PROFESSIONAL TOUR GUIDE CERTIFICATION

WHEN

Session 1- Feb. 4 – Apr. 18, 2020 **Session 2-** Apr. 21 – June 27, 2020

Tuesday evenings - 6:00pm - 8:00 pm ONLINE course work included

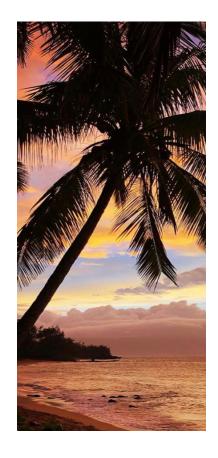
COURSE MODULES

- · Introduction to Hawai'i Visitors Industry
- · Servicing the Global Customer
- · Ho'okipa Me Ke Aloha Hospitality with Aloha
- · Foundations of Hawai'i
- Communicate with Impact
- · Know Your Islands

REQUIRED: Knowledge Base Exam and Sample Tour Presentation

REGISTRATION INFORMATION ehubbard@hawaii.edu (808) 734-9153

Website: http://go.hawaii.edu/GWR



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