AHCCCS Update

2022 Mercy Care Annual Provider Forum
October 4, 2022
AHCCCS SFY 2023 - 2027 Strategic Plan

**Sustain: Provide equitable access to high quality, whole-person care**

Includes initiatives to reduce provider workforce shortages, maintain a responsive provider network, address key social drivers of health, and meet the needs of individuals with special health care needs

**Build: Implement solutions that optimize member and provider experience**

Includes initiatives to support technology platforms that advance program operations; enhance transparency related to delivery system performance; eliminate fraud, waste and abuse; and, align funding priorities across the Agency’s entitlement and discretionary programs

**Lead: Offer tools and programming that support core organizational capacity**

Includes initiatives to improve employee engagement, increase retention rates, and minimize disruption in program operations in the event of staff transitions
AHCCCS Enrollment: March 2020- September 2022

Up 573,783 (30.5% increase)
Renewals continued through PHE

Nearly 635,000 members are either:

1. **Non-Responsive:** failed to supply needed documentation OR
2. **Factually Ineligible:** shown to be ineligible based on information received between March 2020 and current date

After a full redetermination, these members could be found to be **eligible** and will **stay enrolled** or **ineligible** due to changing circumstances and be **disenrolled**

It will take approx. **12 months** to complete these renewals

MCOs and provider partners, such as IHS, 638s, and Urban Indian facilities, assisting with member outreach to maintain coverage or connect individuals to alternate coverage options
Public Health Emergency Unwinding Process: Eligibility

- Robocall campaign
- Letter campaign
- AHCCCS Call Center On Hold messages
- Text message campaign (English & Spanish)
- Website tool kits, fliers, and FAQs
2022 Legislative Session Update
Budget Highlights

• Rate increases (EPD/DD, Global OB, BH Outpatient, etc.)
• Covered services: Chiropractic & Diabetes Self-Management
• Postpartum Extension to 12 Months
• Additional items, including S-BHRFs, Pediatric SNF
  Differential Adjusted Payment
## Home and Community Based Services Initiatives
### Section 9817 of the American Rescue Plan

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<th>2022</th>
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<th>2024</th>
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| • Attracting and Retaining the Workforce Round 1 Payments (April/May)  
  ○ $500 million  
 • Provider Rate Surveys – BH Rate Studies (Oct)  
 • Upgrading the CATS and QI System (Dec) | • Attracting and Retaining the Workforce Round 2 Payments (March/April)  
 • Grants: First Round of Grants Payments (April)  
 • Online Workforce Database Progress Report Begins (April)  
 • Addressing Social Isolation  
 • Provider Rate Surveys – HCBS and DDD  
 • NCI Core Indicator Survey: Completion of Year 1 of NCI-AD Survey  
 • Freedom to Work  
 • Comprehensive Workforce Development Plan | • Attracting and Retaining the Workforce Round 3 Payments (Feb/March)  
 • Parents as Paid Caregivers  
 • Interactive Caregiver Pathway Platform  
 • BH Practice Tools as CEU/CME  
 • Parent University Training and Support Programs  
 • Investing in HCBS Technologies  
 • Updating the Preadmission Screening Tools  
 • Updating the PASRR System Portal  
 • NCI Core Indicator Survey: Completion of Year 2 of NCI-AD Survey  
 • HCBS Provider EMR – DAP |
1115 Waiver Renewal

- Targeted Investments 2.0
- Housing and Health Opportunities (H2O)
- Comprehensive dental for adults receiving services at IHS or 638 facilities
- Traditional healing
On the Horizon

- Unwinding from the Public Health Emergency (PHE)
- 1115 Waiver Negotiations for 10/1/2022
- ARPA HCBS Implementation
- Readiness and launch of ACC/RBHAs on 10/1/2022
  - Includes statewide crisis line & 988 readiness and launch
- Medicaid Enterprise System Roadmap
- Transition of American Indian/Alaska Native members designated with a SMI to integrated options on 10/1/22

- Promotion of expanded Medicaid School Based Claiming program, allowing all Medicaid-enrolled children to access health care services on school campuses
- Continued support for the Opioid Services Locator tool
- Continued roll out of CommunityCares
- Initial preparations for ALTCS bid (contracts term on 9/30/24)
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