

SCTE NEW ENGLAND

CHAPTER NEWSLETTER

2021 - THIRD QUARTER

BOARD OF DIRECTORS

Jim Morse – *President*

Jim.Morse@cox.com

Kevin Mailloux – *Vice President*

Kevin.Mailloux@charter.com

Georgiann Bergamini – *Treasurer*

Georgiann_Bergamini@comcast.com

Bob Dunlap – *Secretary*

Robert.Dunlap@spirent.com

Karen Torrenti – *Chair*

tktk2452@gmail.com

Peter Lovasco – *Membership Chair*

Peter_Lovasco@comcast.com

Ryan Baker – *Professional*

Development Chair

Ryan_Baker@comcast.com

Dave Hall – *Outreach Chair*

Dave.Hall@cox.com

Cathy Scull –

Communications/Marketing Chair

Cathy.Scull@teracomsales.com

Bob Foote – *Board Member*

Bob.Foote@kgpco.com

Christina Lumbreiras – *Board*

Member

Christina.Lumbreiras@commscope.com

John Langhill – *Board Member*

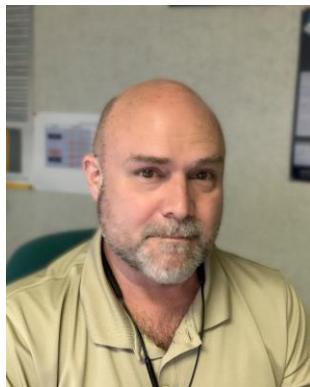
John.Langhill@charter.com

Brian Skeith – *(Ex-Officio Board*

Member/Region 12 Director)

BSkeith@commscope.com

BILL RILEY PERSONAL ACHIEVEMENT AWARD WINNER



Since 1994, the New England Chapter of the SCTE has sponsored the Chapter Personal Achievement Award. In 2004 the Board voted to rename this award to the Bill Riley Personal Achievement Award in honor of Bill for his devotion to this Chapter. The recipients of this award are recognized for their outstanding accomplishments at the personal and professional levels. Recipients have demonstrated their dedication and willingness to go above and beyond what is considered the norm. The award criteria touches on the areas of basic knowledge and skills of the industry, professionalism in the workplace, community and professional involvement that enhances the positive perception of the CATV industry and its engineering.

Congratulations to Jeff Wider, Senior Field Engineer, Comcast on receiving the SCTE Personal Achievement Award for 2021!!!

CONGRATULATIONS ON YOUR RETIREMENT JOE GUARIGLIA!

Congratulations on your retirement Joe Guariglia NED Vice President of Service Assurance, after an incredible 39-year career in the cable industry.

Joe (better known as “Joe G.”) began his journey in 1981 – when cable service could only offer 36 channels, when MTV was just launched and actually played music and before networks such as A&E, The Weather Channel and Lifetime had even been launched – as an installer out of Reading, MA, for Continental Cablevision. His unique talent for the business was noticed, and he earned several leadership positions, serving as Tech Ops Manager, Plant Manager, and Director of Plant Operations. During that time, he worked on the deployment of High-Speed Data and Voice – services that we now consider to be a fundamental part of our product portfolio.



Joe joined Comcast in 2003 as a Sr. Manager of Technical Operations in the former New England Region, working his way up to Director and Area Vice President positions within that organization. In 2009, he joined the

GBR team as a Vice President of Tech Ops and later Field Ops. In these positions, Joe played a key role in the deployment of innovative products and platforms such as X1, On Demand, Xfinity Home and Comcast Business.

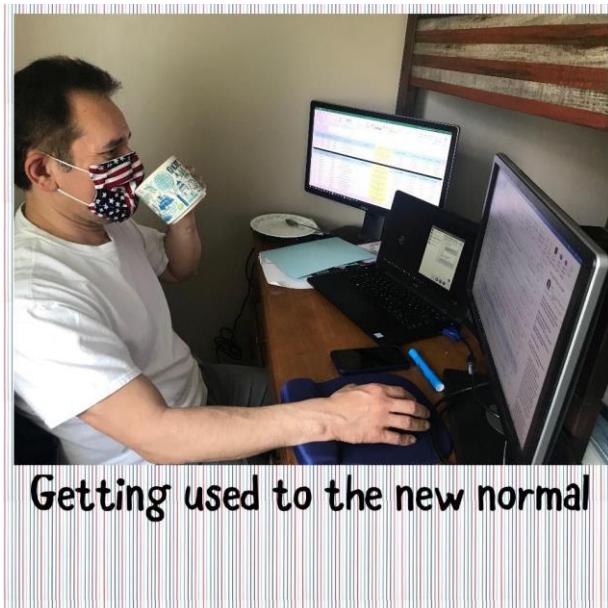
In 2015, Joe joined the Northeast Division and began working in his current role. Since that time, he has been instrumental in the rollout of numerous initiatives to enhance both the customer and employee experience. Here are just a few of Joe's recent accomplishments:

