

Avoid Mailing the After Visit Summary (AVS)

- The After Visit Summary must be provided to patients after every visit.
- Printed copies of the AVS may be given to the patient while present for their appointment.
- Since many patients have an active MyChart account, electronic sharing of the AVS is automatic.
 - If a patient does not have an active MyChart account, this should be encouraged during the visit.
- **Mailing an AVS should be avoided at all cost.**
 - **Sending a printed copy via USPS opens up risk of mailing personal patient data to an incorrect address, in violation of HIPAA.**
 - **If mailing any documentation to the patient, it is imperative that the mailing address is verified directly with the patient/caregiver.**