

EPIC PROVIDER ENHANCEMENTS

January 16, 2024 Meeting

Ambulatory -

Approved for Production: Move on 1/23/2024

Item Name	Description	ER #
<u>Physician Access to Edit Multi Provider Schedule Appointment Notes</u>	Physicians and Residents request access to edit appointment/case notes.	EPREQ0014815
<u>Eric B Chandler SmartPhrases</u>	Note Template standardization Request for Eric B Chandler	EPREQ0013925
<u>Lab Letter Templates for MyChart</u>	Create letter for labs prior to appointment to be sent via MyChart.	EPREQ0010211

Acute -

Approved for Production: Move on 1/23/2024

Item Name	Description	ER #
<u>Panel Availability</u>	Making many standard order set panels available outside of the sets.	EPREQ0017120
<u>Non-Emergent Involuntary Medication Note Template</u>	Update Non-Emergent Involuntary Medication Administration Note Template.	EPREQ0017830
<u>Nasogastric Tube (NGT) Placement Panel</u>	Add new Panel including chest x-ray for verification.	EPREQ0017232

Other (Ancillary, Access/Revenue, Digital, Data & Analytics) - Approved for Production: **Move on 1/23/2024**

Item Name	Description	ER #
None		



AMBULATORY

Physician Access to Edit Multi-Provider Schedule Appointment Notes

Application: Ambulatory
Owner: Jose Aponte-Lopez/Amy Byers

CMT: T100-77298

Workfront Reference Number: N/A

Enhancement Number: EPREQ0014815

Requestor: Pavan Bang, MD.

Background: Request for Physicians and Residents access to edit MPS appointment/case notes from the schedule column. Currently, MAs, LPNs, RNs are the only ones with access to edit the comment notes.

Impact: Ambulatory Physicians and Residents

Solution: Add Item "AMB_IT_EDIT_APPTNOTES_SA" to Menu (E2U) "MODEL_AMB_MT_MULTI_PROV_SCHED_MD"

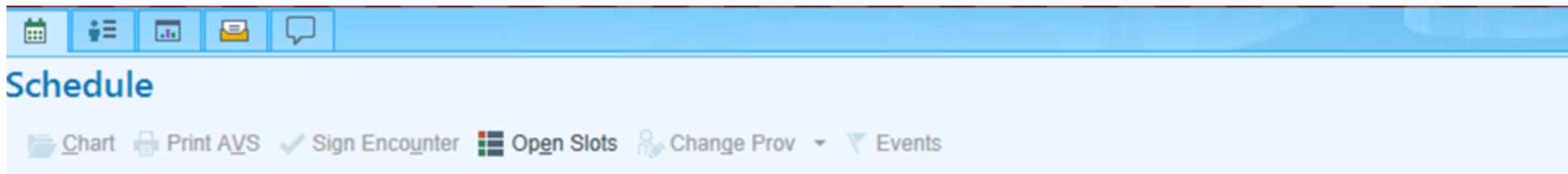
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Physician Access to Edit Multi Provider Schedule Appointment Notes, cont.

Application: Ambulatory
Owner: Jose Aponte-Lopez

Before (Current State)



Schedule

Chart Print AVS Sign Encounter Open Slots Change Prov Notes Events

Time	Status	Patient	Visit Type	Provider	eCheck-In Status	eCheck-In Reminder	Notes	Cmts	Notifications	Provider / Dept
4:00 PM	Scheduled	Test, Amy 28 y.o. / Not provided	Follow Up		Not Started		Follow up Labs			Family Medi RHD Med He

After (Future State)



Schedule

Chart Print AVS Sign Encounter Open Slots Change Prov Notes Events

Jan 04, 2024 Today RHD MED HEMATOLOGY (All Providers) Filter by Status Total: 1

Time	Status	Patient	Visit Type	Provider	eCheck-In Status	eCheck-In Reminder	Notes	Cmts	Notifications	Provider / Dept
4:00 PM	Scheduled	Test, Amy 28 y.o. / Not provided	Follow Up		Not Started		Follow up Labs			Family Medi RHD Med He

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Eric B Chandler SmartPhrases

Application: Ambulatory
Owner: Jose Aponte-Lopez/Amy Byers

CMT: T100-76263

Workfront Reference Number:

N/A

Enhancement Number:

EPREQ0013925

Requestor:

Steven Levin, MD.

