



# HEDIS MEASURE: Comprehensive Diabetes Care

October 8, 2019

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# Objectives

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## Review

- Member Eligibility for the measure
- Exclusions
- The four sub-measures of CDC
- Compliance for each sub-measure
- CDC measure on GIC report
- MC/MCA Provider Quarterly Diabetes Management Letter
- Strategies for improvement



## How members become eligible for the measure

Members 18-75 years of age as of December 31 of the measurement year

Members may be identified as having diabetes during the measurement year or the year prior to the measurement year.

There are two ways to identify members with diabetes:

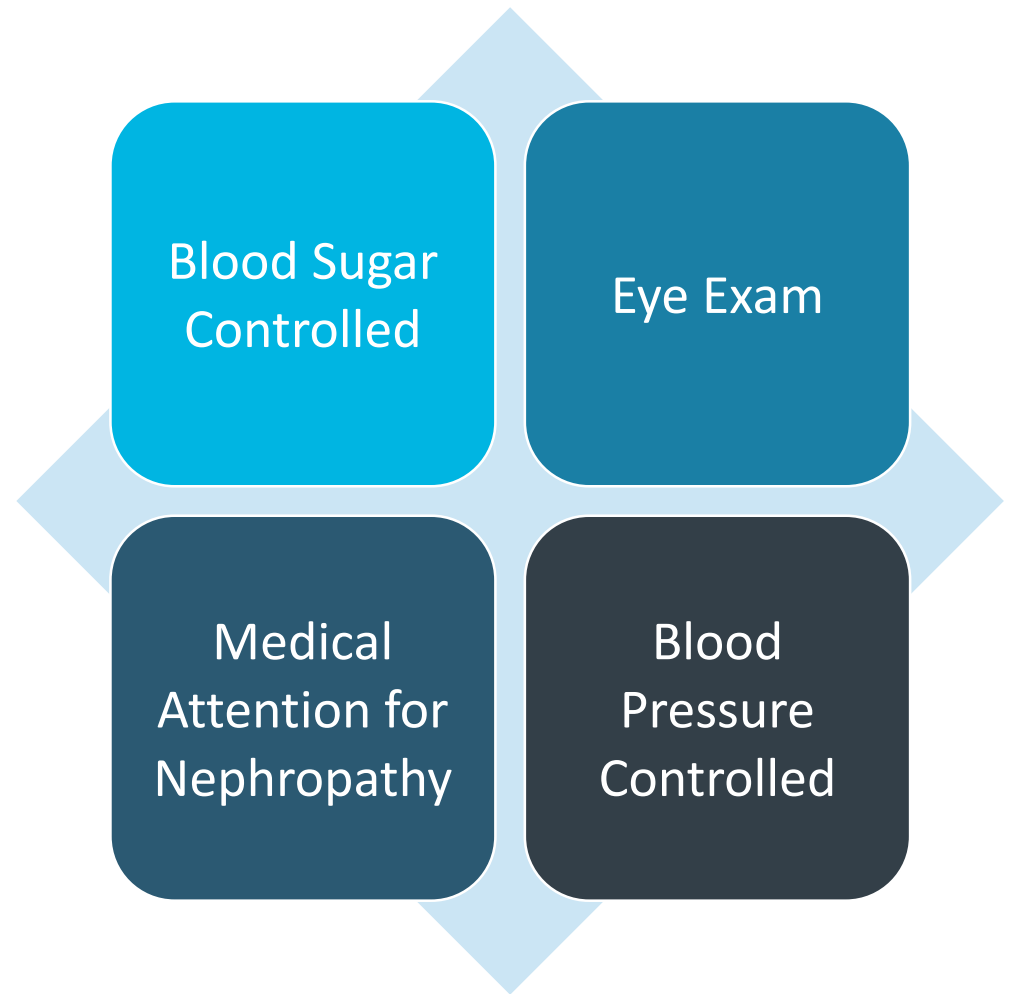
- By Claim/encounter
- By Pharmacy data

# Exclusions

- Members in hospice or using hospice services
- Members 66 years of age and older with frailty AND advanced illness
- Medicare members 66 years of age and older living long-term in an institution

# Comprehensive Diabetes Care

## Sub-Measures



# How does Mercy Care/Mercy Care Advantage receive information for Member compliance for the sub-measures?

**Claims data**

**Supplemental  
data**

**HEDIS Hybrid  
review**

# Blood Sugar Controlled

Most recent HbA1c reading - received result will place member in the following categories.

