



Mercy Care Advantage's Part B Step Therapy program

CMS allows Medicare Advantage plans to implement Step Therapy requirements for the Part B drugs, therefore starting January 1, 2021 Mercy Care Advantage members will be required to utilize the preferred Part B drugs listed on the CVS Caremark® Medical Preferred Drug List.

Providers may also submit a Step Therapy Exception, by providing a supporting statement reflecting trial and failure of the non-preferred drug(s), or medical reason why the member cannot take non-preferred drug(s), or medical reason why the non-preferred drug(s) would not be as effective as the preferred drug for the member.

Part B drugs requiring Prior Authorization or Step Therapy Exceptions should be submitted to the medical prior authorization department via fax (for standard requests) at 800-217-9345 or via call (for urgent requests) at 602-623-3000 or 800-624-3879. The Part B Drug Step Therapy/Exception Prior Authorization form be found on Mercy Care website in the Provider Forms tab.