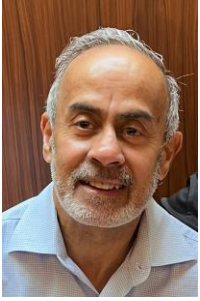


Thankful for Your Support - *Letter from our CEO*

Dear Family and Friends,



As autumn brings a season of renewal and thankfulness, I am pleased to share our progress across our three service pillars: **Developmental Disabilities, Behavioral Health, and Homeless Services/PADS Shelter.**

We closed our 2026 fiscal year with strong financial results, thanks to generous support from the state, county, local governments, private grants, and donors. We also completed our 2026-2030 Strategic Plan, leadership coaching initiatives, and successfully achieved Commission on Accreditation of Rehabilitation Facilities (CARF) accreditation, reinforcing our commitment to excellence and continuous improvement.

Developmental Disabilities

We received funding from a longstanding and generous donor to begin improvements (Phase 5) of the Day Center on Dayton Street. Enhancements to the building will better meet our clients' changing needs. It is a commitment to invest in our infrastructure and future.

Behavioral Health

Mental health support can make a life-changing difference for children, youth, and families facing difficult challenges. We currently have no waiting lists for outpatient therapy services, and 90% of our patients receive their first counseling appointment within one week of their referral. Together, we are helping children, youth, and families find hope, healing, and a path toward a healthier future.

Homeless Services/PADS Shelter

Our Homeless Services/PADS Shelter provided shelter and support for 210 clients, including 163 adults and 47 children in 2026. Thanks to our staff and supporters, 83% of our shelter guests moved on to more stable living situations. As colder temperatures approach, we are especially grateful to our donors who make our Cold Weather Program possible. This program ensures our most vulnerable neighbors have a warm, safe place to turn to when they need it most.

Thank you for your continued support and generosity. You make it possible for Pioneer Center to achieve extraordinary things. As we gather in gratitude and look toward the year ahead, I wish you and your loved ones a warm, joyful, and peaceful Thanksgiving season.

With deep appreciation,

A handwritten signature in dark ink, appearing to read 'Frank Samuel'.

Frank Samuel, CEO