



DESTINATION	DATE RANGE	TRAVELERS	TOTAL TRIP COST	ADD-ONS	PLAN
Turkey	04/28/2023 — 05/13/2023	2 Travelers	\$10,00000	Rental Car Damage	Standard \$72106

Details

Purchased on 03/19/2023

Primary information:

Age 76

Other traveler information:

Age 74  
Plan Documents are delivered via email

Beneficiary information:

No beneficiary provided

## **No Out-of-Pocket Medical**

Medical and Dental coverage included with our plans can reimburse you for necessary medical, surgical and emergency dental care costs if you get sick or accidentally injured on your trip. But, our plans also include a travel insurance service that can make that process much easier for you.

With our No Out-of-Pocket Medical Expenses service, we can schedule your doctor's appointment and arrange upfront payment of up to \$1,000 if you have an acute illness during your trip, while traveling in an area where this service is available. To use this service during your trip, call Emergency Assistance.

## **Identity Theft Resolution**

Everyone should be on guard about identity theft, but it's something that travelers should be especially wary of, as they're usually carrying documents, IDs and credit cards in unfamiliar places. Many travelers also rely on public wifi to look things up on their trip. This travel insurance service is designed to help our policyholders if their identity is compromised during their vacation.

### **ID Theft Resolution Services include:**

- Contacting creditors to notify them about fraudulent activity and request to cancel affected cards and issue new ones
- Assistance reporting the fraudulent activity to local authorities and forwarding a report to creditors
- A helpful ID Theft Resolution Kit
- Assistance in notifying banks or other agencies if identification such as an ATM card, passport or driver's license is stolen

Education about how identity theft happens and tips on protective measures for the future  
When you buy a Generali travel insurance plan you'll not only have access to this travel assistance service while on vacation, but also after your trip, since often times travelers don't notice the theft until they arrive home. ID Theft Resolution Service is automatically included for a full 180 days starting on the scheduled departure date.

ID Theft Resolution does not include assistance for thefts involving non-U.S. bank accounts.

## **Concierge Services**

Would you like access to a service that offers pre-trip assistance, helps schedule golf tee times, makes restaurant, airline and rental car reservations, and reserves tickets for entertainment and other special events? Our plans include concierge services that can help you with those situations and more, both before and during your trip.

Here's an overview of what's included with our concierge services:

City profiles: provides access to information on over 10,000 destinations worldwide, including a complete report on local entertainment, social customs, and health advisories

Epicurean needs: arranges the delivery of specialized foods and beverages to home or office, including gourmet food and fine wine

Event ticketing: assists with acquiring tickets to virtually any sporting, theater or concert event worldwide

Flowers and gift baskets: includes the purchase and shipment of flowers and gift baskets to friends, family members and business associates

Golf outings and tee times: provides referrals and tee times at golf courses around the world

Hotel accommodations: offers research and recommendations on hotels worldwide and can book reservations if requested

Meet-and-greet services: arranges for pick-ups of friends, family members or business associates at airports or other common carrier destinations by limousine personnel

Personalized retail shopping assistance: includes purchasing selected retail items at your request

Procurement of hard-to-find items: our service provider will use every means possible to obtain an obscure or exotic item at your request

Pre-trip travel assistance: provides information on travel destinations, city profiles, weather, special events, ATM locations, currency exchange rates, immunization and passport requirements as well as related services

Restaurant reviews and reservations: provides information on restaurants worldwide and the ability to book reservations from anywhere, anytime

Rental car reservations: provides worldwide reservations through most major rental car agencies

Airline reservations: helps reserve full-service air travel accommodations to destinations worldwide