CY25 Pediatric Ambulatory Medical Record Review Opportunities for Improvement Trends

The table below shows CY25 Pediatric AMRR audit results noted trends identified around deficiencies and open to improvement opportunities.

PEDIATRICIAN AMRR OPPORTUNITIES FOR IMPROVEMENT
GENERAL MEDICAL RECORD DOCUMENTATION
Documentation of discussion related to Advanced Directives and/or Advance Directive in record (18 yrs. & older)
MEDICAL/SOCIAL HISTORY/MEDICAL MANAGEMENT
Documentation of Dental History (over 1 year olds)
Documented discussion of availability of family planning services—age 12-20 years for both males & females in DOS reviewed
HEALTH MAINTENANCE
Immunization record is maintained
EPSDT Clinical Sample Templates and complete as of the DOS reviewed (may also be part of an undated EMR)
Vital signs documented -- Includes Temp, heart and resp rate
Is Dental fluoride varnish applied to those ages 6 months with at least one tooth erupted up to 5 years. May be applied every 3 months
Is verbal lead screening documented in the DOS reviewed.(6mths through 6yrs) per EPSDT Periodicity Schedule
Newborn Blood Spot--Initial, Is there evidence that an INITIAL Newborn Bloodspot test was done between 24 hours and 72 hours of birth? If child is more than 12 mos. N/A
Newborn Blood Spot--2nd test--done/ordered within 1st 10 days of life if required. If child is more than 12 mos. N/A
Is a TB Test - ages 12 months to 21 years documented in DOS reviewed [if at risk]
CSPMP Check on DOS if mbr is prescribed a controlled substance
BEHAVIORAL HEALTH (IF APPLICABLE)
Beginning at 10 years of age, an Adolescent Suicide screening consisting of a standardized, norm-referenced screening tool specific for suicide and depression shall be performed during the EPSDT visit

The following information includes education and guidance on the areas identified.

Guidance for compliance

- There needs to be documentation that a discussion was held with patients 18-20 years old regarding **Advanced Directives**. If the patient has an Advanced Directive, ensure there is a copy in their medical record.
- Documentation needs to include **Dental history** for patients over 1 year old.
- Annual visit notes for patients, both male and female, ages 12-20 need to show evidence that **family planning** was discussed.
- **Immunization record** needs to be documented in the medical record.

- Update the EMR and all paper templates to include all aspects from the most recent **EPSDT Clinical Sample Templates** and complete as of the date of service assessment.
- Document **vital signs** on date of service. Required vital signs include temperature, heart rate and respiratory rate.
- **Dental fluoride varnish** should be applied to children as early as six months old if they have at least 1 tooth erupted and up to five years old. It can be applied every 3 months. If the child visits a dentist regularly and receives this service there, document the date of the dentist appointment and the services provided.
- Complete and document a **verbal lead screening** for patients ages 6 months-6 years.
- Newborns need to receive an **initial newborn blood spot** between 24 to 72 hours of birth, and a **2nd** test ordered and completed within the first 10 days of life.
- It must be documented that patients 12 months-20 years old are **assessed for risk of TB**. If risk assessment is positive, there needs to be evidence that a **TB test was completed and reviewed**.
- If a child is prescribed a controlled substance, there needs to be evidence that the **CSPMP/PDMP is reviewed** prior to prescribing**.**
- Medical records need to include a completed **Adolescent Suicide screening tool** specific to suicide and depression during EPSDT visits beginning at age 10.

Resources

AHCCCS Medical Policy Manual (AMPM) 940
https://www.azahcccs.gov/shared/Downloads/MedicalPolicyManual/900/940.pdf

AMPM 430
https://www.azahcccs.gov/shared/Downloads/MedicalPolicyManual/400/430.pdf

AMPM 430 Attachment A
https://www.azahcccs.gov/shared/Downloads/MedicalPolicyManual/400/430_AttachmentA.docx

AMPM 430 Attachment E
https://www.azahcccs.gov/shared/Downloads/MedicalPolicyManual/400/430_AttachmentE.docx

45 CFR 160 subparts A and E of Part 164
https://www.ecfr.gov/current/title-45

Please contact Rosanna Quintero, Senior Manager, Quality Management at QuinteroR@MercyCareAZ.org if you would like to schedule a technical assistance training on the requirements above.