

Community Coronavirus Briefing

AdventHealth Central Florida Division COVID-19 Response

May 29, 2020

Dear partner,

The safety of our patients, team members, physicians and greater community has been and continues to be our top priority. No one should go without medical care out of fear that they will contract COVID-19 in an emergency department, hospital, physician practice or urgent care. That's why we are making sure you can check in with a medical professional in our facilities, or however you feel most comfortable.

We have made significant investments in services, infrastructure, personnel and technology so we can best serve our community. There's never been a more important time to take care of your health. For more details on our safety measures, visit [AdventHealth.com](https://www.adventhealth.com).

Below are additional insights on the latest COVID-19 information, and more details on AdventHealth's response efforts.

Keeping You Safe

AdventHealth Safe Business Program: As our community starts to resume business, AdventHealth is here to help as a trusted health care provider committed to safely care for Central Florida. We are working with local businesses to help them safeguard their employees and customers and continue to minimize the spread of COVID-19. Helpful tips can be found at [AdventHealthCFLSafeBusiness.com](https://www.adventhealthcflsafebusiness.com).

Dr. Scott Brady, president of AdventHealth Centra Care, along with Dr. Tim Hendrix, medical director of AdventHealth Centra Care, recently offered advice and counsel to local employers as they prepare to welcome back employees and customers. [Click here](#) to watch the full interview.

AdventHealth supports safe reopening of Disney Springs: AdventHealth team members are providing temperature screenings for all guests at Disney Springs at Walt Disney World Resort, which officially welcomed back guests on May 20. This is a part of the AdventHealth Safe Re-opening For Business program, led by AdventHealth Centra Care. More on this story can be found [here](#).

Keeping You Informed

AdventHealth Morning Briefing: Finding moments of joy in times of emergency

Dr. Omayra Mansfield, chief medical officer at AdventHealth Apopka and AdventHealth Winter Garden, recently spoke about a recent decline in visits to the ER, and how AdventHealth is addressing the fear of accessing needed medical services with intentional actions to keep staff, patients and visitors safe. Her insights include:

- **The importance of finding or creating moments of joy for your own mental health** and how it can positively affect those around you.
- **Enhanced safety measures** have been put in place; such as social distancing, use of masks, visitors limited to one per patient; across all AdventHealth ERs and Centra Care locations.
- Tips on **the proper way to wear a face mask** and signs you may be wearing it the wrong way.

Watch the video on Facebook at [Life at AdventHealth Central Florida](#). You can also download it here: <https://vimeo.com/421593206#t=177s>

Mental Health Awareness: AdventHealth takes a whole person approach to healthcare with a focus on treating the body, mind and spirit – so mental health is something we consider each and every day. Given the world we are all living in as a result of COVID-19, the global need for mental health care and awareness has never been greater. It is important for people to be honest about their feelings and care for themselves with kindness. Take a moment to breathe, and take time in the day to do something you find joy in. These little acts go a long way and are important to staying healthy.

If you are struggling with anxiety, depression, addiction or any other mental illness, help is available. We provide mental health services at several campuses in the Central Florida Division including Orlando, DeLand and Lake Wales. More details are available [here](#).

Accelerating Innovation

Success in convalescent plasma therapy - AdventHealth has had success with convalescent plasma therapy for COVID-19, treating more than 50 patients, and has quickly become one of the top hospitals in the nation for this treatment. **Convalescent Plasma** means taking donations of plasma from patients who've recovered from COVID-19, and transfusing the plasma into patients who are still fighting the disease. Antibodies in the plasma have the potential to help these patients recover.

AdventHealth launches first-of-its-kind immunotherapy treatment: AdventHealth physicians are the first in the world to launch a pioneering treatment targeting certain blood cancers for patients who have exhausted all other types of therapy.

The first patient to receive this therapy was treated in late April at AdventHealth Orlando and is recovering at home. He will be monitored to determine the efficacy of the treatment, which may take several months. More details can be found [here](#).

Important Resources

We encourage you to use the following resources for your top COVID-19 questions and concerns:

- **If you have questions about COVID-19** or wonder if you should be tested, call the free AdventHealth Coronavirus Information Line at **877-VIRUS-HQ (877-847-8747)**. You can also find information at www.CoronaVirusSignsAndSymptoms.com.
- **Donation Hub:** For ways you can help, including sending notes of encouragement to our caregivers, as well as virtual volunteering opportunities, please [click here](#).
- **Mental Health** – If you, your family, or colleagues, are in need of emotional help during this uncertain time, the [Heart of Florida United Way 211 Information and Referral Crisis Line](#) is connecting residents with information about available resources in the Central Florida community. Whether it's finding out the location of the nearest food pantry or seeking information related to the virus, 211 Call Specialists are there to help.
- **Video Visit Options** – [AdventHealth Video Visits](#) are available now for primary care, pediatrics and specialty care, as well as physical therapy. In the comfort of your home, you can speak with a medical provider by a video visit or phone call.

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