



## NORTHERN MICHIGAN

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### **McLaren Northern Michigan Awarded 5-Star Hospital Rating from Centers for Medicare and Medicaid Services**

Petoskey, MI – The Centers for Medicare and Medicaid Services (CMS) announced that McLaren Northern Michigan has been awarded a 5-star rating, the highest rating possible for quality and safety. McLaren Northern Michigan has received a 5-star rating consecutively since the first hospital Star Ratings began in 2016.

A total of 3,725 hospitals nationwide were included in the analysis, which ranked hospitals from one to five stars based on distinct measures broken down into 7 categories, including mortality, safety of care, readmission, patient experience, effectiveness of care, timeliness of care, and efficient use of medical imaging. A 5-star rating places McLaren Northern Michigan in the top 7.9% of hospitals in the country.

“McLaren Northern Michigan is dedicated to providing quality patient care and high customer satisfaction,” stated Jennifer Woods, MSN, RN, Interim CEO of McLaren Northern Michigan. “We are honored to be one of only 11 hospitals in Michigan with a 5-star rating. This is a testament to the dedication of our colleagues and medical staff, who give of themselves daily to improve the lives of others.”

The Star Rating was developed through a public and transparent process that evaluates quality measures based on HCAHPS (Hospital Consumer Assessment of Healthcare Providers and Systems) survey, infection prevention and treatment, and 30 day readmission rate.

**For information on services available at McLaren Northern Michigan, please call 800-248-6777 or look online at [mclaren.org/northern](http://mclaren.org/northern).**

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## **About McLaren Northern Michigan**

McLaren Northern Michigan, a subsidiary of McLaren Health Care, is a 202-bed, regional referral center located in Petoskey, serving residents in 22 counties across northern lower Michigan and the eastern part of the Upper Peninsula. Over 230 physicians represent nearly all medical and surgical specialties, enabling full-service care with an emphasis on heart, cancer, orthopedics, and neuroscience services. For additional information, visit [mclaren.org/northern](http://mclaren.org/northern).