Epic together.

RWJBarnabas HEALTH

Breast Imaging: Talking Points

Epic provides functionality, which is different than legacy/heritage system tools. This function in Epic allows a change in the workflows documented in this Talking Point documentation.

Objective:

Managers, Directors, Leads, and site leadership can, and should, use this tool in communicating with their teams. The document is not intended to replace, or enhance training. Instead, it is intended to be quick references to the changes as a reminder to the teams of the changes. It is the intention that the repetitious delivery of information will assist in the Go Live activity on the larger changes the staff will experience.
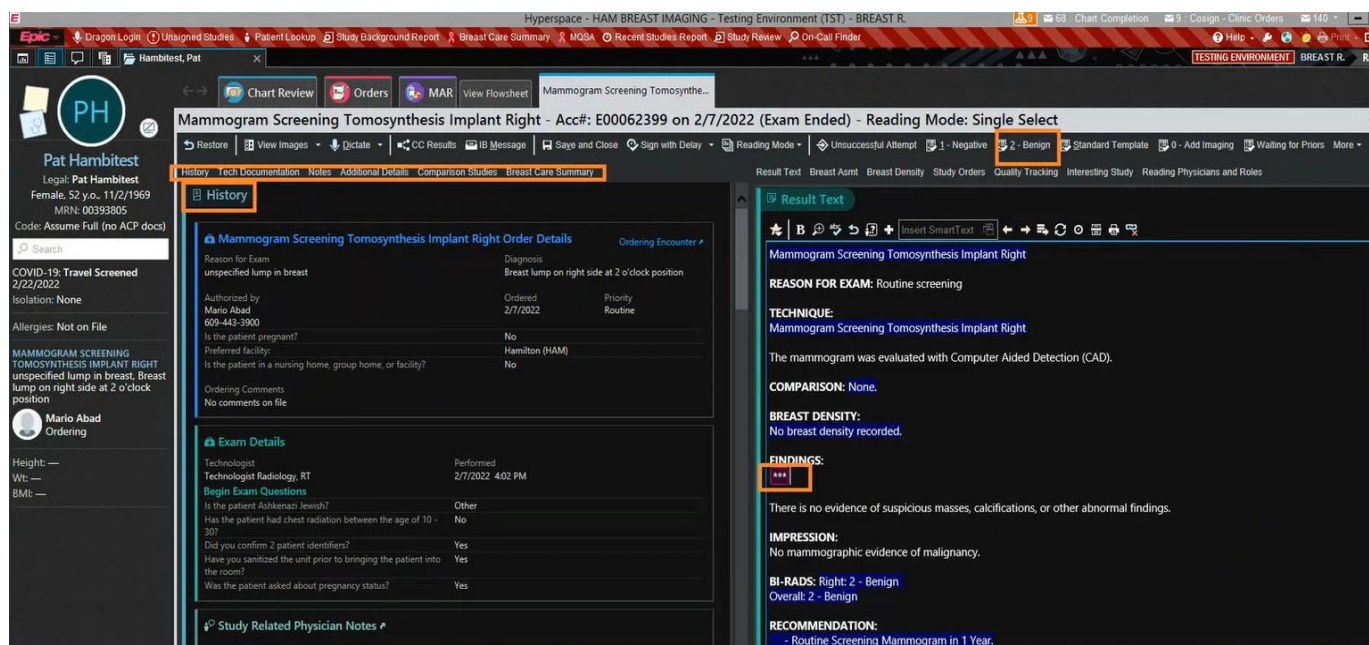
How it Works

Reading Palette Overview

- Left side of the Reading Palette contains the workqueues for radiologists.
    1) Workqueue Name
    2) Chevron
        a. Clicking the Chevron to up or down opens and closes the workqueue.
- Items on the right are reports, In Basket, and Resources that pertain to the radiologists.

Reading Palette Details

- Items highlighted on the left are the activity tabs that the users can access.

- Right side is the result text for the screening. Users can select the macro ("2-Benign," selected) they want to use. Once selected, the template pulls into the screen.

- Items in blue are pulled from Epic entries. The radiologists can also change the information if they choose.

- The Epic Wild Card ( ) allows the radiologist to dictate or enter free text into the field.

- Epic will prohibit the Radiologist from signing the report if the fields are incomplete, including the Findings portion.

