

Epic PROVIDER

A Newsletter for Live Site Providers

*****For RWJBH and Rutgers Providers Live on Epic*****

August 2, 2023



Provider Top Stories

Attn: Physician Leaders and Practice Managers!

Share these key items in your meetings:



Ambulatory and Inpatient Providers:

- **NEW** [Epic Provider Training Journey flyer!](#)
 - [Click here to review the NEW "Epic Provider Training Journey" flyer!](#)
 - Please print and post the PDF!
- [NEW opportunities to document MARTTI Interpreter Services in Epic!](#)

Exciting Epic Enhancements

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- Next Tuesday, August 8, 15 Epic Enhancements will be moved into Production.
- [Click here to learn more about these enhancements, including screenshots.](#) [Click here to learn more about the Epic Enhancement Process and how to submit an Epic Enhancement request!](#)

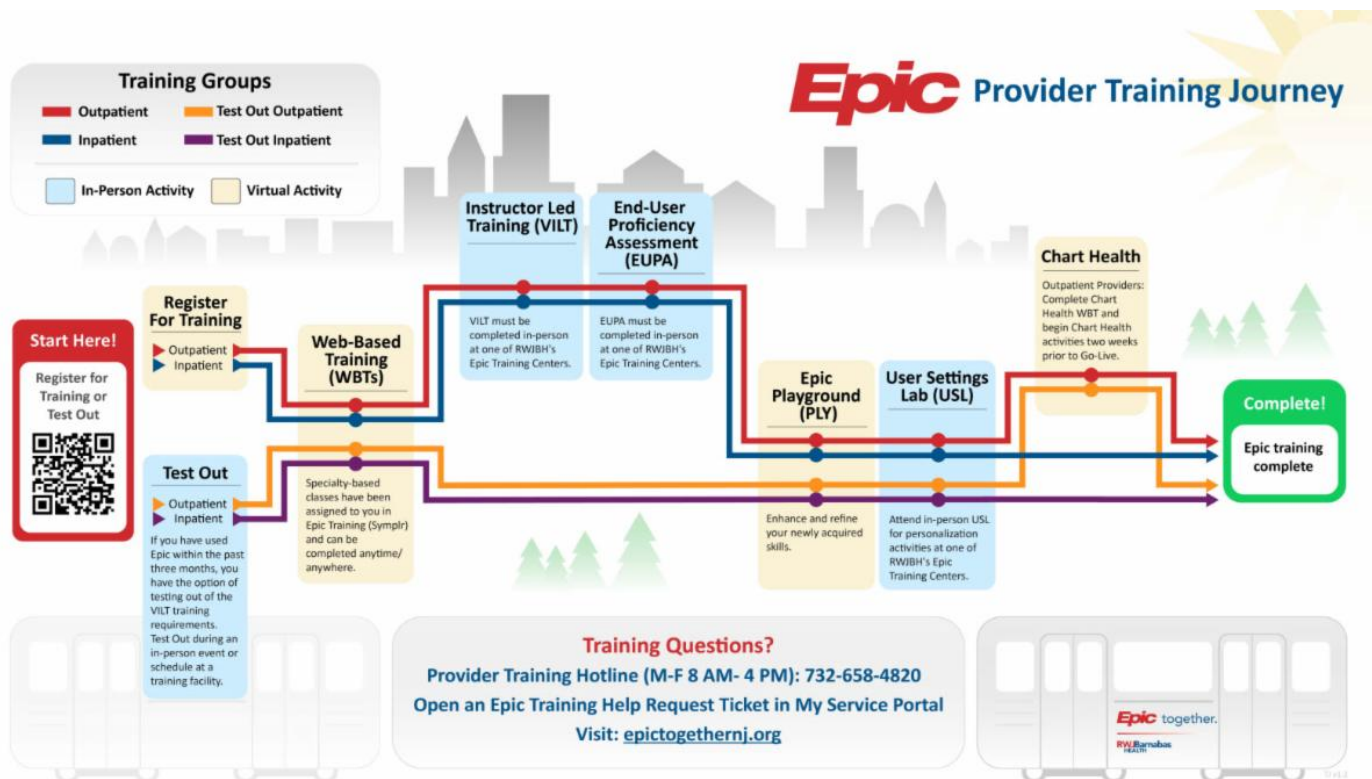


- Thank you to the Epic Together Project Team for these amazing enhancements!
- We value you, Epic Together Team!

Important Epic Updates

NEW Epic Provider Training Journey Flyer created!

- [Click here to review the NEW "Epic Provider Training Journey" flyer!](#)
- Please print and post this amazing visual of the Epic Provider's Training Journey in the Provider Lounge and the MSO.
- See a visual of the flyer below.



NEW Standard

Documentation tools Available in Epic for Documenting use Interpreter Services



New documentation tools are available NOW in Epic to document use of the My Accessible Real-Time Trusted Interpreter (**MARTTI**) interpreter service. A new Flowsheet Smartform has been created to capture required interpreter services documentation. The Flowsheet Smartform was selected to document this information, because multiple rows can be used to document multiple interactions with the interpreter.

A new SmartPhrase is also now available that can be used to pull interpreter information from the SmartForm into the progress note!

Providing interpreters for our Limited English Proficiency (LEP) and American Sign Language (ASL) patients is a regulatory requirement. The MARTTI Interpreter Service is the health system's approved vendor for providing these services.

