be moved under “Pediatrics:”



Pediatrics
Pediatric Cardiology
Pediatric Endo
Pediatric Gastroenterology
Pediatric Hematology/Oncology
Pediatric Hospitalists
Pediatric Infectious Disease
Pediatric Neurology
Pediatric Neurosurgery
Pediatric Pulmonology
Pediatric RDTC
Pediatric Urology

RWJUH: Move RWJ New Brunswick Hospital schedule to “**Hospital**” list, rather than under “**Service Line:**”

RWJBarnabas Health On-Call

Search Staff Q Searching Staff for... ?

Service Line

Emergency Medicine / Hospitalists Medicine

~~RWJ New Brunswick~~

Overall Call Schedule

Who's On-Call Now?

Hospital

BHBH

CBMC

CMC

CMMC

Hamilton

JCMC

MMC

MMC-SC

Rahway

Somerset

NBIMC

RWJ New Brunswick

Department

Acute Care Surgery

Admin On Call

Anesthesiology

Bariatrics

Blood Bank

Burn Surgery

Cardiac Surgery

Cardiology

Case Management

Cath Lab

Chemistry

Child Abuse Peds

Ambulatory Providers:

Log into the Correct Department in Epic



Selecting the correct department is so important in Hyperspace!

- In Epic, you must select a login department after entering your User ID and Password.
- **Important:** Logging into the **wrong department** may prevent access to needed documentation tools.
- Logging into the **right department** ensures access to specialty specific tools such as:
 - Flowsheets
 - Preference Lists (Orders, Medications, History, Problem List)
 - Navigators
- In addition, logging into the correct department positively affects accurate billing.
- Ensure you are selecting the correct department in this field:

Click the magnifying glass or press **F5**
to select your correct login
Department:

Department: **RWJBH INT MED [1090010001023]**



Continue

Cancel

Last login Mon Jan 22, 2024 9:27 AM EST.

- If you work in multiple departments, toggle over to the **Recent** tab after clicking the magnifying glass (or pressing F5) -- This avoids you having to type the department information, saving you time!

Record Select

Search **Recent**

ID	Department	External Name	Specialty
10200200...	CVCEO INTERNAL MED	CVCNJ Internal Medicine	Internal Medicine
10900100...	RWJBH INT MED	RWJBH Internal Medicine	Internal Medicine
10100700...	NBI BPC ENDOCRINOLOGY	NBI Beth Prime Care BPC Endo...	Endocrinology

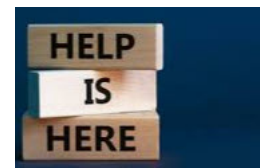
Good Humor

Heartfelt thanks to **Dr. Frank Sonnenberg** for this week's Good Humor submission.



Epic: How to Get Help

Review the Epic How to Get Help Flyer!



- The "Epic How to Get Help" Flyer includes instructions to:
 - Open a Help Desk Ticket
 - Check The Status of an Open Ticket
 - Reopen a closed ticket
 - Enter an Epic Enhancement Request
- [Click here to view the Epic: How to Get Help flyer!](#)

Live Site Epic Provider Print Edition!

- [Click here for a printable PDF of this week's Live Site Epic Provider Newsletter.](#)



Phone a friend:

Our cell numbers are available below.
Please call with any questions or concerns.

RWJBH-Rutgers Medical Leadership Team

Dr. Joshua Bershad, MD

EVP, Physician Services;
Clinical Assistant Professor of Medicine
Rutgers Robert Wood Johnson Medical
School

Joshua.Bershad@rwjbh.org

Cell: 973-202-0900

Dr. Frank Sonnenberg, MD, FACP, FACMI

Chief Medical Informatics Officer,
RWJBarnabas-Rutgers Medical Group;
Professor of Medicine, Rutgers Robert
Wood Johnson Medical School

Frank.Sonnenberg@RWJBH.org

Cell: 908-313-6563

Dr. Carol Ash, DO, MHCDS, MBA, FACHE, CPHQ, CHCQM-PHYADV

Chief Medical Officer
Robert Wood Johnson University Hospital
Rahway

Carol.Ash@rwjbh.org

Phone: 732-499-6134

Cell: 732-857-6535

Dr. Seth D. Rosenbaum, MD, MMM

SVP, Chief Medical Officer Robert Wood
Johnson University Hospital Hamilton;
Clinical Assistant Professor, Department
of Medicine, Rutgers-Robert Wood
Johnson Medical School

Seth.Rosenbaum@rwjbh.org

Phone: 609-584-2865

Cell: 609-508-7951

Dr. Charles Markowitz, MD, JD

Chief Medical Officer Monmouth Medical
Center Southern Campus

CharlesRaymond.Markowitz@rwjbh.org

Dr. Sal Moffa, MD

Chief Medical Officer, RWJUH Somerset

Salvatore.Moffa@rwjbh.org

Phone: 908-685-2816

Cell: 609-238-5248

Dr. Stephen O'Mahony, MD, FACP

SVP & Chief Health Information
Officer, RWJBarnabas Health;
Clinical Associate Professor of
Medicine, Rutgers New Jersey Medical
School

Stephen.OMahony@rwjbh.org

Phone: 973-322-4231

Cell: 203-820-6519

Dr. Deborah L. Toppmeyer

Professor of Medicine, Robert Wood
Johnson Medical School; Chief Medical
Officer, Chief, Division of Medical
Oncology, Director,
The Stacy Goldstein Breast Center
Rutgers Cancer Institute of New Jersey,
Rutgers

The State University of New Jersey

deb.toppmeyer@rutgers.edu

Phone: 732-235-9692

Dr. Kenneth Granet, MD, FACP

Chief Medical Officer
Monmouth Medical Center

kenneth.granet@rwjbh.org

Phone: 732-923-7518

Dr. Ije Akunyili, MD

MBA, MPA, FACEP

Chief Medical Officer

Jersey City Medical Center

Ijeoma.Akunyili@rwjbh.org

Dr. Frank Dos Santos, MD

Phone: 732-942-9400

Dr. Meika Neblett, MD

Chief Medical Officer

Community Medical Center

Meika.Neblett@rwjbh.org

Phone: 732-691-1915

Cell: 732-557-8264

Dr. Charles Cathcart, MD

Chief Medical Officer

Newark Beth Israel Medical Center

Charles.Cathcart@rwjbh.org

Phone: 973-926-7320

Chief Medical Officer

Clara Maass Medical Center

Frank.DosSantos@rwjbh.org

Phone: 973-450-2007

Dr. Michael Loftus, MD

Chief Medical Officer

Cooperman Barnabas Medical Center

Michael.Loftus@rwjbh.org

Phone: 973-322-5733



Epic Together | 2 Crescent Place, www.epictotheternj.org,
Oceanport, NJ 07757

[Unsubscribe jan.connolly@rwjbh.org](mailto:jan.connolly@rwjbh.org)

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