

**Mercy Care is proud to introduce...**



**Laura Nguyen**  
**Manager, Network Development**  
**Mercy Care**

Laura Nguyen is currently a manager in our Network Management department and is overseeing Network Relations Consultants/Specialists and Network Contract Specialists. The team is responsible for all emails and faxes that come through Network Management (formerly Provider Relations and Contracts) as well as non-par/out of state provider matters. Laura connects with several internal teams to ensure provider set up in our system is accurate and fully functional.

Laura has been with Mercy Care since April 2019, starting out as a Network Relations Consultant. She oversaw several Behavioral Health Providers throughout Maricopa County. In February 2020, Laura joined the management team with Network Management to help providers in a different capacity. Laura and her team are striving to make the provider experience as easy and smooth as possible.

Laura graduated from Arizona State University with a Bachelor of Arts in Psychology. She has also graduated with a Master of Science in Educational Psychology. Laura started her behavioral health career as a drug and alcohol intake counselor in her hometown in Pennsylvania, but after a few years she realized her love of Arizona and made it her permanent home. Since being back in Arizona she has worked with behavioral health organizations in clinical and management roles before coming to Mercy Care.

Laura joined the Army National Guard during her junior year of high school and completed boot camp before her senior year. After high school graduation she completed her Army training at Fort Jackson, South Carolina where she met her future husband. Ten years later they married and have a 4 year-old daughter and a little fluffy dog. She enjoys reading, traveling and spending time with her family.