CY25 Obstetrics (OB) Ambulatory Medical Record Review Opportunities for Improvement Trends

The table below shows CY25 OB AMRR audit results noted trends identified around deficiencies and open to improvement opportunities.

OPPORTUNITIES FOR IMPROVEMENT
CHART ELEMENT
Documentation of discussion related to Advanced Directives and/or Advance Directive in record (18 yrs. & older)
Documentation of a Health Care Power of Attorney or documentation authorizing a Health Care Decision Maker
MEDICAL/SOCIAL HISTORY/MEDICAL MANAGEMENT
Antepartum Depression, Perinatal Mood and Anxiety disorder Screening--Evidence of an Antepartum depression, perinatal mood and anxiety disorder screening completed at least once during pregnancy
Evidence of assessment for Domestic Violence
Vital Signs
Height
Fundal height measured each visit starting at 20 weeks
Evidence that member was educated and encouraged to breastfeed per ACOG and American Academy of Pediatrics (AAP) guidance including ordering of breast pump and supplies if requested by parent
Evidence of prenatal education documented each trimester such as proper nutrition, dangers of lead exposure to people who are pregnant, tobacco cessation, avoidance of alcohol and other harmful substances, warning signs of complications of pregnacy and postpartum, including when to contact provider and postpartum follow-up
Evidence of CSPMP checked each trimester
Evidence of referrals to social services such as WIC, or any type of other social services such as Strong Families Az home visitation programs, ADHS Breastfeeding Hotline, Birth to 5 helpline, Early Heard Start/Head Start
LABS / DIAGNOSTIC STUDIES
Evidence of screening for Sexually Transmitted Infections (STI), including syphilis during first prenatal visit, Third trimester and Time of delivery
Evidence of HIV/AID screening and counseling either discussed and/or performed with documentation of a referral to a specialty provider for positive results.
POSTPARTUM/FAMILY PLANNING
Perinatal Depression and Anxiety Screening--Perinatal depression screening performed

The following information includes education and guidance on the areas identified.

Guidance for compliance

- Create a check in system that includes gathering documentation that the patient/guardian received **information about Advanced Directives** and if the member has an **Advanced Directive, there is a copy in the record.**
- If documentation states that the member has a **Health Care Power of Attorney or authorized Health Care Decision Maker**, there needs to be a legal copy in the member's record.

- There needs to be documentation in the record that an **Antepartum depression, perinatal mood, and anxiety disorder screening** was completed at least once during pregnancy.
- The medical record needs to include documentation that an **assessment for domestic violence** was completed for each member.
- Document **vital signs** on date of service, including **pulse oximetry** if applicable. Required vital signs include temperature, heart rate and respiratory rate.
- The patient's **weight** needs to be taken and documented for each date of service.
- There needs to be documentation that **fundal height is measured** at each date of service beginning at 20 weeks.
- Provide education and encouragement to the patient to **breastfeed per ACOG and AAP guidance.** Documentation needs to be present that information was reviewed with the patient, including ordering a breast pump and supplies if requested by the patient.
- Every trimester there needs to be evidence that a **prenatal education** was provided to include proper nutrition, dangers of lead exposure, tobacco cessation, avoiding alcohol and other harmful substances, pregnancy and postpartum warning signs to include when to contract a provider and postpartum follow up.
- There needs to be documentation in the medical record that the **CSPMP** was checked each trimester the patient was seen.
- Medical records need to include evidence that **referrals to social services** were made if needed. Options should include WIC, Strong Families AZ home visitation programs, ADHS Breastfeeding Hotline, Birth to 5 Helpline, Early Headstart/Head Start and any other available programs.
- Ensure a **screening for sexually transmitted infections, including syphilis**, is completed during the first prenatal visit, third trimester and at the time of delivery.
- Documentation needs to show that **HIV/AIDS screening and counseling** were discussed and/or a test was performed. If there is a positive test result, there needs to be documentation of a referral to a specialty provider.
- **Depression and anxiety screenings** need to be completed after the patient has given birth. Ensure that documentation is present with completed screening and referrals were provided if needed.

Resources

AHCCCS Medical Policy Manual (AMPM) 940
https://www.azahcccs.gov/shared/Downloads/MedicalPolicyManual/900/940.pdf

AMPM 320-Q
https://www.azahcccs.gov/shared/Downloads/MedicalPolicyManual/300/320Q.pdf

AMPM 320-I
https://www.azahcccs.gov/shared/Downloads/MedicalPolicyManual/300/320-I.pdf

AMPM 640
https://www.azahcccs.gov/shared/Downloads/MedicalPolicyManual/600/640.pdf

AMPM 410
https://www.azahcccs.gov/shared/Downloads/MedicalPolicyManual/400/410.pdf

AMPM 411
https://www.azahcccs.gov/shared/Downloads/MedicalPolicyManual/400/411.pdf

AMPM 420
https://www.azahcccs.gov/shared/Downloads/MedicalPolicyManual/400/420.pdf

AMPM 510
https://www.azahcccs.gov/shared/Downloads/MedicalPolicyManual/500/510.pdf

45 CFR 160 subparts A and E of Part 164
https://www.ecfr.gov/current/title-45

Please contact Rosanna Quintero, Senior Manager, Quality Management at QuinteroR@MercyCareAZ.org if you would like to schedule a technical assistance training on the requirements above.