

Life of a Supply Talking Points

This document outlines the differences in the Life of a Supply workflow from heritage/legacy systems, to Epic.

What is changing



- Epic allows users to enter supply/implant information for use, following the one-time supply workflow. Once the information is entered, Revenue Integrity will receive the information. They will create the supply for global use, or users will be directed to the correct supply. Once created, the requestor will receive email confirmation from Revenue Integrity. The user must update the information into the patient case.
 - If the case is closed, the user will need to create an addendum.
 - Revenue Integrity has a Turn Around Time of 48 TO 96 hours.

Learn More



Learning Home Dashboard: Perioperative Nursing Learning Home Dashboard, Invasive Cardiology Learning Home Dashboard

Remember – Tip sheets on the Learning Home Dashboard.

The changes identified in this document are significant to your hospital. Please reference the following Tip Sheets:

- Resolving One Time Supplies, One Time Implants, QSight Issues

Note that the information on the Learning Home Dashboard is current. If you download or print a copy of the Tip Sheet, it may not reflect the most up to date information. Make it a habit to view Tip Sheets within Epic frequently.

Remember



Playground

Once you complete your training, and using the login information provided in the classroom via your workbook, you may access the Epic Playground environment. Use the general sign-on information ([listed in the Training Companions and Exercise Booklets](#)) to access this environment to continue your education, and practice the new Epic workflows.

Focusing on the changes identified in this document will help your hospital in the successful implementation.

As part of the Playground environment, you will have access to the Learning Home Dashboard and can access all Tip Sheets to learn about other changes.

You Can Also



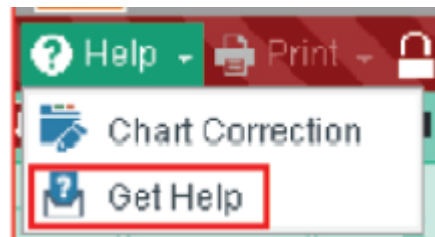
View the Demonstration

A demonstration was held and recorded for this workflow. The demonstration is loaded to NetLearning and the user can assign it to themselves. The name of the Demo is Change Management OR5 Life of a Supply.

Questions can be sent to your site and department Leads. If they cannot answer the question, you may submit a question to the Training Team through the ServiceNow process.

How to:

- Pre-production: Contact the Service Desk and submit the question to the Training Team via ServiceNow ticket.
- In production: from the patient chart or the screen, you have a question on, submit a ticket via Get Help within Epic.



URGENT assistance should be requested via the Service Desk. They will help you triage the issue and prioritize your ticket accordingly.

If you need immediate response to your query, call the Service Desk.

Version #	Purpose of Change	Author	Date of Change
1.0	Initial Creation		1/1/21