



IT'S HERE! —

Statewide Crisis Line & 988

Agenda

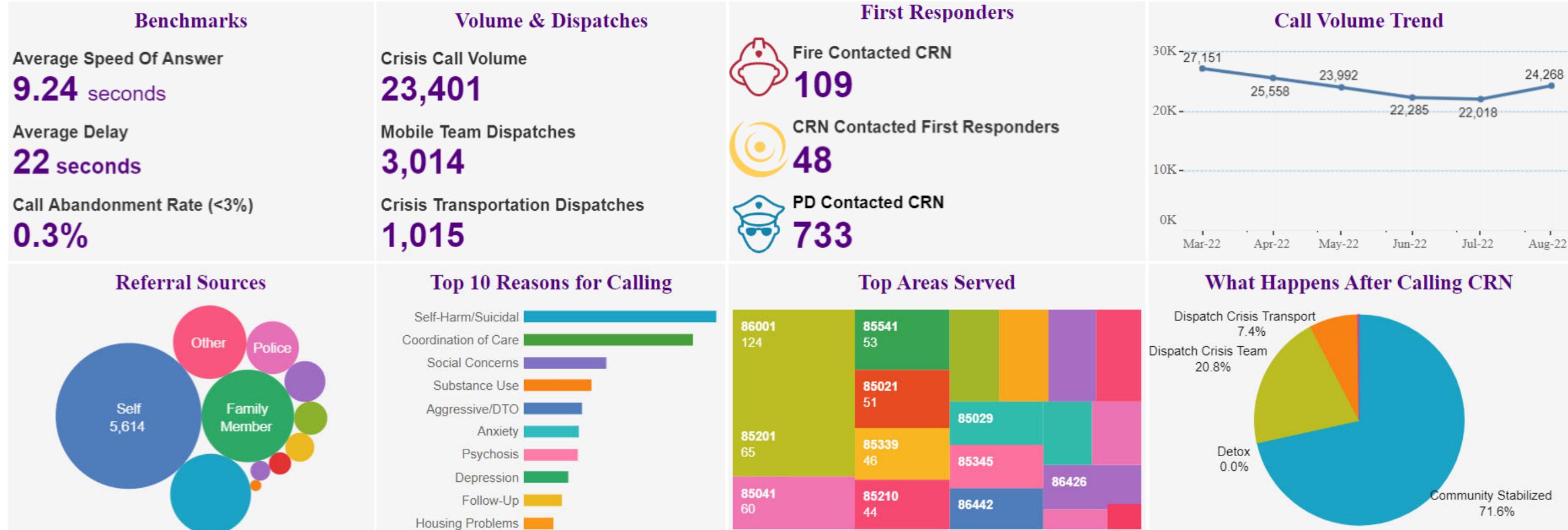
988 strategy to advance mental health

988 in Arizona

Supporting the Transition

Coordination efforts with system partners

Performance



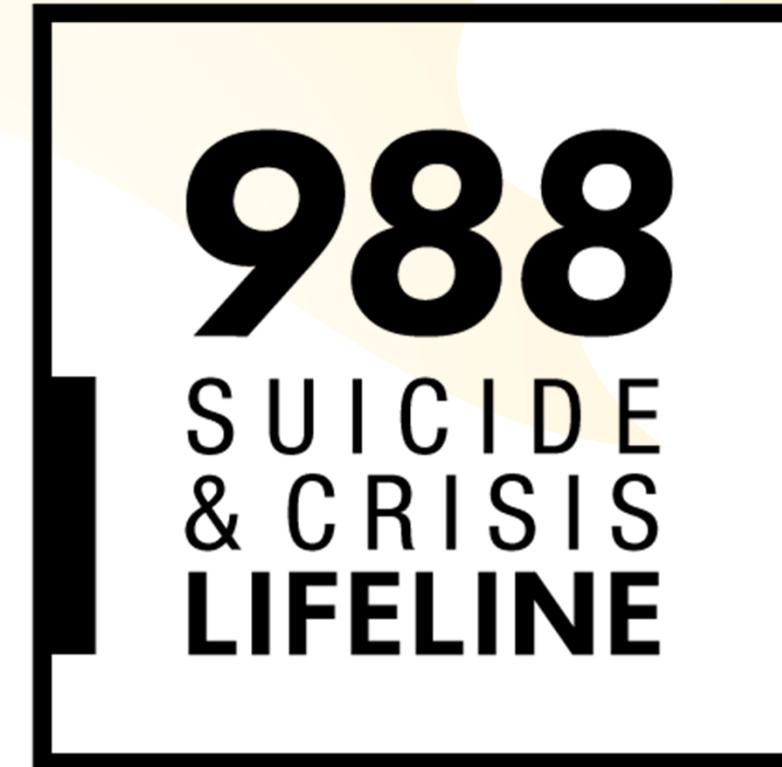
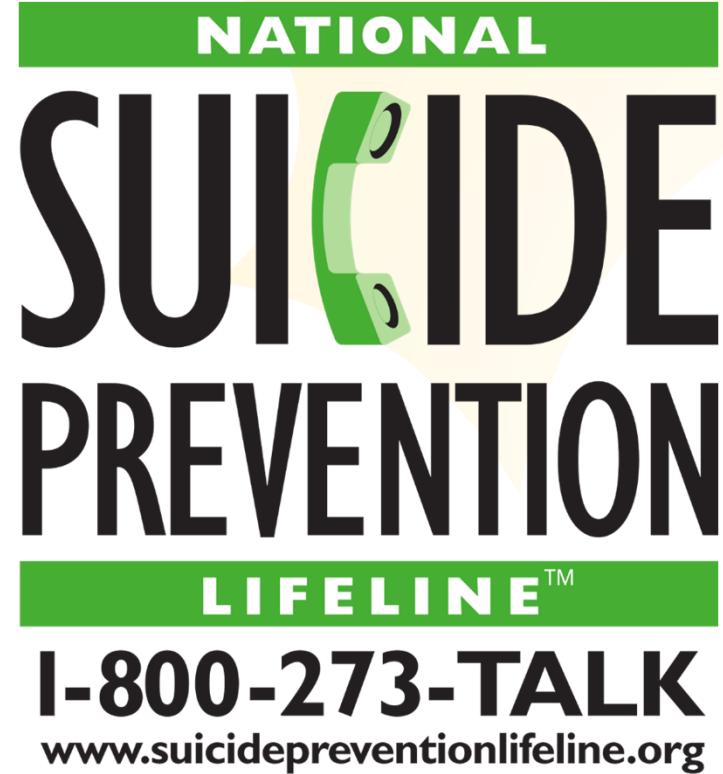
Dashboard is refreshed on a nightly basis containing data from the previous 30 days rolling.





988
STRATEGY





988

- 988 is the new National Suicide Prevention Lifeline number.
- Launched nationally July 16, 2022.
