

Phase 3 is not your typical IT service company. Our team is made up of enterprising small business professionals united in the goal of *preventive* service. Traditional IT companies are responsive in nature. Our team focuses on the prevention of disruptive IT emergencies.

From the beginning, we realized that we needed to be different from other IT companies who are in the habit of billing large fees and spending a high number of hours fixing problems. We solved this situation for our clients by being the first company to offer “preventive maintenance.” The concept is simple: By performing basic care to prevent computer and network failures, we can head off major problems and save customers upwards of 60% off their previous IT spending.

In 2006 our clients began asking for help with their websites and we saw another opportunity to serve local businesses. We created a dedicated Web Design team to focus on customer service and affordable web design solutions. Our customer support philosophy, featuring swift responsive time, is the cornerstone of our business and with our roots in IT, we are a unique combination of creative web design and cyber security. Our attention to online security gives our customers an edge in this emerging world where online threats and hackers are in the news almost daily.



Phase 3 is a regular contributor to local causes and non-profits. In 2016, we held the first Mesa Technology Day outside Giovanni's on the Mesa with donations from Giovanni's and Trader Joe's, where locals brought their computers to us for free tech support and training. We love supporting our local community!



[making technology easy.](#)

www.phase3.net

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