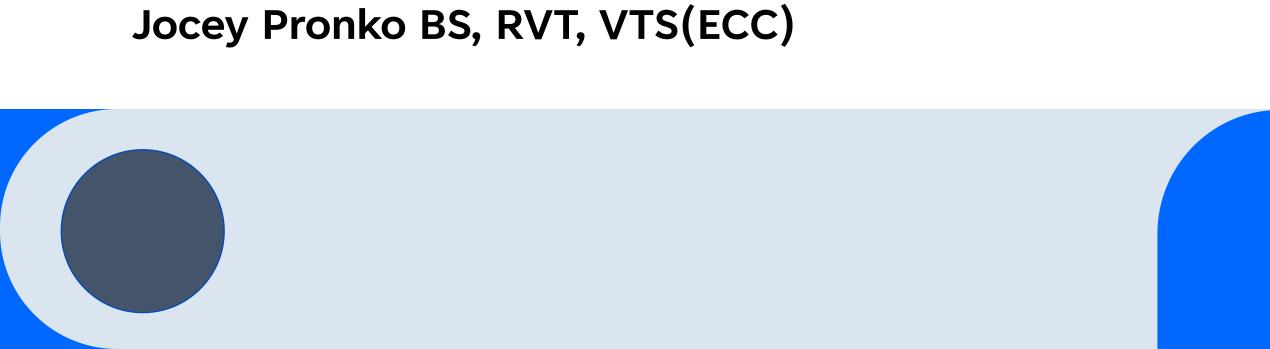
Trauma Training VetCOT Conference 2025 Jocey Pronko BS, RVT, VTS(ECC)



Agenda

- 1. Define what is trauma
- 2. Determine clinic participants
- 3. Define roles for each
- 4. Top 2 training requirements for each role

Note!

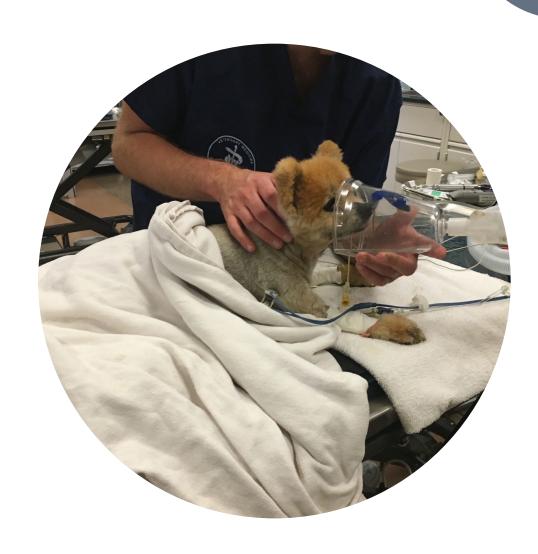
Information presented is a guide or suggestion but may not be an all-inclusive list

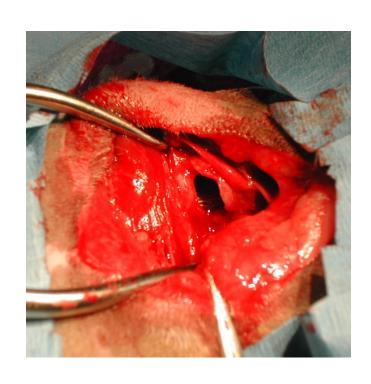
You may have different parameters at your clinic



Trauma that initiates team

- HBC
- Poly trauma
- Falls
- Dog/Cat fights *BDLD
- Snake bites
- Lacerations
- Blunt force trauma
- Strangulation
- Burns/smoke inhalation
- Impalement





Trauma Team

- Customer Service Representatives (CSR)
- Veterinary Assistants (VA)
- Veterinary Technician (RVT)
- Veterinary Technician Specialist (VTS)



Trauma Team Roles

Identify key tasks for each group

- CSR:
 - 1. Trauma algorithm for phone
 - 2. Alert trauma team of incoming emergency
 - 3. Open paperwork with the information available
 - 4. Label anything that is the owners
 - 5. Follow up with owner to complete paperwork
 - 6. Check on client to see if they are ok
 - 7. Act as liaison to clients



VA:

- 1. Gurney at reception
- 2. Stock and retrieve small bandage kit for hemorrhage
- 3. Ensure towels or blankets at hand
- 4. Ensure crash table is available and clean
- Assist with restraint and transport and obtaining weight, if possible
- 6. Take temperature
- 7. Assist with intubation, if needed
- 8. Assist with imaging
- 9. Run test to clinical pathology
- 10. Be on standby for instructions

Trauma Team Roles

Identify key tasks for each group

- RVT
 - 1. Ensure blood pressure unit is charged and available /Check BP
 - 2. Prep EKG and contact lube for use at crash table/Run EKG
 - 3. Have at least 1 IV pump and 1 syringe pump available/Start IVF and medications
 - 4. Prep and place short IVC
 - 5. Document all PE finding and treatments in patient chart
 - 6. Intubate, if necessary
 - 7. Provide PPV, if needed
 - 8. Submit orders for diagnostics
 - 9. Run in house diagnostics



VTS or senior nurse

- 1. Prep and place long IVC
- 2. Check medication calculations and fluid admin volumes
- 3. Blood type, obtain and run blood products
- 4. Prep and assist/perform other procedure
 - 1. Thoracocentesis
 - 2. Chest tube placement
 - 3. Abdominocentesis
 - 4. Urinary catheter
 - 5. Difficult intubation
 - 6. Body position for head trauma
 - 7. Stabilize fractures
 - 8. Hemorrhage control
- 5. Determine long term situation for patient after stabilized

Trauma Team Roles

- Ensure you are transparent about your expectations for each group
- Post duty list so all employees have access and know what is expected of them
- meet with each employee and ask them to tell you if they don't know how to do certain tasks and use this as a training opportunity

- Expand list to include more detail of each task as it pertains to your hospital
- Use this to potentially create SOP's for all employees.
- If one employee does not know how to do a certain task chances are multiple employees don't know but are not speaking up
- Communicate about and debrief on traumas that your ER has seen to make improvements or highlight successes for your team

Top 2 Training

Determine the top 2 training topics for a NEW employee

- CSR
 - Open paperwork
 - Alert the team
- VA
 - Assist with restraint/transport
 - Asist with procedure
 - Intubation
 - X-rays
- RVT
 - Place IVC
 - Run diagnostics
- VTS
 - Procedure training (DVM)
 - 10,000 ft view

