



**DIAMOND LINE**  
CONTAINERS

760-B Killian Road, Akron, Ohio 44319

**Terms and Conditions** -- *EFFECTIVE April 3, 2025*

**Easy to order**

Phone: 800-321-2130  
Email: [cservice@diamondline.com](mailto:cservice@diamondline.com)  
Fax: 330-644-2305  
Hours: 8:00 a.m. to 5:00 p.m. EST Monday-Friday

**Product Pricing and Payment Terms**

Product pricing does not include freight. We reserve the right to correct pricing errors, adjust prices subject to currency, exchange, availability, market fluctuations and freight costs.

Payment terms are available upon request. Standard terms are net 30 days. Visa, MasterCard, Discover and American Express are accepted.

**Freight Allowance**

Orders less than 50 cases, you will pay actual freight charges  
Orders of 50-74 cases, you will receive a 75% freight allowance  
Orders of 75 cases or more, you will receive an 80% freight allowance  
(excludes Alaska, Hawaii, Puerto Rico, U.S. Territories, though we are happy to ship to your freight consolidators in the continental U.S.)

**Drop Shipments and Order Minimums**

We are happy to offer drop shipments and small orders at *no additional charge* as a service to assure you and your customers are always in stock!

**Accessorial Charges**

LTL and Truckload carriers have additional charges for performing services beyond normal commercial delivery. These charges will be added to the invoice under "misc freight." Accessorial charges include items such as lift gate, pallet jack, scheduled appointment, call for delivery, or non-commercial/residential/limited access areas. Limited access may include residential areas, farms, storage units, churches, schools, remote locations or areas with no truck turn around.

**Delivery schedule**

Diamond Line Containers will ship orders within 1-2 days of your order.

**Pick-up Orders**

Orders of 50 cases or more will receive a 5% pick up allowance. Warehouse hours are 8:00 a.m. to 2:30 p.m. EST.

**Damages and Shortages**

Damaged merchandise and/or shortages must be noted on the delivery receipt at the time of delivery and you must contact Customer Service within 5 days to file a claim.



### **Price Discounts**

Stock the large range of Diamond Line Containers top sellers and save more!

When you buy 15 to 24 cases of any one of the container types below, receive 5% off. For example, if you purchase 15 cases of baskets, or pot covers, you will receive 5% off of each case of baskets.

- 1. Baskets/Pot Cover**
- 2. Ceramic Containers**
- 3. Glass Vases**
- 4. Plastic Containers**
- 5. Tin Containers**
- 6. Wooden Boxes**

When you buy 25 cases or more of any one of the container types below, receive 7% off. For example, if you purchase 25 cases or more baskets, or pot covers, you will receive 7% off of each case of baskets.

- 1. Baskets/Pot Cover**
- 2. Ceramic Containers**
- 3. Glass Vases**
- 4. Plastic Containers**
- 5. Tin Containers**
- 6. Wooden Boxes**