



# AHCCCS Update

2022 Mercy Care Annual Provider Forum  
October 4, 2022



# AHCCCS SFY 2023 - 2027 Strategic Plan



## **Sustain: Provide equitable access to high quality, whole-person care**

Includes initiatives to reduce provider workforce shortages, maintain a responsive provider network, address key social drivers of health, and meet the needs of individuals with special health care needs



## **Build: Implement solutions that optimize member and provider experience**

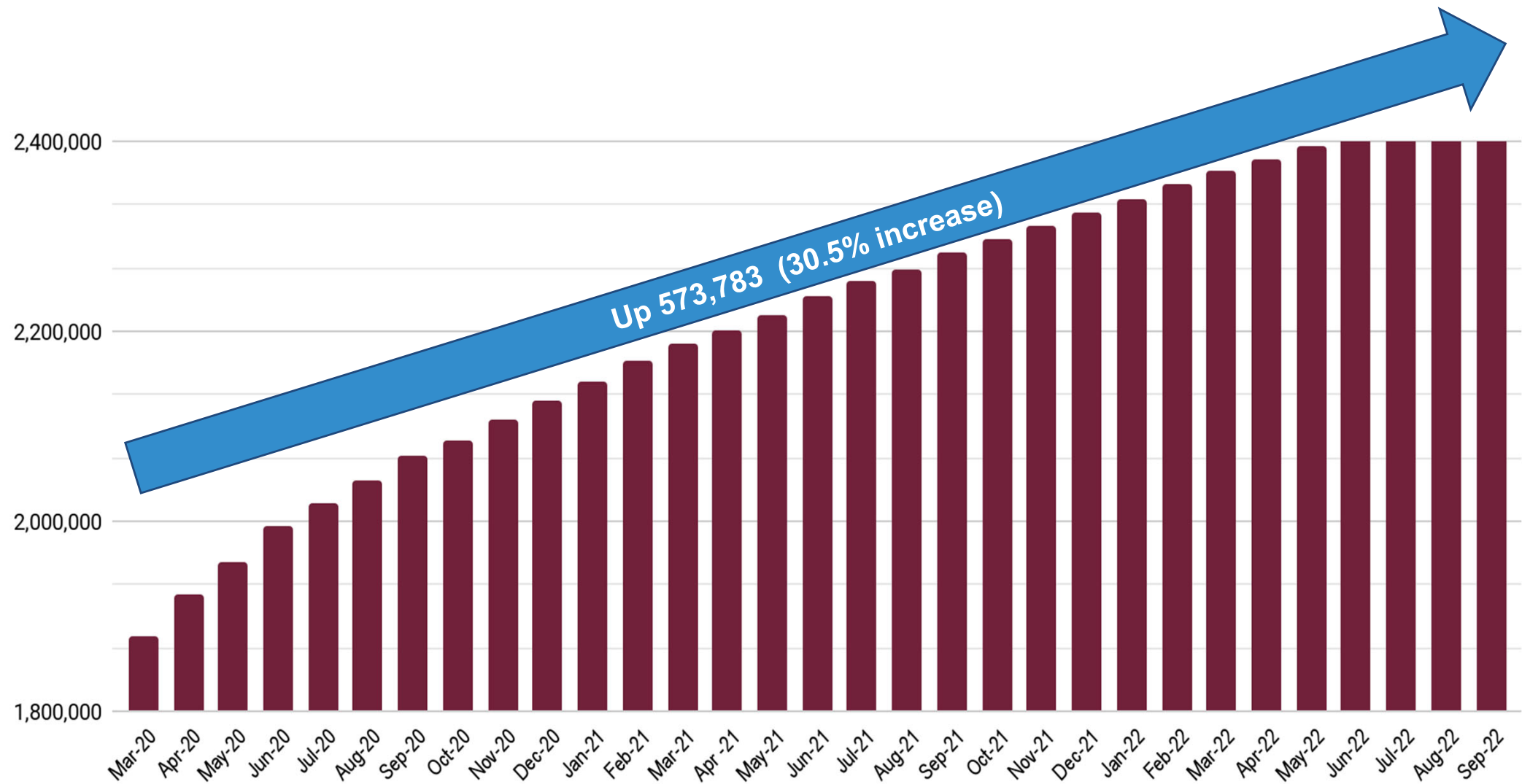
Includes initiatives to support technology platforms that advance program operations; enhance transparency related to delivery system performance; eliminate fraud, waste and abuse; and, align funding priorities across the Agency's entitlement and discretionary programs