- Three-digit dialing will make it easier for people to access life-saving crisis lines throughout the country.
- Advances parity for mental health.
 - 911 was launched in 1968 for physical health emergencies.

Timeline

July 16, 2020

- FCC adopted rules to establish 988 as the national crisis number.

October 24, 2021

- People must dial 10-digits for all local calls.

July 16, 2022

- 988 becomes the new Crisis & Suicide Lifeline.

October 1, 2022

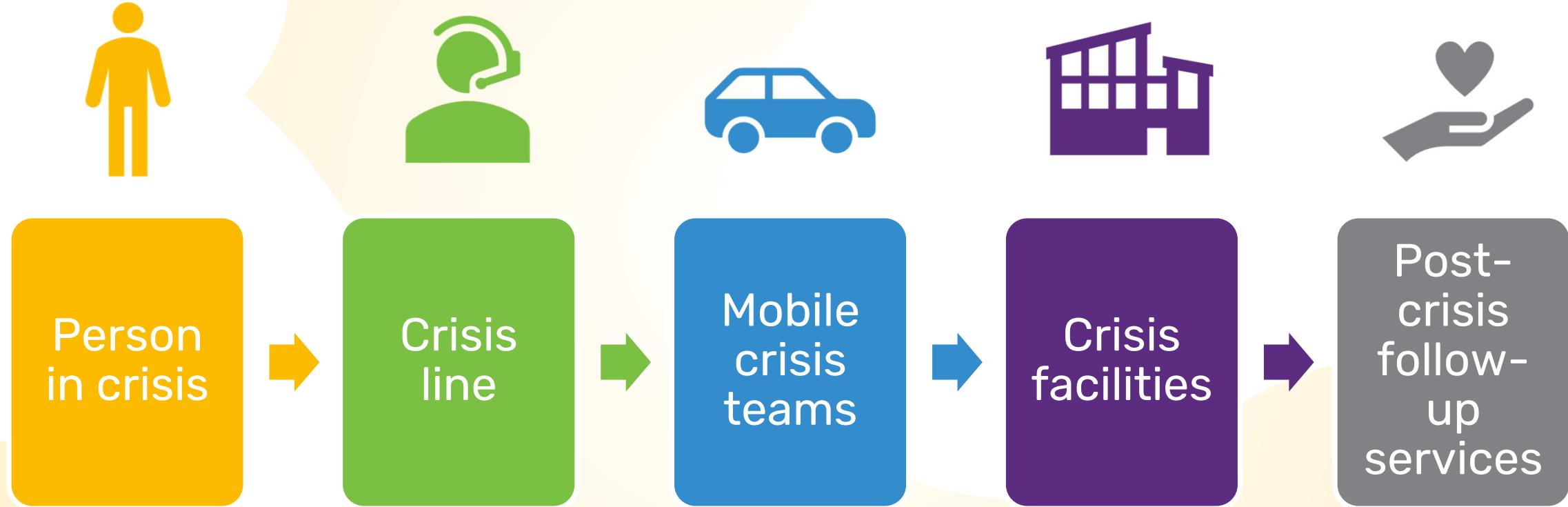
- Arizona transitions to a single, statewide crisis line

