



## Suzanne Costello

ARM, CRM

Vice President, Senior Consultant  
suzanne.costello@lockton.com

Risk Control Services

Joined Lockton in 2001

### *Prior Experience*

OneSource Facility Services, Inc.

Continental Insurance Company

Gallagher Bassett Services, Inc.

### EXPERTISE

Suzanne Costello is a senior claims consultant in the Risk Control Services department committed to providing best in class service. She has strong expertise in evaluating, developing, and monitoring claims management programs, as well as implementing strategies to help clients reduce their total cost of risk. Her primary focus is to improve client's financial outcomes by ensuring they are managing variable costs with the highest level of sophistication.

Suzanne has multiline coverage experience which includes Property, Auto Liability, General Liability, Products Liability, Marine, Environmental, and Workers' Compensation. She works with national and multinational account clients in a variety of industries including food and beverage, manufacturing, distribution, medical products, retail, real estate, hospitality, financial services and consulting, and non-profit organizations.

Utilizing over 25 years of specialized industry and coverage expertise, Suzanne guides her clients through claims issues and provides aggressive advocacy toward the prompt, fair resolution of claims.

### EDUCATION

BS, Management | University of Illinois at Chicago; Illinois

### PROFESSIONAL AFFILIATIONS

National Alliance for Insurance Education & Research | Certified Risk Manager  
Insurance Institute of America | Associate in Risk Management