## **Lead: Offer tools and programming that support core organizational capacity**

Includes initiatives to improve employee engagement, increase retention rates, and minimize disruption in program operations in the event of staff transitions

# AHCCCS Enrollment: March 2020- September 2022

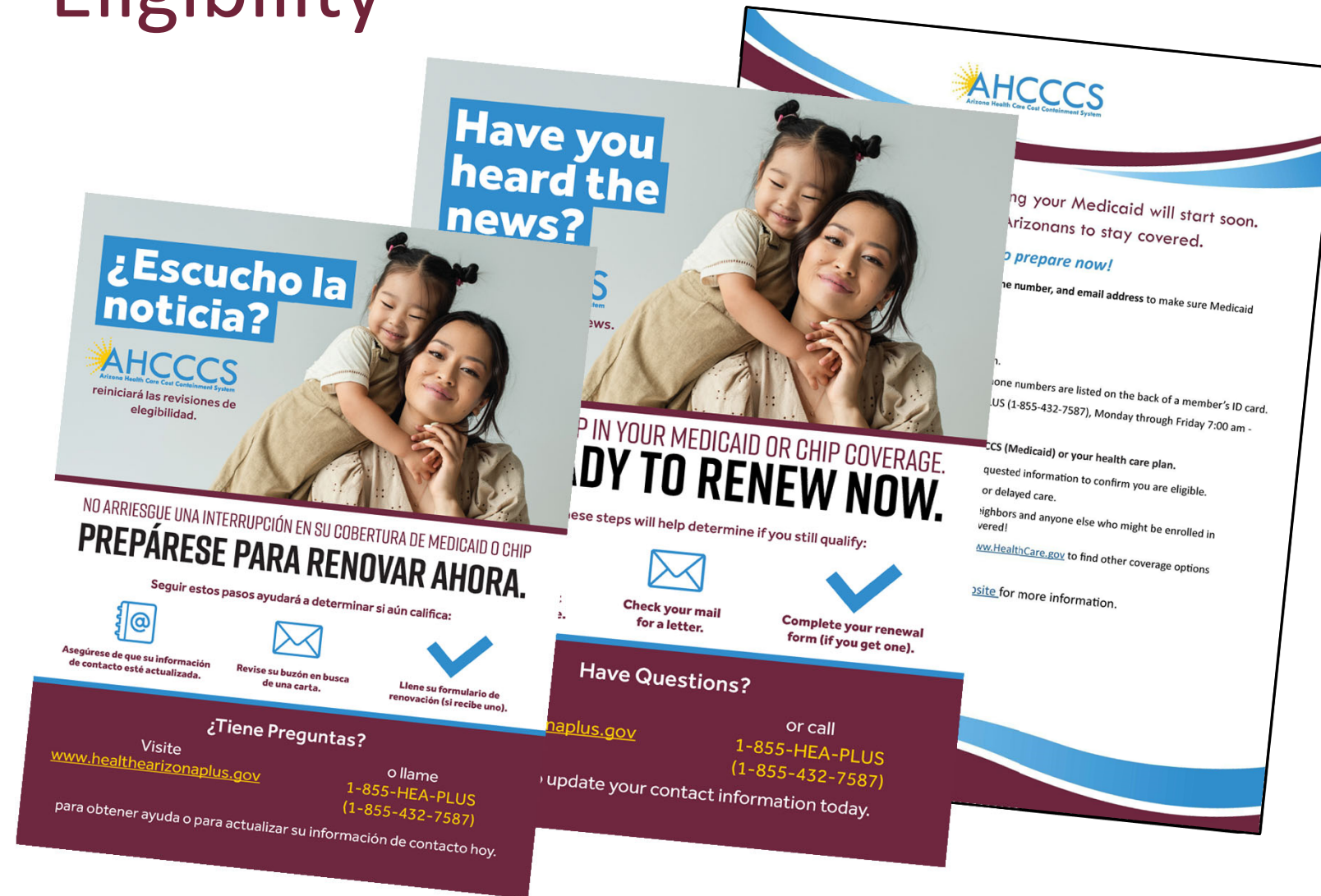


# Public Health Emergency Unwinding Process: Eligibility

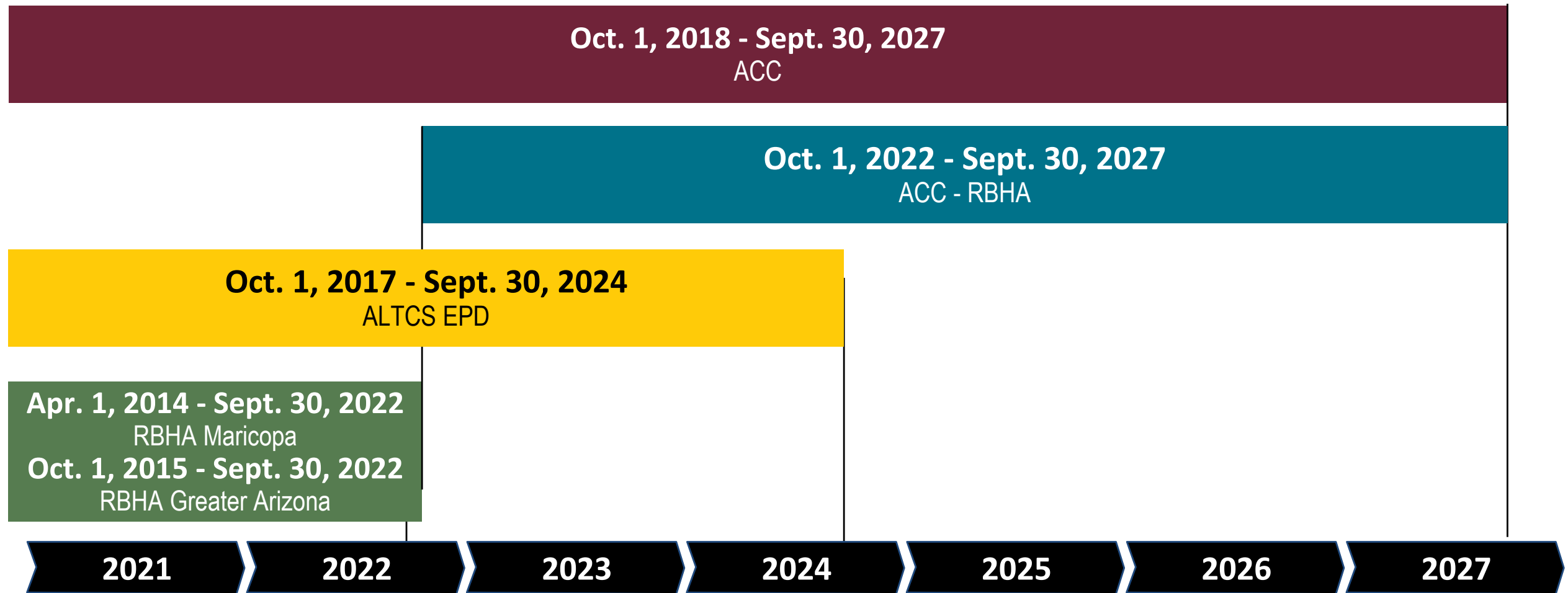
- Renewals continued through PHE
- Nearly 635,000 members are either:
  1. **Non-Responsive:** failed to supply needed documentation  
OR
  2. **Factually Ineligible:** shown to be ineligible based on information **received** between March 2020 and current date
- After a full redetermination, these members could be found to be *eligible* and will **stay enrolled** or *ineligible* due to changing circumstances and be **disenrolled**
- It will take approx. **12 months** to complete these renewals
- MCOs and provider partners, such as IHS, 638s, and Urban Indian facilities, assisting with member outreach to maintain coverage or connect individuals to alternate coverage options