Background: To promote consistency and comprehensiveness in data gathering for residents and medical students, Dr. Levin requests creation of system level Smart Phrases for Eric B Chandler Office Visit documentation.

Impact: Physicians, Residents and Medical Students at Eric B Chandler.

Solution: Create list of Smart Phrases as systemwide and make them only accessible when logged into Eric B Chandler departments.

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EBCHC SmartPhrases/SmartTexts

Application: Ambulatory
Owner: Jose Aponte-Lopez

□ After (Future State)

SmartPhrase

1. EBCHCVISITADULT [105746]
2. EBCHCLABBMP [105747]
3. EBCHCLABCBC [105748]
4. EBCHCLABHGBA1C [105749]
5. EBCHCLABHIV [105750]
6. EBCHCLABIRON [105751]
7. EBCHCLABLIPIDS [105752]
8. EBCHCLABLIVER [105753]
9. EBCHCLABMICRAL [105754]
10. EBCHCLABHYROID [105755]
11. EBCHCLABS [105756]
12. EBCHCAVSGAD [105757]
13. EBCHCVISITPHONE [105758]
14. EBCHCVISITVIDEO [105759]

SmartText

1. EBCHCLABBMP [25709]
2. EBCHCLABCBC [25710]
3. EBCHCLABHGBA1C [25711]
4. EBCHCLABHIV [25712]
5. EBCHCLABIRON [25713]
6. EBCHCLABLIPIDS [25714]
7. EBCHCLABLIVER [25715]
8. EBCHCLABMICRAL [25716]
9. EBCHCLABHYROID [25717]
10. EBCHCVISITPHONE [25721]
11. EBCHCVISITVIDEO [25723]
12. EBCHCAVSGAD [25741]

The screenshot shows the Epic EHR interface for creating a note. The top navigation bar includes 'Notes (2)', 'This Visit', and tabs for 'Create Note', 'Standard', 'Bleeding Disorder', 'Hem General', 'Procedure', and 'Telehealth'. Below this is a toolbar with 'Tag' and 'Share w/ Patient' buttons. The main area is titled 'My Note' and contains tabs for 'HPI', 'ROS', and 'Physical Exam'. The 'HPI' tab is active, showing a rich text editor with a toolbar and a placeholder: '(Visit type:34901::"This visit was conducted in person.") (Preferred Language (Optional):34300::"Skin Biopsy Protocol") (Mode of Interpretation (Optional):34301)'. Below the editor is a red box labeled 'Subjective' containing patient information: 'Patient ID: Abby Test is a 57 y.o. female. DOB: 6/6/1966. No LMP recorded. No chief complaint on file.' A 'HPI' section follows, with a 'Past Medical History' table. The table has two rows: the first row shows 'Diagnosis' and 'Date' (Anemia, 2016); the second row shows 'History of creation of ostomy (CMS/HCC)' and 'Date' (2016). A 'Free text' section follows, with a 'Past Surgical History' table containing two rows: 'History of transfusion' and 'Hypertension'. At the bottom are buttons for 'Attached Files (0)', 'Sign when Signing Visit', 'Accept', and 'Cancel'.

New Letter to be Sent Via MyChart

Application: Ambulatory
Owner: Stephanie Krusas/Amy Byers

Enhancement Number:
EPREQ0010211

Requestor: Amanda Guerrero, Manager

Date Reviewed:
12/3/23

Existing process? Yes

Build Required? Yes

Background: CINJ GYN ONC would like to have a letter created to be sent out with bulk communication via MyChart for blood work.

Impact: All ambulatory clinicians.

Solution: Create letter for CINJ.

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New Letter to be Sent Via MyChart, continued

Application: Ambulatory
Owner: Stephanie Krusas



Please get your blood work and labs done one to two days before your treatment appointment to help us reduce wait times.

