

MAC MIDWEST REGIONAL

THURSDAY, NOVEMBER 14, 2019, DALLAS, TX



Time	Session
8:00 9:00	Registration & Breakfast
9:00 9:15	Opening Remarks Regional Co-Chairperson – Jim Bibles, Aperia Solutions
9:15 10:00	Government Relations: The Latest From the States & Feds Andrew Bigart, Venable Deron Hicks, TSYS Scott Talbott, ETA
10:00 10:45	Fraud Trends – Digital Goods, Force Post, & Credit Refund Adrienne Gray, EpicPay Kevin Lambrix, EVO Payments Julie Schwartz, Worldpay from FIS
10:45 11:00	Break
11:00 11:45	CBD Sales: Challenges and Opportunities for Payments Spencer Franklin, LegitScript Gerard Olson, LegitScript
11:45 12:30	MasterCard Update David Press, Mastercard
12:30 1:15	Lunch
1:15 2:00	Surcharging vs. Cash Discounts Legal Review David Leppek, StatementIQ
2:00 2:45	Sponsorship Oversight & What Banks Want ISOs to Know Elaine Jamer, Citizens Bank Michael Quinlan, Central Bank of St. Louis Kate Root, Chesapeake Bank Shari Savlick, Merrick Bank
2:45 3:30	Contracting & Risk - The Losses are in the Details Theresa Kananen, Arnall, Golden, Gregory Ed Marshall, Arnall, Golden, Gregory
3:30 3:45	Break
3:45 4:30	Mitigating Fraud Risk – Learning From Recent Fraud Events Stoddard Lambertson, Visa
4:30 5:00	Round Table – Open discussion on best practices and industry events
5:00	Closing Remarks Regional Co-Chairperson – Julie Schwartz, Worldpay from FIS
5:30	Networking Cocktail Reception: sponsored by Aperia Marriott Lobby Bar

Join us at MAC Midwest Regional. You'll experience a one-day seminar filled with educational sessions from industry experts on a range of topics.



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event@macmember.org