**HbA1c Testing**

**HbA1c Poor Control >9%**

**HbA1c Control <8%**

# Utilize NCQA coding to reflect care rendered

## BLOOD SUGAR CONTROLLED - HBA1C SCREENING

CPT Category II codes make it easy for providers to share data with Mercy Care

CPT-CAT-II Code		
3044F	Diabetes Care: HbA1c (< 7%)	
*	Diabetes Care: HbA1c (< 8%)	
3046F	Diabetes Care: HbA1c (> 9%)	

\* The CPT Category II code 3045F indicates most recent HbA1c level as a range of 7.0%-9.0% and is not specific enough to denote numerator compliance for either the <8 indicator. For members with this code Mercy Care Advantage must use other sources (laboratory supplemental data, year-round review supplemental data, or HEDIS medical record review) to supplement and categorize the category.



# Eye Exam

Screening or monitoring for diabetes related retinal disease.

**Any of the following meet compliance.**

A retinal or dilated eye exam by an eye care professional (optometrist/ophthalmologist) in the measurement year.

A negative retinal or dilated eye exam (negative for retinopathy) by an eye care professional in the **year prior** to the measurement year.

Bilateral eye enucleation anytime during the member's history through December 31 of the measurement year.

# Utilize NCQA coding to reflect care rendered

## Eye Exam (Retinal) Performed

**CPT Category II codes make it easy for providers to share data with Mercy Care**

<b>CPT-CAT-II Code</b>	<b>CPT-CAT-II Description</b>
2022F	<b>Dilated retinal eye exam with interpretation by an ophthalmologist or optometrist documented and reviewed</b>
2024F	<b>7 standard field stereoscopic photos with interpretation by an ophthalmologist or optometrist documented and reviewed</b>
2026F	<b>Eye imaging validated to match diagnosis from 7 standard field stereoscopic photos results documented and reviewed</b>
3072F	<b>Low risk for retinopathy (no evidence of retinopathy in the prior year)*</b>

# Medical Attention for Nephropathy

A nephropathy screening or monitoring test *or* evidence of treatment for nephropathy, or nephropathy.

Any of the following meet compliance.

A urine test for albumin or protein

Evidence of ACE inhibitor/ARB therapy

Documentation of: Diabetic nephropathy, ESRD, CRF, CKD, RI, Proteinuria, Albuminuria, Renal dysfunction, ARF, Dialysis.

Documentation of a visit to a nephrologist

Documentation of a renal transplant

# Utilize NCQA coding to reflect care rendered

## Medical Attention for Nephropathy

CPT Category II codes make it easy for providers to share data with Mercy Care

CPT-CAT-II Code	CPT-CAT-II Description
3060F	Positive microalbuminuria test result documented and reviewed
3061F	Negative microalbuminuria test result documented and reviewed
3062F	Positive macroalbuminuria test result documented and reviewed
3066F	Documentation of treatment for nephropathy (eg, patient receiving dialysis, patient being treated for ESRD, CRF, ARF, or renal insufficiency, any visit to a nephrologist)
4010F	Angiotensin Converting Enzyme (ACE) inhibitor or Angiotensin Receptor Blocker (ARB) therapy prescribed or currently being taken

# Blood Pressure

**Most recent** BP reading taken during an outpatient visit, a nonacute inpatient encounter, or remote monitoring event.

BP is < 140/90

BP readings from remote monitoring devices that are digitally stored and transmitted to the provider **may be** included. However, member-reported results to the provider from a remote monitoring device are not acceptable.

Identify the most recent BP reading noted during the measurement year. **Do not** include BP readings that meet the following criteria:

- Taken during an acute inpatient stay or an ED visit.
- Taken on the same day as a diagnostic test or diagnostic or therapeutic procedure that requires a change in diet or change in medication on or one day before the day of the test or procedure, with the exception of fasting blood tests.
- Reported by or taken by the member.

# Utilize NCQA coding to reflect care rendered

## Blood Pressure Control

CPT Category II codes make it easy for providers to share data with Mercy Care

CPT-CAT-II Code	CPT-CAT-II Description
3074F	Systolic less than 130
3061F	Systolic between 130 to 139
3062F	Systolic greater than or equal to 140
3066F	Diastolic less than 80
4010F	Diastolic 80-89
3080F	Diastolic greater than or equal to 90

# Utilizing the Mercy Care Gaps In Care Report

**\*Inverse\* Measure- Lower rate = Better performance**


<b>Measure</b>
Comp Diabetes (CDC) BP Control <140/90
Comp Diabetes (CDC) Eye Exam
Comp Diabetes (CDC) HbA1c Control <8
Comp Diabetes (CDC) HbA1c Test
Comp Diabetes (CDC) Medical Attention for Nephropathy
*Comp Diabetes (CDC) HbA1c Poor Control (>9) Inverse Measure

