

Presenter Bio Paul Scott

Paul is the Vice President of Operations at Unemployment Tax Management Corporation (UTMC), a strategic partner to MIIA USP. In June of 2023, UTMC was selected by MIIA to partner with MIIA in the creation of the MIIA USP and to manage member UI claims. Additionally, the UTMC coordinates with MIIA Risk Management and Training to eliminate UI claim errors and identify UI fraud.

UTMC has specialized in representing Massachusetts employers in unemployment claims management matters since 1977. Paul joined UTMC in 1991 and has attended over 15,000 appeal hearings over the past three decades. A graduate of Boston University, Paul is a member of the Associated Industries of Massachusetts (AIM) Unemployment Committee, the Connecticut Business & Industry Association (CBIA) Unemployment Taskforce and The National Foundation for Unemployment Compensations and Workers' Compensation (UWC). A frequent speaker on all unemployment-related topics, Paul is passionate about providing and ensuring that employers receive the level of service and expertise that they both require and deserve.