



Pharmacy Network Change

Based on our recent Provider Notification regarding **Pharmacy Network Changes** sent on 12/12/19, Mercy Care, in an effort to reduce overall pharmaceutical costs, is implementing changes to the retail and specialty pharmacy networks effective February 3, 2020 for Mercy Care's Medicaid lines of business.

Mercy Care will be removing some pharmacies from the current retail pharmacy network, including Walgreens. Mercy Care will also require specialty medications to be filled at CVS Specialty pharmacies or St. Joseph's McAuley pharmacy.

The good news is that most of our members have a contracted pharmacy less than one mile away and those pharmacies have established processes to make a change of pharmacy very customer friendly.

This change does not impact Mercy Care Advantage members, or other members who have Medicare Part D, only members in Mercy Care's Medicaid lines of business.

A robust communication campaign is well underway. In order to assure minimal or no disruption in service occurs, we have been working with both our members and providers regarding this important pharmacy change.