

In 2009, Natalie was hired as Social Program Coordinator at Franklin County Children Services. She worked with FCCS managed care partners monitoring rule and contract compliance. In 2013, she was promoted to a Training Supervisor where she trained policy and procedure changes to internal FCCS staff and co-trained New Hire Orientation. In addition, Natalie participated in a Comprehensive Organizational Learning Assessment (COLA) which identified various support/training strategies for FCCS intake supervisors in partnership with IHS and CORTC. As a training supervisor, Natalie also assisted in the development of various transfer of learning activities for ongoing supervisors. In 2017, Natalie was promoted to Associate Director of Performance Review in the FCCS Performance Improvement Department supervising a team of 7 case reviewers. She was the FCCS representative on the State CQI Communications Sub-Committee and assisted in the development and implementation of a webinar series based on Ohio's Practice Profiles. In addition, Natalie served on various agency committees such as the Internal Deceased Child Review Panel (chair), Team Decision Making Meeting Committee (chair), SAIL Committee (interim Program Chair), Supportive Work Environment Committee, CQI Committee, and Best Practice Committee.