

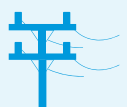
Greater Houston Resiliency Initiative Work

Important Infrastructure Upgrades Planned in Southwest Houston and Surrounding Areas



As part of CenterPoint Energy's Greater Houston Resiliency Initiative and our commitment to build the most resilient coastal grid in the country, a series of critical infrastructure upgrades are planned in your community. These important upgrades will help strengthen reliability, reduce outages and improve response times and power restoration.

How We're Improving Your Electric Service

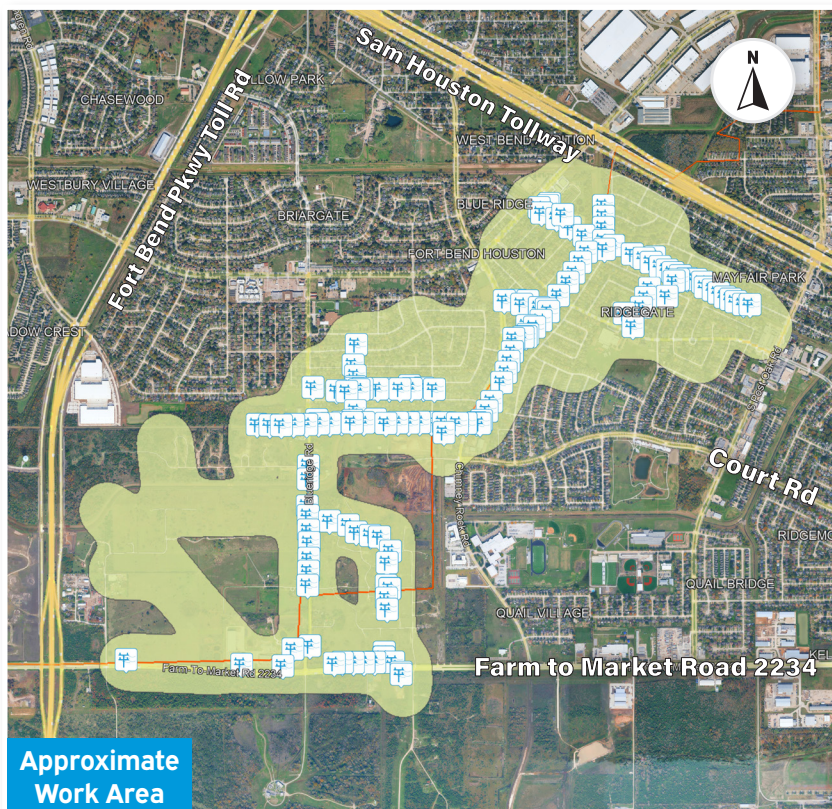


Replacing 148 poles with stronger, storm-resilient poles to better withstand extreme winds

Important Work Details

- Critical resiliency infrastructure improvements in Southwest Houston and surrounding areas to begin in the coming weeks
- Work is expected to take approximately 2 months to complete

Please note: The highlighted work area is approximate and work will not occur on all streets.



What You Can Expect

- Contractor crews and vehicles in the area
- Crews working Monday through Sunday from 7 a.m. to 6 p.m. (times may vary)
- Traffic control signs and potential lane closures
- Environmental protections in place at all times
- Crews will always carry identification badges and will present them upon request
- Additional communications if temporary outages are needed to safely complete the work

CenterPoint is committed to keeping our customers informed about all of our important resiliency efforts. To learn more, visit [CenterPointEnergy.com/TakingAction](https://www.CenterPointEnergy.com/TakingAction)



Questions?

If you have questions, please email us at GHRlupgrades@centerpointenergy.com.