

EPIC PROVIDER ENHANCEMENTS

January 16, 2024 Meeting

Ambulatory - Approved for Production: Move on 1/23/2024

Item Name	Description	ER #
Physician Access to Edit Multi Provider Schedule Appointment Notes	Physicians and Residents request access to edit appointment/case notes.	EPREQ0014815
Eric B Chandler SmartPhrases	Note Template standardization Request for Eric B Chandler	EPREQ0013925
Lab Letter Templates for MyChart	Create letter for labs prior to appointment to be sent via MyChart.	EPREQ0010211

Acute -

Approved for Production: Move on 1/23/2024

Item Name	Description	ER #
Panel Availability	Making many standard order set panels available outside of the sets.	EPREQ0017120
Non-Emergent Involuntary Medication Note Template	Update Non-Emergent Involuntary Medication Administration Note Template.	EPREQ0017830
Nasogastric Tube (NGT) Placement Panel	Add new Panel including chest x-ray for verification.	EPREQ0017232

Other (Ancillary, Access/Revenue, Digital, Data & Analytics) - Approved for Production: **Move on 1/23/2024**

Item Name	Description	ER #
None		

AMBULATORY

Physician Access to Edit Multi Provider Schedule Appointment Notes

Application: Ambulatory
Owner: Jose Aponte-
Lopez/Amy Byers

CMT: T100-77298

Workfront Reference
Number: N/A

Enhancement Number:
EPREQ0014815

Requestor: Pavan Bang,
MD.

Background: Request for Physicians and Residents access to edit MPS appointment/case notes from the schedule column. Currently, MAs, LPNs, RNs are the only ones with access to edit the comment notes.

Impact: Ambulatory Physicians and Residents

Solution: Add Item "AMB_IT_EDIT_APPTNOTES_SA" to Menu (E2U) "MODEL_AMB_MT_MULTI_PROV_SCHED_MD"

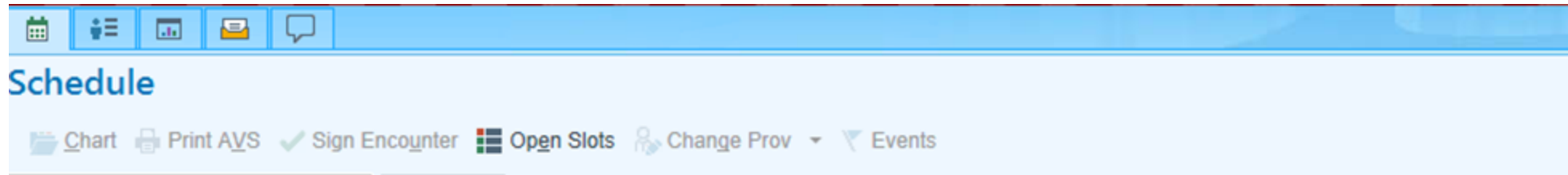
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Epic together.

Physician Access to Edit Multi Provider Schedule Appointment Notes, cont.

Application: Ambulatory
Owner: Jose Aponte-Lopez

❑ Before (Current State)



❑ After (Future State)



Eric B Chandler SmartPhrases

Application: Ambulatory
Owner: Jose Aponte-
Lopez/Amy Byers

CMT: T100-76263

Workfront Reference
Number:

N/A

Enhancement Number:

EPREQ0013925

Requestor:

Steven Levin, MD.

Background: To promote consistency and comprehensiveness in data gathering for residents and medical students, Dr. Levin requests creation of system level Smart Phrases for Eric B Chandler Office Visit documentation.

Impact: Physicians, Residents and Medical Students at Eric B Chandler.

Solution: Create list of Smart Phrases as systemwide and make them only accessible when logged into Eric B Chandler departments.