- Technician Support Center: Day of Job Regional Call Sharing
- Reducing four-hour customer appointment windows to two hours
- New platforms for CommOps, such as WFX Scheduler and Tech Exception Manager
- Implemented the Job and Career Development Model for CommOps
- Led the launch of Customer Consent for Tech Ops
- Helped develop and launch COVID-19 Modified Tech Protocols and roll back plan
- Formation of NED CommOps Center of Excellence (COE), currently in progress

Additionally, Joe was active with both the New England and National Society of Cable Telecommunications Engineers (SCTE), taking on the roles of Board Member, Regional Director, and Ambassador at various points from 1997 to the present. His commitment to excellence was honored there as well, with Joe taking home the coveted SCTE National Member of the Year award in 2012.

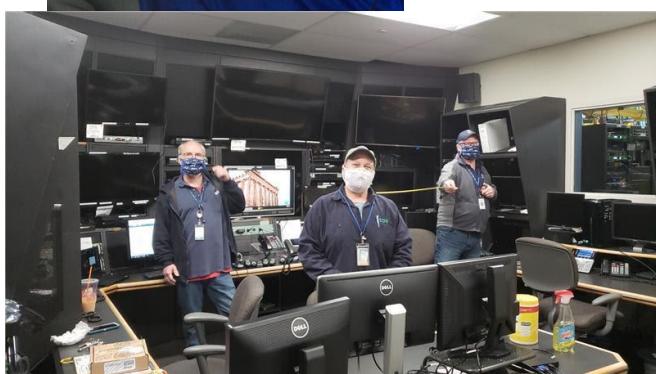
Please join us in congratulating Joe and wishing him the absolute best as he looks forward to the next chapter of his life with his wife, Lori. Thanks for everything you have done for us, Joe – you will be missed!

THE NEW NORM: SOCIALLY DISTANCED AND WORKING FROM HOME



Getting used to the new normal





Q3 TECHNICAL SESSION WRAPUP: WHAT YOU NEED TO KNOW ABOUT VCMTS

SCTE New England hosted its Q3 Technical session on Thursday September 23rd. Paul Nejad, Senior Solutions Architect with Harmonic, and Ryan Baker, Advanced Engineering Manager at Comcast gave an overview of vCMTS, and presentation on how vCMTS enables technology such as R-PHY and FDX.

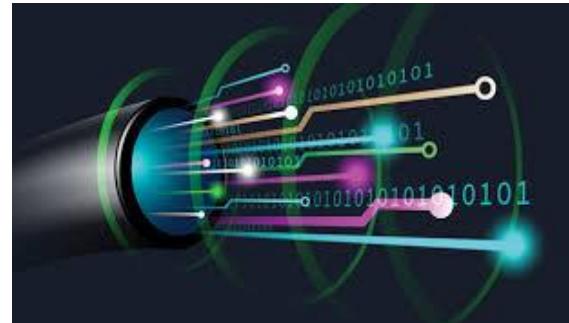
Please keep an eye out for the link to archived session.



Q2 TECHNICAL SESSION WRAPUP: TROUBLESHOOTING FIBER DEEP RPHY PLANT

On June 30th, SCTE-NE hosted a tech session on Troubleshooting Fiber Deep RPHY Plant. There were presentations from Tito Velez of Commscope on OSP troubleshooting in fiber deep plant, and Johnny Beck of Arcom with a look ahead at troubleshooting leakage in a high split-environment. This tech session will be available on-demand.

["Click Here"](#) to watch the archived tech session.



