



As part of UMass Memorial's ongoing commitment to become the best place to give care and the best place to get care, we are preparing to launch a new Medical Center wide Peer to Peer (P2P) Support program designed to care for caregivers following acute trauma as well as long term stress and burnout. This program will offer structured, confidential support delivered by trained peer supporters across the Medical Center and Medical Group clinics on the Medical Center campuses.

HOW TO ACTIVATE CRISIS SUPPORT:

To initiate a request for support, go to [Safety Intelligence](#) and under "Who was affected by the event?" select "Peer-to-Peer Support" in the dropdown menu.

NOMINATE A PEER SUPPORTER

Do you know a caregiver who is a compassionate, trusted resource for their colleagues during difficult moments? [Nominate them to become a peer supporter or sign up yourself](#). Nominees will be recognized for their contributions and invited to participate in training to join the peer support network with their manager's support.



For more information, visit the [Hub>Peer-to-Peer Support](#)