



CORONAVIRUS COVID-19

ENVIRONMENTAL RESPONSE

Dear Valued Client,

With increased social distancing restrictions and many areas now requiring shelter in place, we are aware that you may have had to adjust ways of doing business.

Though many businesses have been forced to close, HARBRO will remain in full operation at all of our 14 locations. We will continue to respond to water, fire, and any other immediate building emergencies over the coming weeks.

In order to best serve you, our employees will be screened for health clearance and will continue to report to work. Because our team and our clients' health and safety are of paramount importance to us, we have put in place increased precautions recommended by the CDC, federal, and local officials so we can be available to come to your aid when you need it most.

These are challenging days for all of us. But by pulling together and keeping each other safe, we can take care of the health of ourselves and our families, while continuing to provide you with the Excellent Service that you have come to rely on.

Please feel free to call your local HARBRO Account Manager, or on our 24/7 dispatch at 800.266.5677 for immediate assistance.

Wishing you continued health and safety.

Your HARBRO Team



Call 800.266.5677 | [HARBRO.com](https://www.HARBRO.com)

TRUSTED ENVIRONMENTAL REMEDIATION



Our Mission

Our mission is to provide victims of disaster with immediate restoration services with the utmost integrity, dedication to quality, and outstanding customer service.

CORONAVIRUS RESPONSE

Unexpected catastrophes can strike anytime, anywhere. With the increased concern of COVID-19 rising within our communities, it has become a paradigm shift in how people interact and we should address the health of our facilities moving forward.

During this time of crisis HARBRO's trained crews are ready to respond to our clients' facility to apply highly effective, EPA registered, ecofriendly disinfectant to restore safety and confidence back into their property.

With **HARBRO** as part of your company's solution to recover from unpredictable disasters like the current pandemic, you have a partner you can depend on when you need it most.

The U.S. Centers for Disease Control and Prevention (CDC) is responding to an outbreak of respiratory illness caused by a novel (new) coronavirus or COVID-19. Declared a public health emergency, it continues to spread globally and within our backyard, raising fears over contagion and confusion over appropriate containment strategies.

Current evidence suggests that novel coronavirus may remain viable for hours to days on surfaces made from a variety of materials. Cleaning of visibly dirty surfaces followed by disinfection is a best practice measure for prevention of COVID-19 and other viral respiratory illnesses in communities and high traffic settings.

When it comes to disinfecting properties, being thorough and detailed can greatly impact the overall outcome. HARBRO project managers have years of experience-based knowledge to ensure proper safety protocols for applying disinfectants.

We are ready to help clients address viral outbreaks with a custom disinfecting plan for their business continuity solution. We will ensure to get the job done right for the wellbeing of employees, tenants, and visitors. Let us bring peace of mind and regain confidence to your team and tenants at your property.

You Can Count On Us to Get the Job Done Right.



COVID-19 ENVIRONMENTAL RESPONSE

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CORONAVIRUS DISEASE 2019

- ✓ There is currently no vaccine to prevent coronavirus disease 2019 (COVID-19).
- ✓ The best way to prevent illness is to avoid being exposed to this virus.
- ✓ The virus is thought to spread mainly from person-to-person.
 - ✓ Between people who are in close contact with one another (within about 6 feet).
 - ✓ Through respiratory droplets produced when an infected person coughs or sneezes.
- ✓ These droplets can land in the mouths or noses of people who are nearby or possibly be inhaled into the lungs.

Steps to Help Stop the Spread of Coronavirus

Avoid close contact with people who are sick.



Cover your cough or sneeze with a tissue, then throw the tissue in the trash.



Avoid touching your eyes, nose, and mouth.



Clean and disinfect frequently touched objects and surfaces.



Stay home when you are sick, except to get medical care.



Wash your hands often with soap and water for at least 20 seconds.



Source: [cdc.gov/COVID19](https://www.cdc.gov/COVID19)

COVID-19 OVERVIEW

CDC is responding to a pandemic of respiratory disease spreading from person-to-person caused by a novel (new) coronavirus. The disease has been named “coronavirus disease 2019” (abbreviated “COVID-19”). This situation poses a serious public health risk. The federal government is working closely with state, local, tribal, and territorial partners, as well as public health partners, to respond to this situation. COVID-19 can cause mild to severe illness; most severe illness occurs in older adults.