Blood work and labs can be completed at one of the following locations:

RWJ Laboratory Services – 866-476-2522

(No appointment necessary at any location)



RWJUH New Brunswick locations:

Rutgers Cancer Institute, 195 Little Albany St. (1st Floor) Monday- Friday 7:30am-4:30pm

*Valet Parking available

Clinical Academic Building, 125 Paterson St. (3rd Floor) Monday-Friday 8am-5pm

*Metered street parking/deck parking/valet available

Monument Square, 317 George St. (Suite 101) Monday-Friday 7am-5pm

*Public Parking available

Plum Street, 10 Plum Street (3rd Floor) Monday- Friday 8am-12pm

*Free parking during testing

East Tower, 1 Robert Wood Johnson Place East Tower (9th Floor) Monday-Friday 7:30am-4pm

Other locations (free parking):

Dayton

12 Stults Road (Suite 122) Monday-Friday 8am-4pm

East Brunswick

557 Cranbury Road (Suite 22B) Monday- Friday 8am-4pm

Monroe

18 Centre Drive (Suite 205) Monday-Friday 8am-4pm

Hillsborough

331 Route 206 North (Suite 2C) Monday- Friday 8am-4:30pm

Somerville

Steeplechase Cancer Center Monday-Friday 8am-5:30pm
Saturday 7am-11am

LabCorp

Find a location near you at
www.labcorp.com/wps/portal/findalab



CINJ AMB NB LAB PRIOR TO APPT

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ACUTE

Panel Availability

Application: Orders
Owner: Bjorn Vanberg

Many panels were only available in order sets forcing users to either place one-off orders or open order sets and deselect all unnecessary orders.

We are making many standard panels available for one-off ordering.

Available Panels

- Anti-Emetic Medications
- Pain Management
- Smoking Cessation
- Bowel Management
- BH – PRN Medications ages 18-65
- BH – PRN Medications ages 65-85
- BH – PRN Medications ages 85+

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Update Non-Emergent Involuntary Medication Administration Note Template

Application: Behavioral Health
Owner: Dave Atlas

EPREQ0017830

Request to update Behavioral Health Non-Emergent Involuntary Medication Administration note template to add default Smartlist which would allow providers to document if the patient appealed the decision. In current state, the patient's appeal is a separate note template. Having this embedded within one note template will streamline the provider's workflow.

My Note

Type:  Service: Behavioral Health  Date of Service: 1/12/2024  02:03 PM 

Cosign Required

I have found that this patient has a psychiatric illness and as a result of that illness, poses a substantial risk of serious harm to self, others, or property if psychotropic medication is not administered. I have met with the patient regarding his/her diagnosis, symptomatology, and treatment options, recommended medications including purpose, dose, and route, expected benefits, possible side effects, and potential risks. The patient has had an opportunity to ask questions and receive answers as well as offer further information and continues to refuse the administration of medication(s).

{Did the patient appeal the decision?:1543041060}

Yes: {RWJBH BH INVOLUNTARY MED ADMIN APPEAL:TXT,1540000005}

No

Yes: **Patient Appeal:**
Has the Patient appealed the Review Committee {yes/no:28786}
Date and Time of the Medical Director Review of Appeal {Date:1602301401} at **:**
Committee Decision: Review Upheld {yes/no:28786}

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Nasogastric Tube Placement Panel

Application: Orders
Owner: Bjorn Vanberg

New Nasogastric tube insertion panel includes a held chest x-ray to confirm placement.

The nurses receive a task to release the imaging order once the tube is placed so that the imaging tech only arrives after the tube has been placed.

Nasogastric Tube Insertion

 [Accept](#)

Nasogastric tube insertion
Until discontinued, Starting today at 1731, Until Specified
Scheduling/ADT, Sign

Release chest x-ray order once nasogastric tube placed
Once, today at 1731, For 1 occurrence
Please release the signed and held chest x-ray to confirm correct NGT placement., Scheduling/ADT, Sign

XR Chest 1 View For NGT/OGT
STAT, Once, today at 1731, For 1 occurrence
Portable? Yes
Reason for Exam: Confirm NGT placement, Phase II/On Unit, Sign and Hold

 [Next Required](#)

 [Accept](#)