Patient Safety Awareness Week

By Phyllis McLellan
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Phyllis McLellan

McLaren Health Care supports a continuous focus on safe care. To sustain year-round efforts of our healthcare providers, professionals, and support teams, all subsidiaries will set aside time to highlight important patient safety issues and recognize ongoing patient safety initiatives during the global campaign for **Patient Safety Awareness Week, March 9-15, 2025**.

The Center for Patient Safety's theme this year is "Moving the Needle," turning awareness into action for safer patients and care teams.

We are all safer when we work together. For effective, safe care, we must be able to provide care in a kind and collaborative environment.

Our EMBRACE Safety teaming and communication skills help foster safe actions when working together. By using standard safety prompts and pauses during patient care, we can emphasize clearer communication amongst teams and patients and help recognize and prevent unsafe situations. If you have not heard of EMBRACE Safety, please review the summary below.

During Patient Safety Awareness Week, watch for local announcements and opportunities to celebrate from your Patient Safety and Clinical Risk leader(s). Thank you for all you do every day to keep our patients and care environment safe!

E	**Effective Hand-Offs**	**S**BAR = **S**ituation, **B**ackground, **A**ssessment, and **R**ecommendation
M	**McLaren Values**	**TEAMWORK** = **T**rust, **E**xcellence, **A**ccountability, **M**otivation, **W**elcome, **O**rganization, **R**espect, and **K**indness
B	**Be Accountable to the Team and patients**	Cross Checks, 5:1 Feedback, Teaming (Brief, Execute, Debrief), and Speak up for Safety – **CUSS** = **C**oncern, **U**ncomfortable, **S**top for **S**afety
R	**Relationship Building**	Lead with **ESP** (**E**mpathy, **S**ilence and **P**robe), **H.E.A.R.T.**™ for service recovery, always be authentic, transparent and vulnerable
A	**Attention to Detail**	**STAR** = **S**top, **T**hink, **A**ct, and **R**eview
C	**Communicate Clearly**	Read-Back and Repeat-Back, Phonetic and Numeric Clarifiers
E	**Exercise a Questioning Attitude**	**S**top, **V**alidate and **V**erify

Thank you for embracing safety at McLaren Health Care!

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McLaren

Patient Safety

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