



ProPat Reminder

Our **On-Line Prior Authorization Search Tool (ProPat)** is now available on our website with no log-in. It has been moved from our Secure Web Portal to our Prior Authorization tab/webpage for each line of business. Locations are as follows:

- [Mercy Care Complete Care](#)
- [Mercy Care RBHA](#)
- [Mercy Care Long Term Care](#)
- [Mercy Care DD](#)
- [Mercy Care Advantage](#)

Important to Note: Please keep in mind that a listed service does not guarantee that the service is covered under the plan's benefits. Always check plan benefits first to determine whether the service is covered or not.