Core Components of a Crisis System



from SAMHSA's National Guidelines for Behavioral Health Crisis Care

Comprehensive Crisis Response





SUPPORTING THE TRANSITION



AHCCCS Funded Crisis Services in Arizona

- Crisis Services: Intensive, time-limited services (24-72 hours) intended to stabilize or prevent a potentially dangerous condition.
- Services are **available to all individuals** (adults and children) in Arizona, irrespective of AHCCCS eligibility.
- Crisis Services are administered by the Regional Behavioral Health Authorities (RBHAs) in their Geographical Service Areas (GSAs).

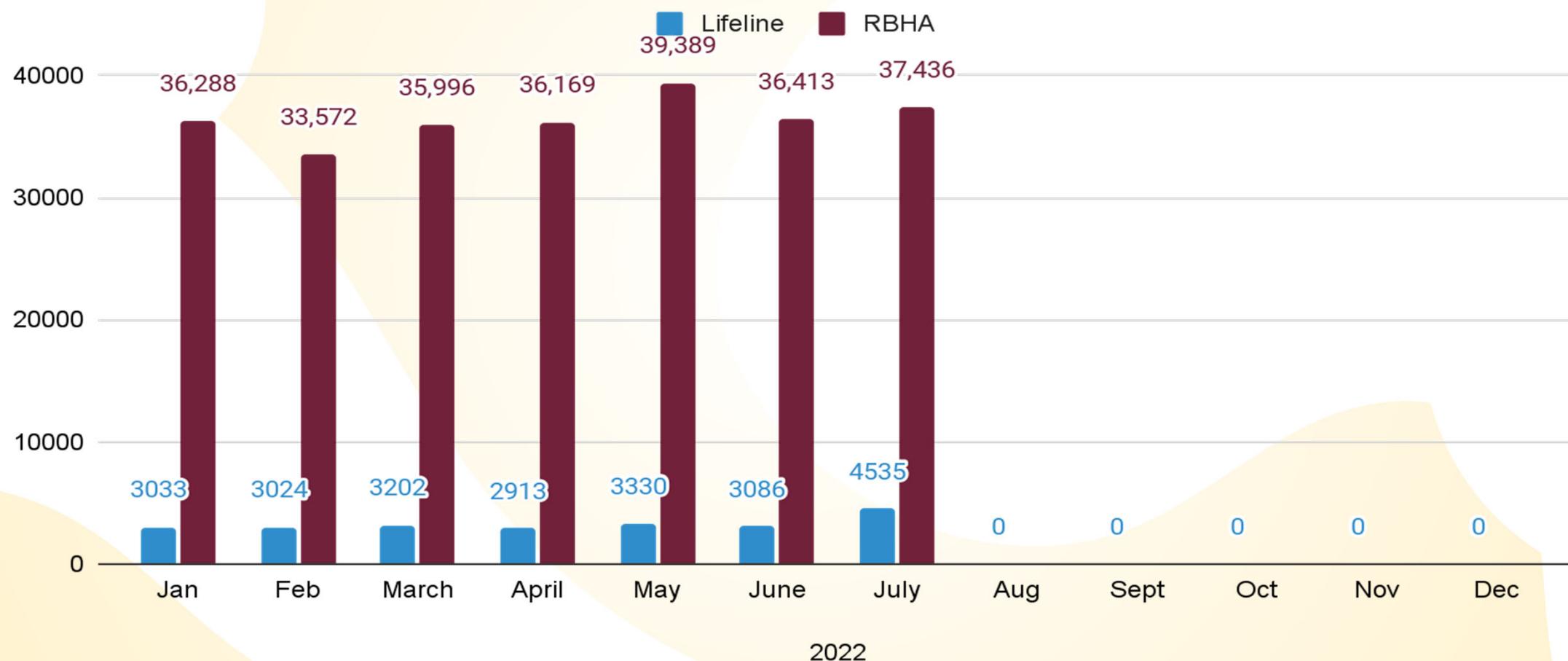
Current 988 & RBHA System Structure

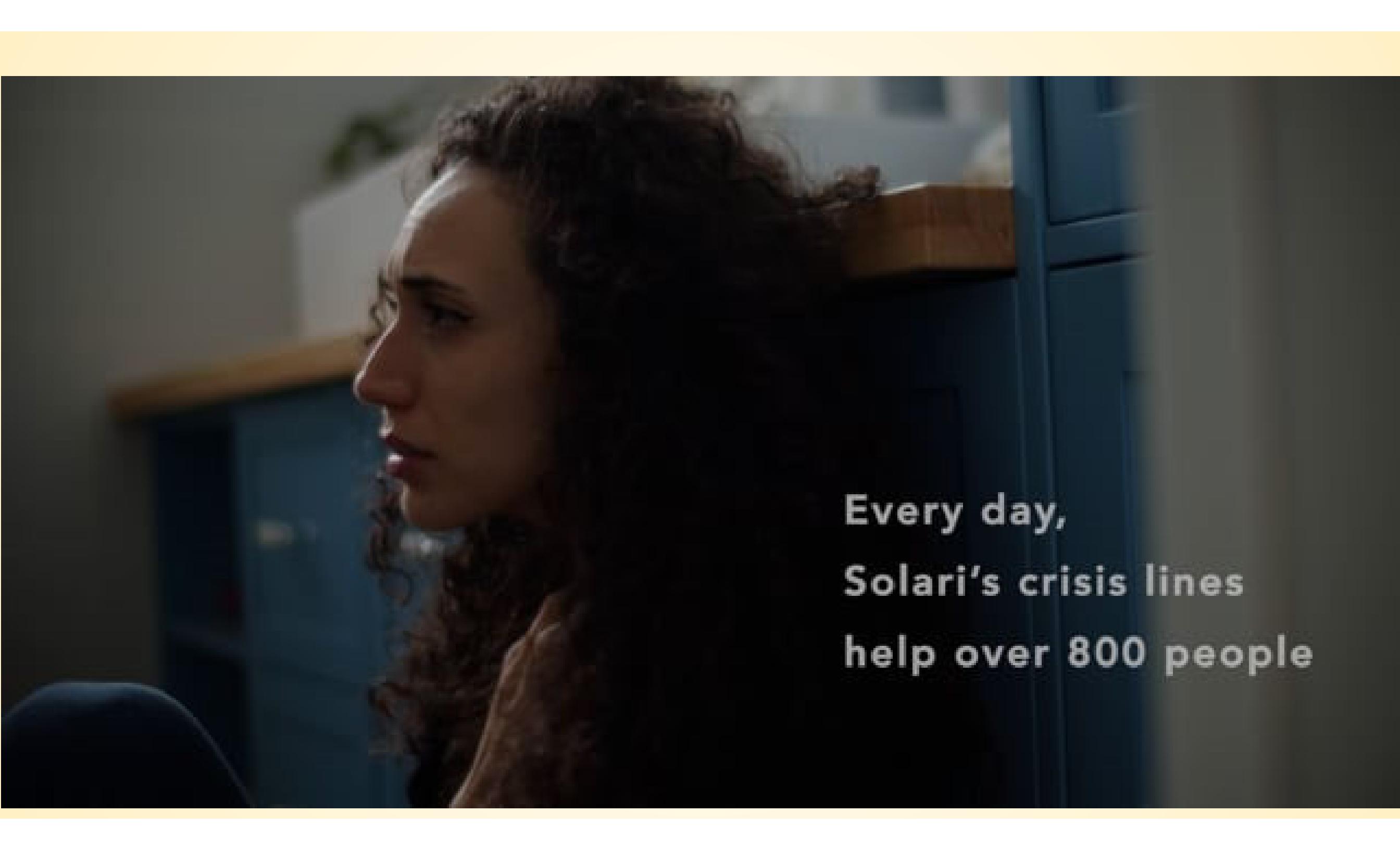


System Structure Effective October 1, 2022



2022 Lifeline/988 vs. RBHA Calls





**Every day,
Solari's crisis lines
help over 800 people**



THANK YOU!

Andrew Erwin
Chief Operating Officer
Andrew.Erwin@solari-inc.org

Justin Chase
President and CEO
Justin.Chase@solari-inc.org