Change Management

- Further down on the right side of the screen, Epic provides more information for the Result Text.

- Assessments and recommendations pull in information for the Radiologists to review.

- Epic automatically pulls in the patient letter, based on entries provided thus far.

- If the Study Orders were not linked at the beginning, the Radiologist can select and link them at this point.

   o If two are linked, later in the process the Radiologist will see both reports and the information required for each.

- Further down the screen, in the Quality Tracking and Interesting Study, the Radiologists can select a set of predefined elements.

- Note the location for Comments (dictation or type written).

Change Management

- The radiologists can then click "Sign Now" the complete the record. Note that they can also select "Sign with Delay." Sign with Delay give the Radiologists 10 minutes to make updates before completing.
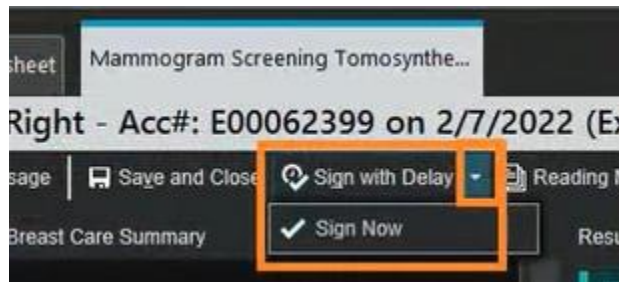
Diagnostic Mammography

- The same workflow and information as above, with different templates available.
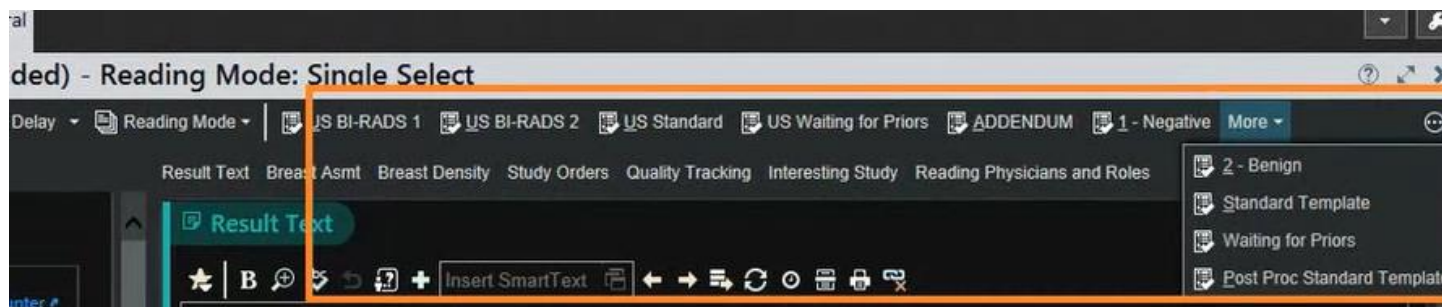
Breast Biopsy

- Workflows and screen shots from above apply to Breast Biopsy. However, as part of the Result Text, the template has information specific to the case set as a selection. The Radiologists may use the Dictaphone **button** to select the next item in the template that requires input, and select the appropriate item using the Dictaphone.

    - Anything in pink indicates a SmartList within Epic. The ellipsis at the bottom of the list allows the Radiologist to dictate specifics not included in the SmartList. *A couple screen images are selected for this document.*

