

PROFESSIONAL TOUR GUIDE CERTIFICATION

WHEN

Session 1- Feb. 4 – Apr. 18, 2020

Session 2- Apr. 21 – June 27, 2020

Tuesday evenings - 6:00pm - 8:00 pm
ONLINE course work included

COURSE MODULES

- Introduction to Hawai'i Visitors Industry
- Servicing the Global Customer
- Ho'okipa Me Ke Aloha - Hospitality with Aloha
- Foundations of Hawai'i
- Communicate with Impact
- Know Your Islands

REQUIRED: Knowledge Base Exam and
Sample Tour Presentation

REGISTRATION INFORMATION

ehubbard@hawaii.edu

(808) 734-9153

Website: <http://go.hawaii.edu/GWR>



**Kapiolani
Community
College
4303 Diamond
Head Road,
Honolulu, HI 96816**

ORIGINAL COST \$1,139

YOUR COST \$500

SPONSORED BY



UNIVERSITY of HAWAII®
KAPI'OLANI
COMMUNITY COLLEGE

HAWAII TOURISM
AUTHORITY