# Public Health Emergency Unwinding Process: Eligibility

- Robocall campaign
- Letter campaign
- AHCCCS Call Center On Hold messages
- Text message campaign (English & Spanish)
- Website tool kits, fliers, and FAQs



# AHCCCS Managed Care Contract Timeline



# 2022 Legislative Session Update

## Budget Highlights

- Rate increases (EPD/DD, Global OB, BH Outpatient, etc.)
- Covered services: Chiropractic & Diabetes Self-Management
- Postpartum Extension to 12 Months
- Additional items, including S-BHRFs, Pediatric SNF Differential Adjusted Payment

# Home and Community Based Services Initiatives

## Section 9817 of the American Rescue Plan

2022	2023	2024
<ul style="list-style-type: none"> <li>• Attracting and Retaining the Workforce Round 1 Payments <i>(April/May)</i> <ul style="list-style-type: none"> <li>○ \$500 million</li> </ul> </li> <li>• Provider Rate Surveys – BH Rate Studies <i>(Oct)</i></li> <li>• Upgrading the CATS and QI System <i>(Dec)</i></li> </ul>	<ul style="list-style-type: none"> <li>• Attracting and Retaining the Workforce Round 2 Payments <i>(March/April)</i></li> <li>• Grants: First Round of Grants Payments <i>(April)</i></li> <li>• Online Workforce Database Progress Report Begins <i>(April)</i></li> <li>• Addressing Social Isolation</li> <li>• Provider Rate Surveys – HCBS and DDD</li> <li>• NCI Core Indicator Survey: Completion of Year 1 of NCI-AD Survey</li> <li>• Freedom to Work</li> <li>• Comprehensive Workforce Development Plan</li> </ul>	<ul style="list-style-type: none"> <li>• Attracting and Retaining the Workforce Round 3 Payments <i>(Feb/March)</i></li> <li>• Parents as Paid Caregivers</li> <li>• Interactive Caregiver Pathway Platform</li> <li>• BH Practice Tools as CEU/CME</li> <li>• Parent University Training and Support Programs</li> <li>• Investing in HCBS Technologies</li> <li>• Updating the Preadmission Screening Tools</li> <li>• Updating the PASRR System Portal</li> <li>• NCI Core Indicator Survey: Completion of Year 2 of NCI-AD Survey</li> <li>• HCBS Provider EMR – DAP</li> </ul>



# 1115 Waiver Renewal

- Targeted Investments 2.0
- Housing and Health Opportunities (H2O)
- Comprehensive dental for adults receiving services at IHS or 638 facilities
- Traditional healing



# On the Horizon

- Unwinding from the Public Health Emergency (PHE)
- 1115 Waiver Negotiations for 10/1/2022
- ARPA HCBS Implementation
- Readiness and launch of ACC/RBHAs on 10/1/2022
  - Includes statewide crisis line & 988 readiness and launch
- Medicaid Enterprise System Roadmap
- Transition of American Indian/Alaska Native members designated with a SMI to integrated options on 10/1/22
- Promotion of expanded [Medicaid School Based Claiming program](#), allowing all Medicaid-enrolled children to access health care services on school campuses
- Continued support for the [Opioid Services Locator](#) tool
- Continued roll out of CommunityCares
- Initial preparations for ALTCS bid (contracts term on 9/30/24)

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