



## Safely deliver with white-glove, low-interaction experiences

Implementing a valet pickup and drop-off program at your store can help you continue to drive service revenue and safely deliver for your customers.

**That's why we're responding to COVID-19 by offering our Service Pickup & Delivery solution at no cost through the end of July 2020 with fully remote implementation.\***

### Benefits to Dealers

- Continued service revenue in times of uncertainty
- Convenient and safe service experience for dealership employees and customers
- Efficient loaner usage and automated employee dispatch

### Benefits to Customers

- Safety: avoid crowds and minimize contact
- Convenience: ideal for customers without time to spare
- Ease: book service in minutes, directly from a mobile device

### How to get started\*\*

Clutch is committed to getting dealers up and running within 3 business days. Every dealer will receive ongoing, virtual performance management and best practice training to ensure successful adoption.

1. Sign up for free Service Pickup & Delivery
2. Set up Clutch Software Platform
3. Load loaner vehicles
4. Setup new concierge or valet users
5. Begin booking appointments for home pickup & delivery experiences

**Get started today at [driveclutch.com/spud](https://driveclutch.com/spud)**

\*Clutch Technologies Service Pickup & Delivery Program Offer Detail: During the promotion period, 3/23/20 - 7/31/20, dealers who agree to sign up for Service Pickup & Delivery by Clutch Technologies will be given free access to Service Pickup & Delivery software through the end of July. After 7/31/20, dealers will pay \$250/month for Service Pickup & Delivery or continue receiving the promotional rate (\$0) if they sign up for any other Clutch product at the standard contract rate. To be eligible for Loaner Connect, dealer must have 10 vehicles in the loaner fleet. Signed Service Pickup & Delivery agreements executed on a month-to-month basis. All other products executed at standard 12-month contract terms.

\*\*For existing customers using any of Clutch's Connect suite of products, this process is even faster.