# Utilizing the Mercy Care Gaps In Care Report

Measure	Your Group Performance		
	Eligible Members	Compliant Members	# Members Needing Care
Comp Diabetes (CDC) BP Control <140/90	131	119	12
Comp Diabetes (CDC) Eye Exam	10	9	1
Comp Diabetes (CDC) HbA1c Control <8	10	7	3
Comp Diabetes (CDC) HbA1c Test	3	2	1
Comp Diabetes (CDC) Medical Attention for Nephropathy	50	24	26
*Comp Diabetes (CDC) HbA1c Poor Control (>9) Inverse Measure	71	11	60

Medicaid Performance Summary

Medicare Performance Summary





# Utilizing the Mercy Care Gaps In Care Report

Member ID (Medicaid ID)	Member Name	Date of Birth	Member Address	Member ZIP Code	Phone Number	PCP	Measure	Status
A00000000	Last Name, First Name M	00/00/0000	1111 N MAIN ST ANYWHERE AZ	12345	000-000-0000	PROVIDER, PRIMARY C	CDCB_BP14090	NC
A00000000	Last Name, First Name M	00/00/0000	1112 N MAIN ST ANYWHERE AZ	12345	000-000-0000	PROVIDER, PRIMARY C	CDCB_HBA1C8	NC
A00000000	Last Name, First Name M	00/00/0000	1113 N MAIN ST ANYWHERE AZ	12345	000-000-0000	PROVIDER, PRIMARY C	CDCB_POORHB	NC
A00000000	Last Name, First Name M	00/00/0000	1115 N MAIN ST ANYWHERE AZ	12345	000-000-0000	PROVIDER, PRIMARY C	CDCB_EYEEXAM	NC
A00000000	Last Name, First Name M	00/00/0000	1118 N MAIN ST ANYWHERE AZ	12345	000-000-0000	PROVIDER, PRIMARY C	CDCA_BP14090	NC
A00000000	Last Name, First Name M	00/00/0000	1124 N MAIN ST ANYWHERE AZ	12345	000-000-0000	PROVIDER, PRIMARY C	CDCA_NEPHRO	NC
A00000002	Last Name, First Name M	00/00/0000	1130 N MAIN ST ANYWHERE AZ	12345	000-000-0000	PROVIDER, PRIMARY C	CDCA_EYEEXAM	NC
A00000003	Last Name, First Name M	00/00/0000	1131 N MAIN ST ANYWHERE AZ	12345	000-000-0000	PROVIDER, PRIMARY C	CDCA_HBA1C8	NC
A00000000	Last Name, First Name M	00/00/0000	1117 N MAIN ST ANYWHERE AZ	12345	000-000-0000	PROVIDER, PRIMARY C	CDCA_HBA1CTST	NC

**Members Needing Care-Services**

# Utilizing the Mercy Care Provider “Diabetes Management” report

## MC/MCA Diabetes Management Project

### Diabetes Profile -

Diagnostic services for members enrolled in  
MC/MCA as of **07/08/2019**

PROVIDER NAME  
1234 N MAIN ST STE 100  
PHOENIX, AZ 85012

### PROVIDER NAME

Member	Phone Number	DOB	Last HbA1c	HbA1c Result	Last Nephropathy Screening or Treatment	Last Vision
FIRST LAST	(480) 000-0000	00/00/1900	09/01/2016	8.8	06/10/2019	01/22/2018
FIRST LAST	(602) 000-0000	00/00/1900				
FIRST LAST	(602) 000-0000	00/00/1900	01/02/2019	9	03/14/2019	02/05/2015
FIRST LAST	(480) 000-0000	00/00/1900	04/08/2019	8.1	04/08/2019	10/19/2018
FIRST LAST	(480) 000-0000	00/00/1900			06/11/2019	12/19/2018

# Mercy Care Quality Management is here to help

Quarterly Diabetes Management Report

Quarterly Member Letter – last known services – reminder to see provider

Yearly reminder letter to members for eye exam

Partners with Nationwide Vision to contact members in need of a retinal eye exam

Quarterly Educational Mailings to members

Mercy Care Advantage Call Staff outreach

# Strategies for improvement



Prep Chart



Use Prompts



Outreach program



Follow-up



Coordinate



Gaps in Care



Utilize MC/MCA Provider Diabetes Management Letter



Utilize NCQA Category II codes

# Contact Information

## **Providers Relations Department**

providerrelations@mercycaresaz.org

602-263-3000 or 1-800-624-3879

Express Service Code 631

## **Quality Management Department**

Susan McMorrine

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480-223-8876





# Questions

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# Thank You

