

Please read this message in its entirety to avoid any confusion or delay in scheduling a test and contact your HR liaison with any questions.

Banner COVID-19 Testing Site for Employees ONLY

- Employees can receive a free live-virus, nasal-swab test at the Arizona State Fairgrounds Banner Health testing site in Central Phoenix. Employees don't need to be enrolled in a city health plan and no symptoms are required for this COVID-19 test, however employees with symptoms may be tested at this site. This is a drive-thru testing site, so employees should enter at the intersection of 17th Avenue and McDowell Road. Tests are administered between the hours of 9 a.m. and 5 p.m. Monday – Saturday. This site is not accepting appointments for household members at this time.

Scheduling an Appointment

- Employees can schedule an appointment by calling 1-844-549-1855, between the hours of 7 a.m. and 5 p.m., Monday – Friday.
- Appointments are mandatory.

Getting Your Test Results

Test results are available in 2-5 days, depending on volume received by the labs used by Banner. Employees who test positive will receive a phone call from Banner. If a test is negative, the employee will receive an automated call. The fastest way to receive results is by creating an account on the [My Banner Health Portal](#) or the [Sonora Quest Laboratories Portal](#). **Please do not call the Banner scheduling line, Sonora Quest labs or the Banner Employee Healthcare Clinic for results.**

COVID-19 Antibody Testing Site for Employees ONLY

- City of Phoenix employees can schedule a free IgG antibody test to see if they've had prior exposure to the COVID-19 virus. The test is being administered at the Employee Healthcare Clinic inside the Banner Urgent Care in downtown Phoenix. It's located at 1 N. Central Avenue (corner of First and Washington streets). The antibody test is performed through a blood draw from 7 a.m. to 5:40 p.m., Monday through Friday. Currently, this test is only available to active city employees. Household members do not qualify for this city testing program at this time.

Scheduling an Appointment

- Visit the Clockwise website to schedule your antibody test: https://www.clockwisemd.com/hospitals/3901/appointments/schedule_visit
- For appointment type select "COVID Antibody Testing"
- Select one of the available appointment times

Getting Your Test Results

Test results are typically available in 7-10 days. Employees who test positive will be contacted (by Banner Health) by phone. If a test is negative, the employee will not be contacted at all. The fastest way to receive results is by creating an account on the [My Banner Health Portal](#) or the [Sonora Quest Laboratories Portal](#). **Please do not call the Banner Employee Healthcare Clinic for results.** You can learn more about the IgG antibody test in the Frequently Asked Questions section of [Sonora Quest Laboratories antibody testing webpage](#).

COVID-19 Testing Site for Employees and Household Members

The city's only testing program open to employees and household members is located at the Parks and Recreation Washington Activity Center at 2240 W. Citrus Way, in Phoenix. This is not a drive-through test site and appointments are required. This is a live-virus test performed with a nasal swab. Tests are available Monday through Thursday from 7 a.m. to 3:10 p.m. Employees do not need to accompany their household member(s) to the appointment, but a parent must accompany a minor (child). Household members must be older than two years of age to be tested. Please arrive no more than 10 minutes in advance to fill out paperwork. **Please do not visit this testing site if you are experiencing any symptoms of illness. Instead, you should contact your healthcare provider.**

Scheduling an Appointment

- **Employees must schedule the appointments for themselves and/or their household member(s)**
- Call the scheduling line at **602-534-0693**, Monday through Friday from 8 a.m. to 5 p.m.
- A six-digit employee identification number will be required during the call, to verify employment and confirm the appointment.

Getting Your Test Results

Concentra will administer the tests and provide results. The normal turnaround time for results is three to five days. However, due to a high volume of tests, turnaround times are currently running anywhere from seven to 10 days. Employees who test positive will receive a call from Concentra. Employees who test negative will not be contacted. The fastest way to receive test results is to create an account on the [Quest Diagnostics Portal](#).

Appointments are MANDATORY for all the tests indicated above. You may be turned away if you show up at a testing site without a scheduled appointment. Also, face coverings are required to enter any of the testing facilities. Visit the [Employee Health Updates](#) website for more COVID-19 information.