

COVID - 19 FAQ'S | MAY 2020

- **If Metro Christian Academy must return to an extended Remote Learning Protocol during the 2020 – 2021 school year, will parents be charged the full tuition amount or will parents be refunded a certain percentage of their tuition rate?**

The TCEC School Board, Metro's Leadership Team, the Remote Learning Protocol (RLP) Advisory Council, and Finance Committee, unanimously voted to waive the 3.5% tuition increase for the 2020 - 2021 school year. The RLP Advisory Council, along with the advisement of the Finance Committee will be addressing the topic of an appropriate tuition level in the event of an extended remote learning period. We will share more information with the Metro community as soon as it is available.

God has provided us unprecedeted resources in unprecedeted ways for these unprecedeted times. So, we'd like to come alongside of any current Metro family in any way we can. We do not want any mission-fit family not to be here with us next year for financial reasons.

- **If my student is currently enrolled, but I would like to withdraw my student by July 1 so that I am not financially responsible for first quarter tuition and fees, do I forgo the \$350 deposit or will that be refunded?**

While the enrollment deposit is non-refundable and non-transferrable, if the student were to re-enroll for that same academic year, the forfeited deposit would be reapplied to the account.

- **My student was awarded Tuition Assistance for the 2020 –2021 school year. However, I would like to unenroll before June 1, 2020 because of COVID-19 uncertainty. Will the Tuition Assistance be forfeited if we choose to reenroll closer to August 1, 2020?**

Due to these uncertain times, for the 2020-2021 school year, we will reserve the amount of tuition assistance previously awarded to your student. Please note that the award will be pro-rated based upon the date the student returns to school. For example, if you re-enroll your student for 2nd semester, you

- **Does the current withdrawal policy still apply if Metro were to return to remote learning for an extended period of time?**

The Remote Learning Protocol Advisory Council, along with the advisement of the Finance Committee, will also be addressing potential changes to the withdrawal policy in the event of an extended remote learning period to provide for more financial flexibility for our families. We will share more information with the Metro community as soon as it is available.

- **Is it too late to apply for tuition relief if my family has been financially impacted by the economic shutdown, COVID-19 pandemic, and/or the slump in oil prices?**

It is not too late to apply for tuition relief. We have made additional funds available to prevent current students from having to withdraw for financial reasons. Please log on to the PCR parent portal and select the Enrollment button. You will find a link to the tuition assistance policies and to the FAST online application. Please note that your 2019 and 2018 federal and state tax returns, including schedules and W2s and/or 1099s, are required to be submitted to complete your tuition assistance application. You may contact Tracy Myers at tmyers@metroca.com with any questions.

- **Does Metro have any plans for an alternative for students who don't feel comfortable returning to the traditional classroom setting on campus in August?**

The Advisory Council is also prayerfully considering a "Parallel Path" learning option for those students who don't feel comfortable returning to an on campus learning environment. More details will be released as they are available.