EBCHC SmartPhrases/SmartTexts

Application: Ambulatory
Owner: Jose Aponte-Lopez

□ After (Future State)

SmartPhrase

1. EBCHCVISITADULT [105746]
2. EBCHCLABBMP [105747]
3. EBCHCLABCBC [105748]
4. EBCHCLABHGBA1C [105749]
5. EBCHCLABHIV [105750]
6. EBCHCLABIRON [105751]
7. EBCHCLABLIPIDS [105752]
8. EBCHCLABLIVER [105753]
9. EBCHCLABMICRAL [105754]
10. EBCHCLABTHYROID [105755]
11. EBCHCLABS [105756]
12. EBCHCAVSGAD [105757]
13. EBCHCVISITPHONE [105758]
14. EBCHCVISITVIDEO [105759]

SmartText

1. EBCHCLABBMP [25709]
2. EBCHCLABCBC [25710]
3. EBCHCLABHGBA1C [25711]
4. EBCHCLABHIV [25712]
5. EBCHCLABIRON [25713]
6. EBCHCLABLIPIDS [25714]
7. EBCHCLABLIVER [25715]
8. EBCHCLABMICRAL [25716]
9. EBCHCLABTHYROID [25717]
10. EBCHCVISITPHONE [25721]
11. EBCHCVISITVIDEO [25723]
12. EBCHCAVSGAD [25741]

The screenshot displays the Epic EMR interface for a patient note. The top navigation bar shows 'Notes (2)' and 'This Visit'. Below this, there are tabs for 'Create Note', 'Standard', 'Bleeding Disorder', 'Hem General', 'Procedure', and 'Telehealth'. The 'My Note' section includes a 'Tag' button and a 'Share w/ Patient' button. The note content is organized into sections: 'HPI', 'ROS', and 'Physical Exam'. The 'HPI' section contains a SmartText snippet: '{Visit type:34901::"This visit was conducted in person."}' followed by '{Preferred Language (Optional):34300::"Skin Biopsy Protocol"}' and '{Mode of Interpretation (Optional):34301}'. Below this is a red header for 'Subjective'. The 'Subjective' section contains the following text: 'Patient ID: Abby Test is a 57 y.o. female.', 'DOB: 6/6/1966', 'No LMP recorded.', and 'No chief complaint on file.'. The 'HPI' section is followed by a table for 'Past Medical History:' with columns for 'Diagnosis' and 'Date'. The table lists 'Anemia' and 'History of creation of ostomy (CMS/HCC)' with a date of '2016'. Below the table is a 'Free text' section with 'History of transfusion' and 'Hypertension'. The 'Past Surgical History:' section is also visible. At the bottom, there is an 'Attached Files (0)' section and a 'Sign when Signing Visit' dropdown menu. The 'Accept' and 'Cancel' buttons are at the bottom right.

Diagnosis	Date
• Anemia	
• History of creation of ostomy (CMS/HCC)	2016

Free text
• History of transfusion
• Hypertension

New Letter to be Sent Via MyChart

Application: Ambulatory
Owner: Stephanie
Krusas/Amy Byers

**Enhancement
Number:**

EPREQ0010211

Requestor: Amanda
Guerrero, Manager

Date Reviewed:
12/3/23

Existing process? Yes

Build Required? Yes

Background: CINJ GYN ONC would like to have a letter created to be sent out with bulk communication via MyChart for blood work.

Impact: All ambulatory clinicians.

Solution: Create letter for CINJ.

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Epic together.

New Letter to be Sent Via MyChart, continued

Application: Ambulatory
Owner: Stephanie Krusas



Please get your blood work and labs done one to two days before your treatment appointment to help us reduce wait times.

