



**Brining healthcare
innovation into the lives
of our members**

Mercy Care Annual Provider Forum

Featured speaker

Jessica Clemens
Network Administrator

Agenda

- Panel introductions
- Provider presentations
 - Bicycle
 - Affect
 - Alium
 - COPA Health
- Open discussion

Introducing innovation

Mercy Care maintains a robust, well-established network of physical and behavioral health providers

We are committed to addressing healthcare inequities by partnering with providers who are able to deliver care that addresses social determinants of health, is offered in non-traditional settings, and focuses on the whole health of our shared members

We are actively recruiting for both Behavioral Health/Physical Health services that are specifically developed to meet the unique needs of our members, including but not limited to:

- those with a focused approach on LGBTQ services
- services delivered in languages other than English
- services designed to meet the unique cultural needs of our members
- specific specialty services in more rural parts of the state

Provider spotlight

Mercy Care is committed to promoting collaboration amongst our provider partners to meet the full continuum of member care

We will be introducing new providers and programs available within our network to encourage referrals and coordination of care that best meets the needs of members; look for our Provider Spotlight updates to appear on our website beginning in the new year

We are looking to hear from you on exciting, innovative ways in which you can help ensure a robust and diverse delivery of services to our shared members; one that promotes reduction in absenteeism/no-shows and allows members to receive their care in the least restrictive, most culturally competent ways possible

Innovative programming from some of our provider partners

Bicycle Health

Affect Therapies

Alium Health

COPA Health

Open discussion

Resources

- Mercy Care website
 - <https://www.mercycareaz.org/>
- Provider Notices
 - [Sign-up for provider notices](#)
 - <https://www.mercycareaz.org/providers/rbha-forproviders/notices>

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Thank you