When an Interpreter service is needed both the clinical staff and/or provider should take the following steps in Hyperspace:

- Navigate to the **Rooming** Tab.
- Click the **Interpreter** section.
- Click the **Yes** button to expand the form.
- Complete the following **fields**:
 - **Services Used**
 - Interpreter's **Name**
 - Interpreter's **ID (Required)**
 - **Language**
 - Call **Start Time**
 - Call **End Time**
- Click **Close**

- Using SmartPhrase **.AMBINTERPRETER** will render the current encounter's last instance that was entered on the Interpreter SmartForm into the note workspace.

Abbrev	Expansion
★ AMBINTERPR...	RWJBH AMB Interpreter Services

Refresh (Ctrl+F11) Close (Esc)

- [Click here to review the workflows for documenting interpreter services and pulling the documentation into a note.](#)

Refresh on Recent Epic Provider News Stories!



We have highlighted some important communications in recent weeks. If you missed something, click the links below to catch up on some important Epic Updates you don't want to miss!

- [Click here to review Patient Movement Reminder: Discharge Cath Lab/EP Patients as soon as they depart.](#)
- [Click here to review Inpatient Reference Labs transition to LabCorp.](#)
- [Click here to review "Sorry for the Wait" Epic Video Visit Update.](#)
- [Click here to review MyChart Results Release Issue Resolved.](#)
- [Click here to review C-Diff BPAs Reactivated.](#)
- [Click here to review Assigning APPs and/or Residents Simultaneously with Attending for Post Discharge Queries.](#)
- [Click here to review Coding Queries Moving to 7-Day Suspension.](#)

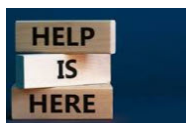
Good Humor

Heartfelt thanks to **Dr. Frank Sonnenberg** for this week's Good Humor!



“About your cat, Mr. Schrödinger—I have good news and bad news.”

Epic: How to Get Help



Review the Epic How to Get Help Flyer!

- The "Epic How to Get Help" Flyer includes instructions to:
 - Open a Help Desk Ticket
 - Check The Status of an Open Ticket
 - Reopen a closed ticket
 - Enter an Epic Enhancement Request
- [Click here to view the Epic: How to Get Help flyer!](#)

Live Site Epic Provider Print Edition!

- [Click here for a printable PDF of last week's Live Site Epic Provider Newsletter.](#)
- [Click here for a printable PDF of this week's Live Site Epic Provider Newsletter.](#)



Phone a friend:

Our cell numbers are available below.
Please call with any questions or concerns.

RWJBH-Rutgers Medical Leadership Team

Dr. Joshua Bershad

EVP, Physician Services;
Clinical Assistant Professor of Medicine
Rutgers Robert Wood Johnson Medical
School

Joshua.Bershad@rwjbh.org

Cell: 973-202-0900

Dr. Frank Sonnenberg

Chief Medical Informatics Officer,
RWJBarnabas-Rutgers Medical Group;
Professor of Medicine, Rutgers Robert
Wood Johnson Medical School

Frank.Sonnenberg@RWJBH.org

Cell: 908-313-6563

Dr. Carol Ash, DO, MHCDS, MBA, FACHE, CPHQ, CHCQM-PHYADV

Chief Medical Officer
Robert Wood Johnson University Hospital
Rahway

Carol.Ash@rwjbh.org

Phone: 732-499-6134

Cell: 732-857-6535

Dr. Seth D. Rosenbaum, MD, MMM

SVP, Chief Medical Officer Robert Wood
Johnson University Hospital Hamilton;
Clinical Assistant Professor, Department
of Medicine, Rutgers-Robert Wood
Johnson Medical School

Seth.Rosenbaum@rwjbh.org

Phone: 609-584-2865

Cell: 609-508-7951

Dr. Sal Moffa

Chief Medical Officer, RWJUH Somerset

Salvatore.Moffa@rwjbh.org

Phone: 908-685-2816

Cell: 609-238-5248

Dr. Stephen O'Mahony

SVP & Chief Health Information
Officer, RWJBarnabas Health;
Clinical Associate Professor of
Medicine, Rutgers New Jersey Medical
School

Stephen.OMahony@rwjbh.org

Phone: 973-322-4231

Cell: 203-820-6519

Dr. Deborah L. Toppmeyer

Professor of Medicine, Robert Wood
Johnson Medical School; Chief Medical
Officer, Chief, Division of Medical
Oncology, Director,
The Stacy Goldstein Breast Center
Rutgers Cancer Institute of New Jersey,
Rutgers

The State University of New Jersey

deb.toppmeyer@rutgers.edu

Phone: 732-235-9692

Dr. Kenneth Granet, MD, FACP

Chief Medical Officer
Monmouth Medical Center

kenneth.granet@rwjbh.org

Phone: 732-923-7518

Dr. Ije Akunyili, MD,

Dr. Charles Markowitz, MD, JD

Chief Medical Officer Monmouth Medical
Center Southern Campus

CharlesRaymond.Markowitz@rwjbh.org

Phone: 732-942-9400

Dr. Meika Neblett, MD

Chief Medical Officer
Community Medical Center

Meika.Neblett@rwjbh.org

Phone: 732-691-1915

Cell: 732-557-8264

MBA, MPA, FACEP

Chief Medical Officer

Jersey City Medical Center

Ijeoma.Akunyili@rwjbh.org

RWJBarnabas
HEALTH

Epic together.

Epic Together | 2 Crescent Place, www.epictogethernj.org,
Oceanport, NJ 07757

[Unsubscribe jan.connolly@rwjbh.org](mailto:jan.connolly@rwjbh.org)

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