



American Specialty Health Fitness, Inc.

February 2, 2018

Dear [Member Name],

We would like to inform you that, for several business reasons, 24 Hour Fitness has made the decision to withdraw from participation in the Active&Fit Direct™ program. **As a currently enrolled member through Active&Fit Direct with 24 Hour Fitness, your membership will continue without disruption until December 31, 2018.**

Despite this change in the Active&Fit Direct fitness network, more than 9,000 participating fitness centers are available for you to choose from, including Gold's Gym, Anytime Fitness, Snap Fitness, Planet Fitness, Fitness 19, Youfit, Curves, YMCAs, and many others. We are also committed to continuously expanding the network of fitness centers available to you nationally, with nearly 2,400 fitness centers added in 2017.

Should you be interested in selecting a participating fitness center other than 24 Hour Fitness at this time, many options are available to you. You can continue using 24 Hour Fitness throughout the remainder of the year, or you can elect to transition to another participating fitness center. You can log in to ActiveandFitDirect.com at any time to check out fitness centers in your area, or you can contact us directly at your convenience by calling 844.646.2746 to speak to one of our customer service representatives who would be happy to help you find a fitness center near you.

We greatly appreciate the opportunity to serve you.

Sincerely,

A handwritten signature in black ink that reads "Gina Echito".

Gina Echito
Sr. Vice President, Fitness Operations
American Specialty Health Fitness