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## PROMEDICA FOSTORIA COMMUNITY HOSPITAL PROVIDERS HONORED WITH REPUTATION'S 800 AWARD FOR HIGH CUSTOMER SATISFACTION

**FOSTORIA, Ohio, February 21, 2023** – Several providers within the ProMedica Fostoria Community Hospital network have been recognized by [Reputation](#), a global leader in reputation experience management, with its 800 Award.

One of the highest achievements a business can earn, Reputation's 800 Award highlights those that put customer experience at the very core of their strategy and are driven by the voice of the customer to succeed.

Locations that win the 800 Award consistently collect, understand, and apply any and all feedback so that they can make data-driven decisions to ensure that the customer will have the best possible experience.

ProMedica Fostoria Community Hospital had **three** providers who were recognized with the 2023 800 Award: [Heather Wilson, CNM](#), [Jill Badik, DO](#), and [Kristina Knoll, NP](#), with scores of 836, 802 and 802, respectively.

To determine 800 Award honorees, Reputation pulls a list of the Reputation Scores for every business location on the Reputation platform. Those that are honored will have achieved a score of 800 or higher due to their focus on high customer satisfaction throughout the past year.

"We congratulate Fostoria Community Hospital on its dedication to prioritizing customer satisfaction over the past year, as evidenced by the 800 Award honors given to their three providers," says Dave Mingle, Global Head of CX at Reputation. "Strong customer experiences are at the core of consistent business growth; we are thrilled to see that Fostoria Community Hospital is committed to listening to and taking action on customer feedback to make meaningful improvements."

The Reputation Score is a proprietary tool that measures review sentiment, volume, spread, recency, response, and length, along with brand reach and health, social engagement, business listing accuracy and search impressions.

For more information, please visit [reputation.com/800-award](http://reputation.com/800-award).

**ProMedica Fostoria Community Hospital** is a member of ProMedica, a mission-based, not-for-profit health and well-being organization headquartered in Toledo, Ohio. It serves communities in 28 states. The organization offers acute and ambulatory care, an insurance company with a dental plan, and post-acute and academic business lines. The organization has more than 43,000 employees, 12 hospitals, 2,500+ physicians and advanced practice providers with privileges, 1,000+ health care providers employed by ProMedica Physicians, a health plan, and 330+ assisted living facilities, skilled nursing and rehabilitation centers, memory care communities, and hospice, home health and palliative care agencies. Driven by its Mission to improve your health and well-being, ProMedica has been nationally recognized for its advocacy programs and efforts to address social determinants of health. For more information about ProMedica, please visit [promedica.org/aboutus](http://promedica.org/aboutus).

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