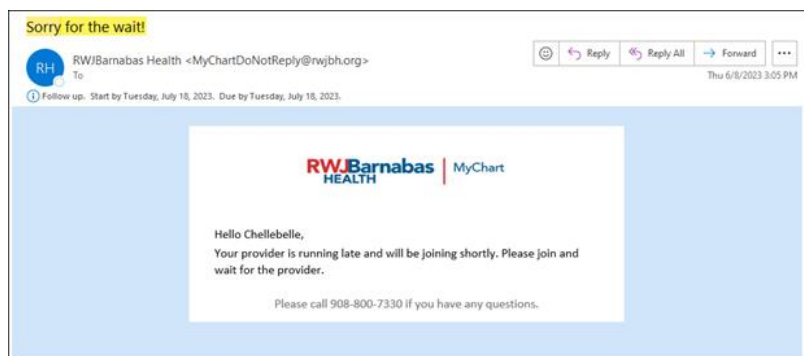


Reminder: Update to Telemedicine Video Visit Notifications - "Sorry for the wait!"

- Effective 7/21, the message that used to say "Your provider is running late" has changed.
- This is the message an Epic Video Visit patient receives 5-minutes after their scheduled appointment time.
- Below, please view an image of the previous message patients received 5 minutes after the start of their Epic Video Visit:



- The patient message now says, "Your visit will start soon. If you have not yet connected, please do so now."

