

Optima

Optima, optima, optima – our Case Supervisors are blue in the face with fixing Optima entries!

A brief history will help you understand this issue: we converted to the Optima data base in June 2017. The new database was given to us as a framework and we added our own drop-downs according to what we believed to be necessary.

Now, 4 years later, all of the NJ CASA programs are using Optima. In addition, NJ CASA is starting to pull statistics directly from this database, creating the need for all of its CASA programs to enter the data the same way with uniform drop-downs. Luckily, we have Lauren Kestenbaum, who is extremely knowledgeable about the functions of Optima. Since January, Lauren has been running reports to diagnose any problems and providing staff with specific directions on how to fix these issues.

Today, we have a squeaky clean and pristine data base. But we need your help with the next stage of upgrading our data! For example, starting in September, you will be required to enter your appointed child's school information into Optima. In addition, your case supervisor will ask you to update the child's placement information. To make all this crystal clear, Lauren Awe is producing instructional videos which we will post in our website's Advocate Corner. So keep a look out! Your case supervisor will alert you when the videos go live, and when we need you to make these entries.

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