Blood work and labs can be completed at one of the following locations:

RWJ Laboratory Services – 866-476-2522

(No appointment necessary at any location)



RWJUH New Brunswick locations:

Rutgers Cancer Institute, 195 Little Albany St. (1st Floor) Monday- Friday
7:30am-4:30pm

*Valet Parking available

Clinical Academic Building, 125 Paterson St. (3rd Floor) Monday-Friday
8am-5pm

*Metered street parking/deck parking/valet available

Monument Square, 317 George St. (Suite 101) Monday-Friday
7am-5pm

*Public Parking available

Plum Street, 10 Plum Street (3rd Floor) Monday- Friday
8am-12pm

*Free parking during testing

East Tower, 1 Robert Wood Johnson Place East Tower (9th Floor) Monday-Friday
7:30am-4pm

Other locations (free parking):

Dayton

12 Stults Road (Suite 122) Monday-Friday 8am-4pm

East Brunswick

557 Cranbury Road (Suite 22B) Monday- Friday 8am-4pm

Monroe

18 Centre Drive (Suite 205) Monday-Friday 8am-4pm

Hillsborough

331 Route 206 North (Suite 2C) Monday- Friday 8am-4:30pm

Somerville

Steeplechase Cancer Center Monday-Friday 8am-5:30pm
Saturday 7am-11am

LabCorp

Find a location near you at

www.labcorp.com/wps/portal/findalab



CINJ AMB NB LAB PRIOR TO APPT

ACUTE

Panel Availability

Application: Orders
Owner: Bjorn Vanberg

Many panels were only available in order sets forcing users to either place one-off orders or open order sets and deselect all unnecessary orders.

We are making many standard panels available for one-off ordering.

Available Panels

- ☐ Anti-Emetic Medications
- ☐ Pain Management
- ☐ Smoking Cessation
- ☐ Bowel Management
- ☐ BH – PRN Medications ages 18-65
- ☐ BH – PRN Medications ages 65-85
- ☐ BH – PRN Medications ages 85+

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Epic together.






Application: Behavioral Health
Owner: Dave Atlas

Application: Behavioral Health
Owner: Dave Atlas

Request to update Behavioral Health Non-Emergent Involuntary Medication Administration note template to add default Smartlist which would allow providers to document if the patient appealed the decision. In current state, the patient's appeal is a separate note template. Having this embedded within one note template will streamline the provider's workflow.

My Note

 Sensitive
 Tag
 Share w/ Patient
 Details

Type:   Service: Behavioral Health  Date of Service: 1/12/2024  02:03 PM 

☐ Cosign Required

★ B 🔍 abc ↶ ? + Insert SmartText ↵ ↷ ⋮ ↻

I have found that this patient has a psychiatric illness and as a result of that illness, poses a substantial risk of serious harm to self, others, or property if psychotropic medication is not administered. I have met with the patient regarding his/her diagnosis, symptomatology, and treatment options, recommended medications including purpose, dose, and route, expected benefits, possible side effects, and potential risks. The patient has had an opportunity to ask questions and receive answers as well as offer further information and continues to refuse the administration of medication(s).

{Did the patient appeal the decision?:1543041060}

Yes: {RWJBH BH INVOLUNTARY MED ADMIN APPEAL.TXT,1540000005}
No

Yes: **Patient Appeal:**

Has the Patient appealed the Review Committee {yes/no:28786}

Date and Time of the Medical Director Review of Appeal {Date:1602301401} at **: **

Committee Decision: Review Upheld {yes/no:28786}

Nasogastric Tube Placement Panel

Application: Orders
Owner: Bjorn Vanberg

New Nasogastric tube insertion panel includes a held chest x-ray to confirm placement.

The nurses receive a task to release the imaging order once the tube is placed so that the imaging tech only arrives after the tube has been placed.

Nasogastric Tube Insertion

✓ Accept

- ✓ Nasogastric tube insertion
Until discontinued, Starting today at 1731, Until Specified
Scheduling/ADT, Sign
- ✓ Release chest x-ray order once nasogastric tube placed
Once, today at 1731, For 1 occurrence
Please released the signed and held chest x-ray to confirm correct NGT placement, Scheduling/ADT, Sign
- ✓ XR Chest 1 View For NGT/OGT
STAT, Once, today at 1731, For 1 occurrence
Portable? Yes
Reason for Exam: Confirm NGT placement, Phase II/On Unit, Sign and Hold

! Next Required

✓ Accept