2021 Events

<p>Save the Date - New England Chapter</p> <p> Canceled for 2021 GOLF OUTING - Stowe Acres Country Club</p> <p> September 23, 2021 What you need to know about vCMTS TECH SESSION - WebEx</p> <p> October 11-14, 2021 SCTE CABLE-TEC EXPO Atlanta, GA</p> <p> June 2, 2022 (Combined) VENDOR DAY & CABLE GAMES Boxboro, MA - Regency Hotel</p>	<p>NE Team Leads</p> <ul style="list-style-type: none"> Bob Foote & Peter Lovasco VENDOR DAY Gwil Jones CABLE GAMES Karen Torrenti GOLF OUTING Ryan Baker TECHNICAL SESSIONS & MEMBER APPRECIATION <p>SCTE Society of Cable Telecommunications Engineers a subsidiary of CableLabs®</p>	<p>New England Timeline</p> <ul style="list-style-type: none">Q3 Board Meeting TBD01 SCTE Chapter Leadership Conference (CLC) Apr 19-22, 2021 VIRTUAL02 2021 Golf Outing Canceled - Stowe Acres03 Vendor Day/Cable Games June 2, 2022 - Boxboro, MA04 Technical Sessions Q1 Mar 30 - IoT Technology Q2 Jun 30 - Troubleshooting Fiber Deep RPHY Plant Q3 Sep 23 - What you need to know about vCMTS Q4 Nov 18 - Membership Appreciation✓ SCTE Cable EXPO Oct 11-14, 2021 ATLANTA
<p>Check Website & Newsletter for Updates</p> 	<p>National Events</p> <p>SCTE CABLE-TEC EXPO ATLANTA, GA > OCTOBER 11-14</p> <p>Register</p>	

SCTE® CABLE-TEC EXPO® 2021 SHIFTS TO VIRTUAL DUE TO COVID-19



The Society of Cable Telecommunications Engineers announced SCTE Cable-Tec Expo 2021 will take place as a virtual experience this October due to the health and safety risks to attendees posed by the public health epidemic of COVID-19, the surge in the Delta variant, and curtailment on travel imposed by the US government for international travelers, and by some corporations for employee travel. Following the phenomenal success of last year's award-winning virtual Expo, now returning as an online experience, SCTE and CableLabs come together for the first time to enable attendees to see the emerging technologies and applications transforming the industry and connect with the experts leading the transformation of connectivity and convergence. The 2021 online program will share the knowledge and ideation to improve consumers' lives and produce outstanding business results. "Our industry rose to the challenge over the past year and a half to keep the world connected safely throughout the pandemic. We are continuing that pledge now by presenting Cable-Tec Expo as a virtual experience," said Mark Dzuban, SCTE president and CEO. "As a virtual event last year, Cable-Tec Expo had the largest level of engagement we have ever seen and we look forward to that same level of connection, innovation, and education in October." "It's been proven that whether in-person or online, Cable-Tec Expo truly brings the industry together," said Phil McKinney, CEO of CableLabs. "We are looking forward to connecting safely with the individuals and organizations that genuinely care about our businesses and the industry at large. Our primary mission is to develop learning and technology that will innovate today's broadband technology in a way that benefits all of our members and customers." Last year's completely virtual event attracted more attendees and workshops than ever before.

SCTE Cable-Tec Expo 2021 will deliver a learning and networking experience unparalleled in the cable industry. "A critical source of technical and business insights, Cable-Tec Expo 2021 virtual experience will serve as the platform to create new opportunities across industries, showcase cutting-edge new technologies and services, and gather invaluable business knowledge and policy expertise," said Kevin Hart, 2021 Program Chair and EVP, Chief Product and Technology Officer, Cox Communications. "I am honored to lead the outstanding team that is creating engaging content and bringing together professionals virtually from within and beyond the industry for learning, networking and decision-making." More information will be forthcoming, and there is still time to register for the SCTE Cable-Tec Expo virtual experience at expo.scte.org and select the online option. Please mark your calendars now for Cable-Tec Expo 2022, which will be held in Philadelphia at the Pennsylvania Convention Center, September 19-22 and chaired by David N. Watson, president & chief executive officer, Comcast Cable.

UPCOMING CHAPTER WEBINARS

- [Great Valleys Chapter WiFi Remember the Basics](#) on Oct. 20
- [Bonneville Chapter RPhy Architecture](#) on Oct. 20
- [Buckeye Chapter Understanding RF Noise & Using PNM Tools](#) on Oct. 21
- [Sooner State Chapter Proactive Network Maintenance](#) on Oct. 27
- [Great Lakes Chapter Fiber Optical Measurement](#) on Oct. 27
- [South Florida Chapter Cable Construction Safety - Be Prepared](#) on Nov. 4



SCTE

Contact Us



Website: www.scte-ne.org



www.facebook.com/sctene



www.instagram.com/scte_newengland



www.linkedin.com/groups/8695614



twitter.com/scteNewEngland



SCTE Email: info@scte-ne.org

2021 Quarter 3 Newsletter Rev 1.0 09/29/2021

Edited by: Cathy Scull

If you have any content to feature in future newsletters, please contact
Cathy Scull at cathy.scull@teracomsales.com

SCTE•ISBE

www.scte.org | www.isbe.org

SCTE • ISBE