HOW COVID-19 SPREADS

Person-to-person contact is believed to be the primary mode in which the disease is spread. It occurs when people come in close contact with an infected person (within six feet or less) and inhale/ingest respiratory droplets produced through coughs and sneezes.

Spread from contact with infected surfaces or objects is also possible when someone touches something that has been infected with respiratory droplets and then touches their own mouth, nose or possibly their eyes.

Our current understanding is that COVID-19 can survive on hard surfaces from anywhere between 9 hours and 4-5 days, putting anyone who comes in contact with it at risk of contracting and spreading the infection.

CURRENT STATE OF THE OUTBREAK

Different parts of the country are seeing different levels of COVID-19 activity. The United States nationally is currently in the initiation phases, but states where community spread is occurring are in the acceleration phase. The duration and severity of each phase can vary depending on the characteristics of the virus and the public health response.

WHO IS MOST AFFECTED?

COVID-19 is a new disease and we are learning more about it every day. Older adults are at higher risk for severe illness from COVID-19. People with asthma may be at higher risk of getting very sick from COVID-19. COVID-19 can affect your respiratory tract (nose, throat, lungs), cause an asthma attack, and possibly lead to pneumonia and acute respiratory disease.

YOUR RESPONSIBILITY AS A BUILDING OPERATOR

To help contain the spread COVID-19, owners and operators of commercial facilities will have the responsibility to take appropriate proactive precautionary measures by mounting an effective response to keep their building safe.



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PROTECTION AGAINST VIRAL OUTBREAKS

During this time of the COVID-19 pandemic, places of business will require thorough cleaning and disinfecting in order to stop the spread of germs and viruses.

HARBRO can provide application of a disinfectant on a onetime, weekly, or monthly basis. We use disinfectants that are EPA registered virucides, known to kill 99.99% of bacteria. Products we use can inactivate many of the common virus strains found even in hospitals.

Our trained and experienced crews will apply disinfectant to your properties down to the detail level you wish to accomplish.

This will give you, your staff, tenants and guests at your property peace of mind when they see that you are taking a proactive approach during this crisis.



Scope of Work for Disinfecting Services

- ✓ Facility should prepare for disinfecting by clearing areas of clutter, allow space to be unoccupied for at least 24 hours.
- ✓ We will use disinfectant products that are known to be used in most hospitals and schools. These products can inactivate various viruses.
- ✓ We will inspect all personal and protective equipment (PPE) before entering facility.
- ✓ Application of disinfectant at specified facility.
- ✓ Apply a disinfectant in accordance to the master label directions.
- ✓ Remove and properly dispose of all used cleaning materials. Including towels, gloves, eyewear, wash cloths, sponges and mops.
- ✓ Technicians discard all disposable cleaning materials used to clean contaminated areas in applicable biohazard disposable bags.
- ✓ Bagged of hazards are transported and disposed of properly off site by our trained personnel.



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HARBRO is Ready for Any Emergency.

HARBRO's Centralized Locations:

Los Angeles (HQ)

2750 Signal Parkway
Signal Hill, CA 90755
Phone: 562.528.8000
CSLB B258441, 878407 DOSH 1072

Ventura

4350 Transport Street, Suite 103
Ventura, CA 93003
Phone: 805.507.2300
CSLB B878735, 878407 DOSH 1072

N. Orange County

5576 Corporate Ave. Suite B
Cypress, CA 9063
Phone: 714.827.6200
CSLB 878407 DOSH 1072

S. Orange County

1183 Warner Ave.
Tustin, CA 92780
Phone: 657.722.1200
CSLB 878407 DOSH 1072

San Bernardino/Riverside Counties

21800 Barton Road, Ste. 107
Grand Terrace, CA 92313
Phone: 951.680.8900
CSLB B258441, 878407 DOSH 1072

San Diego County

455 54th Street, Suite 101
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Phone: 619.398.0200
CSLB B725529, 878407 DOSH 1072

Santa Clarita Valley

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San Francisco Bay Area

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Los Angeles (HQ)

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24/7/365 Emergency Line: 800.266.5677

This document was created on March 20, 2020. As the COVID-19 pandemic continues to evolve, our management team will continue to stay abreast of any changes to ensure that proper protocols will always be enforced. You will be able to download the most recent updated version of this document from our website. Please visit www.harbro.com for HARBRO's COVID-19 Response.