Easy Access to Your Bills From Anywhere



We want to remind you that Horizon will no longer send your premium bills in the mail as of **January 1, 2023**. You will still have access to your premium billing information when you sign in to your account at HorizonBlue.com or the **Horizon Blue app**[1]. You will also get an email each time your bill is generated and an email when your payment is processed.

As a reminder, your auto bill amount will be automatically updated with your 2023 premium amount. This amount may be different than what you paid in 2022.

Paperless Billing Has Its Perks!

- **It's convenient.** See your billing and payment history anytime, anywhere.
- **It's quick.** Get email alerts when payments are processed.
- **It's safer.** Your personal information is protected in your Horizon account.
- **It's greener.** It saves paper and helps the environment.

If you decide paperless billing isn't for you, you can:

- Sign in to HorizonBlue.com or use the **Horizon Blue app** to send a secure email or chat with a Member Services Representative.

- Call Member Services at **1-800-355-BLUE** (**2583**), Monday through Wednesday and Friday, between 8 a.m. and 6 p.m., Eastern Time (ET), or Thursday, between 9 a.m. and 6 p.m., ET.

Paperless billing is just another way we're making doing business with us easier. Thank you for being a member.

[1]To download the **Horizon Blue app**, text **GetApp** to **422-272**, or download it from the App Store® or Google Play™. There is no charge to download the **Horizon Blue app**, but rates from your wireless provider may apply. App Store® is a service mark of Apple Inc., registered in the U.S. and other countries. Google Play™ is a trademark of Google LLC.

Horizon Blue Cross Blue Shield of New Jersey will never send you an email asking you to click on a link to validate User ID(s), password(s) or PIN(s), Social Security Number(s), card or account number(s), cardholder verification value(s) (CVV2), or user-defined challenge information (e.g., mother's maiden name, place of birth, etc.). If such a message is received, please immediately forward it to Abuse@HorizonBlue.com.

Read about Horizon Horizon Blue Cross Blue Shield of New Jersey's nondiscrimination policy. If you need help understanding this information, you have the right to get help in your language at no cost to you.

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