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Why is ENC doing this?

ENC is in a unique position to be part of the solution to a humanitarian crisis - a response that is integral to our mission, values, and identity. As an expression of that mission, ENC leadership has decided to enter a partnership that will provide displaced families with basic needs, including temporary emergency shelter, healthcare services, and baby formula and diapers. It is an opportunity for the College to be good stewards of our campus resources and express Christ's call to care for people in need.

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Who are the people we will be housing?

The family guests are primarily mothers with children and small families who have been displaced from their home country due to severe violence. We will not be housing any single individuals. To qualify for this program, these families must be carefully vetted and voluntarily enter into a highly structured program with the Commonwealth of Massachusetts. This program has been in place for many years, however, the desperate need for housing, the fit with our mission and values, and our optimal location make this a compelling opportunity for such a time as this.

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What are we providing?

ENC is providing a safe space for these families to receive shelter and basic needs while the families prepare for permanent housing. Several partner agencies with specialization in programs like these will provide direct management of operations and care for the families. ENC's contracted services (SSC Security, Sodexo Dining, and Sodexo Facilities) are supporting the initiative through separate service agreements.

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How will this affect the ENC community?

As an educational institution, ENC's primary focus remains on providing the highest quality Christ-centered education and student experience. This opportunity has been carefully vetted and developed to complement, not detract from, that key mission.

A careful plan around space allocation will help to minimize any disruptive impact on the student experience, as well as support the protection of these vulnerable families.

- **Living Spaces** – Families will be living in Shields Hall. Families will not have access to ENC student living spaces.
- **Dining Spaces** – Families will have access to the Dugout to pick up meals during the day; ENC students will have access to the Dugout in the evenings, as usual. Families will not be dining in the Cafeteria.
- **Care and Support** – Families will be receiving basic needs and care in the Cove Fine Arts Center. The Brickley Center and other campus support services will remain for exclusive use by students.
- **Recreational Space** – Families will have some greenspace by the Cove Fine Arts Center for their usage; generally families will not be using the Front Lawn, Bradley Field, campus patios, or other outdoors spaces.

The family guests will not be using campus spaces that are primarily designated for ENC students, such as the dining hall, lounges and lobbies, academic classrooms, and outdoor space. This is both to support the student experience and to protect these vulnerable families.

Preparing to welcome the families has resulted in some disruption to the ENC community, particularly through student relocations to new spaces (Memorial Hall, Williamson Hall, and Munro Hall), preparing spaces like Shields Hall and Cove Fine Arts Center for this new usage, and navigating the tension that comes with onboarding a new type of operation on campus.

This partnership carries significant potential benefits to the ENC community:

- **Curricular Integration** – ENC anticipates some profound opportunities to connect academic learning to this real-world crisis in a way that enhances student learning.
- **Co-Curricular Involvement** – Through campus programs, service opportunities, and spiritual development initiatives, campus and agency leaders are collaborating to offer students meaningful co-curricular involvement opportunities.
- **Campus Investment** – By strengthening the usage of underused campus spaces, this initiative also allows ENC the opportunity to invest in the strength of the institution, such as by enhancing campus facilities, security systems, and new projects.
- **Student Employment/Internships** – ENC is partnering with the managing agencies to set up student jobs and internships, particularly for specific majors.
- **Expression of Mission and Values** – Ultimately, this is an opportunity for the ENC community to live out our calling as Believers and Nazarenes. We are responding to a very real and urgent need in our community and have the opportunity to be the hands and feet of Jesus. This is a practical way to tangibly live out our faith.

We are grateful for many partners through the Church of the Nazarene and Quincy-area organizations who have expressed support and offered to join ENC in supporting this moment.

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What about campus safety and security?

A strong security plan has been developed through a close collaboration between ENC and the program agencies. As extra precautions, ENC has added additional security guards, installed a robust security camera system, enhanced campus lighting, added additional door readers, and mapped more safety/security trainings for guards and employees.

The campus partners have a large staff that supervises and cares for these families, including a 24/7 case management team nested in the residence hall.

ENC and the partner agencies hold MOUs with Quincy Police Department to receive support for any elevated concerns.

All family guests are required to pass key screenings, participate in a community orientation program, agree to the same lifestyle guidelines held by our students, and participate in a curfew. No smoking, alcohol, drugs, or overnight guests are permitted. Violation of these terms result in dismissal from this program.

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Who is managing the day-to-day guest service operation?

Two agencies manage this initiative, AMI Healthcare and Bay State Community Services. We are working closely with both agencies to make sure all of our goals and objectives are in alignment.

ENC's existing support services partners – Sodexo Dining, Sodexo Facilities Management, and SSC Security – will be supporting AMI and Bay State Community Services.

ENC staff will generally not have any added work or responsibility for the housing and management of our guests. Dr. Ian Slater has served as the implementation coordinator, and Rev. L Michaels will be serving as the liaison on our behalf of ENC to facilitate student service opportunities and coordination between agencies.