Change Management
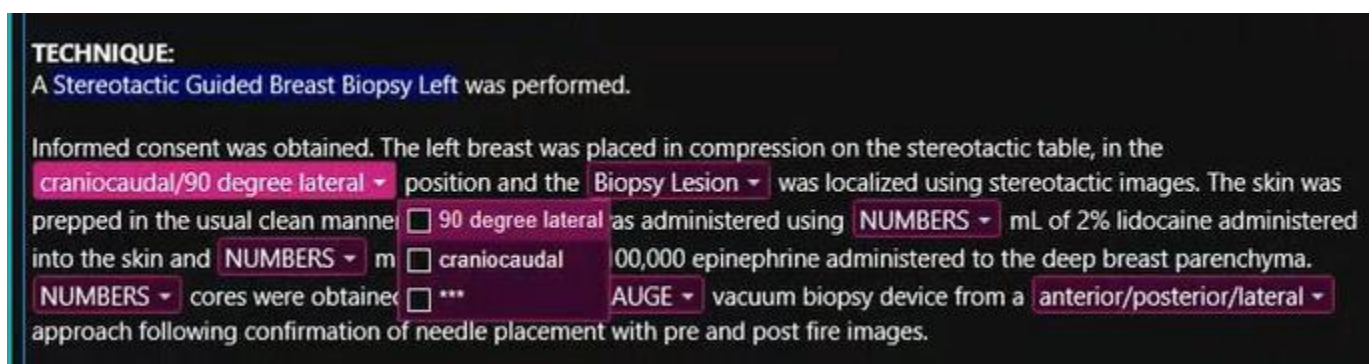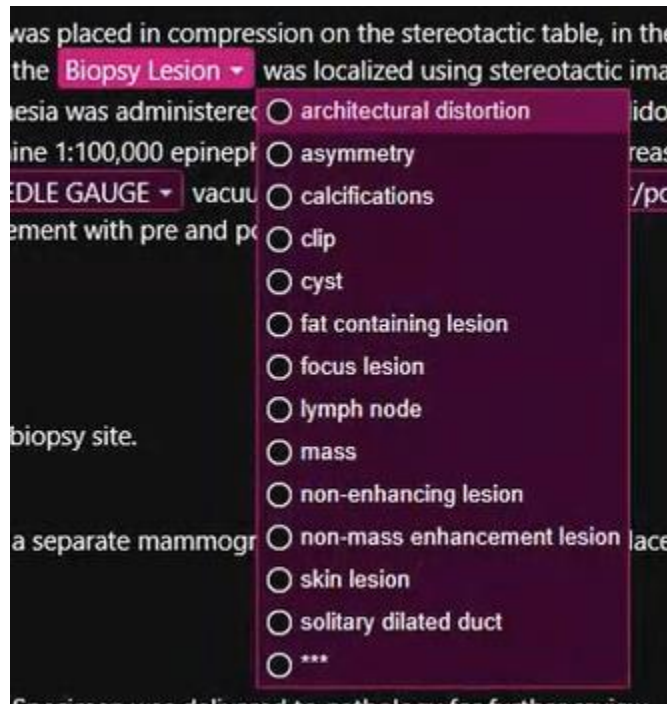
- Biopsies default to Waiting for Pathology and no letter is chosen.

Learn More

Learning Home Dashboards:
    RWJBH Breast Imaging Coordinator Learning Home
    RWJBH Breast Imaging Radiologist Learning Home
    RWJBH Breast Imaging Tech Learning Home

Remember – Tip sheets and Guides on the Learning Home Dashboard.

Change Management

The changes identified in this document are significant to your hospital. Please reference the following Tip Sheets / Guides:

- Procedure Not Performed – IR and Breast Imaging

Training Companions

- Breast Imaging Tech Companion

Remember

Playground

Once you complete your training, and using the login information provided in the classroom via your workbook, you may access the Epic Playground environment. Use the general sign-on information (listed in the Training Companions and Exercise Booklets) to access this environment to continue your education, and practice the new Epic workflows.

Focusing on the changes identified in this document will help your hospital in the successful implementation.

As part of the Playground environment, you will have access to the Learning Home Dashboard and can access all Tip Sheets to learn about other changes.

You Can Also

View the Demonstration

A demonstration was held and recorded for this workflow. The demonstration is loaded to NetLearning and the user can assign it to themselves. The name of the Demo is Change Management RAD2 Breast Imaging.

Questions can be sent to your site and department Leads. If they cannot answer the question, you may submit a question to the Training Team through the ServiceNow process.

How to:

- Pre-production: Contact the Service Desk and submit the question to the Training Team via ServiceNow ticket.
- In production: from the patient chart or the screen, you have a question on, submit a ticket via Get Help within Epic.

Change Management
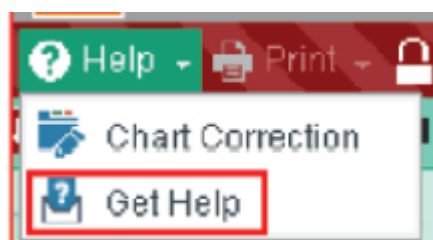
URGENT or immediate assistance should be requested via the Service Desk. They will assist you in triaging the issue and prioritize your ticket accordingly.

Change Management