



Chart Locking in Epic is Intentional!

If you've ever been locked out of performing a specific action while in a patient's medical record, it can cause frustration. However, when Hyperspace "Locks" something, it is intentional. The system is working as intended and those "Locks" are in place to ensure patient safety!

Certain parts of a patient's record should only allow one person to update that information at a given time. If you and another person are attempting to do the same thing, at the same time, in the same patient's chart, the second customer will receive a "Lock", meaning that part of the patient's record is temporarily read-only.

Allergies/Contraindications

Allergies/Contraindications is currently read-only.
Patient record is being used elsewhere by user Inpatient, Nurse, RN since 7/24/2023 6:08 PM EDT on workstation CLISUP.

[Try Lock](#)

No Known Allergies [Never Updated](#) [History](#)

Epic's "Locking" functionality highlights the importance of completing your work timely and moving to another part of the chart immediately after you have completed documenting.

We have created tools to outline the activities, navigators, and order-specific locks to provide clarity on Epic's Locking functionality.

- [Click here to review the details of the Epic Order-Specific "Locks."](#)
- [Click here to review the details of the Epic Clinical Workflow "Locks."](#)

We thank you for understanding the importance of the intentional locking built into Epic to ensure patient safety.